TOWN OF WAYLAND - TOWN CLERK'S OFFICE NOTICE OF MEETINGS OF TOWN BOARDS/COMMITTEES/COMMISSIONS

Posted in accordance with the provisions of the Open Meeting Law

www.mass.gov/ago/openmeeting

PLEASE TYPE OR PRINT LEGIBLY

NAME OF BOARD/COMM:	Board of Public Works		
FILED BY:	Dan Cabral	_	
DATE OF MEETING:	July 10, 2018		
TIME OF MEETING:	7:00 PM		
THINE OF MEETING.	7.00 PIVI	_	
PLACE OF MEETING:	DPW Facility – 66 River Road		

NOTE: Notices and agendas are to be posted at least 48 hours in advance of the meetings excluding Saturdays, Sundays, and legal holidays. Please keep in mind the Town Clerk's business hours of operation and make the necessary arrangements to be sure this notice is received and stamped in an adequate amount of time.

Board of Public Works - MEETING AGENDA

7:00	Announcements
7:01	Public Comment
7:05	Public Hearing: Claypit Hill Traffic Calming
7:30	Public Hearing: Water Rate Hearing
8:00	Water Abatement Review: 9 Apache Trail
8:15	Water Asset Management Report Review
8:30	DPW Director's Financial Report
8:40	Discussion on the Potential Financial Benefit for Automated Meter Infrastructure Devices
8:55	Board Members' Reports, Concerns, and Updates
9:15	Topics not Reasonably Anticipated by the Chair 48 Hours Prior to Posting, if any
9:20	Review and Approve the Minutes of the 6/12/2018 Meeting
9:25	Executive Session to Review and Approve the Minutes of the 6/12/2018 Executive Session
9:30	Adjourn

NOTE: Per changes to the Open Meeting Law, notice of any meeting of a public body shall include "A listing of topics that the chair reasonably anticipates will be discussed at the meeting". AG's Office guidelines state that the list of topics shall have sufficient specificity to reasonably advise the public of the issue to be discussed. Please list those topics on the above agenda

NOTE: Times are approximate and the Agenda Items may not be discussed in the exact order listed

BoPW Meeting 7/10/2018

Public Hearing: Claypit Hill Traffic Calming

Received 5.21.18

92 Claypit Hill Road Wayland, MA 01778 May 21, 2018

Mr. Dan Ouellette Department of Public Works Town of Wayland 66 River Rd. Wayland, MA 01778

Dear Mr. Ouellette:

Please find attached two Traffic Calming Request Forms with the required ten (10) household signatures for the town to consider traffic calming on Claypit Hill Road.

As you most likely aware there has been significant increase in traffic on Claypit Hill Road during the last 15-20 years. Claypit Hill is now a main cut through as drivers wish to avoid the congestion at the Route 20 intersection in the center of town and other towns have added more housing and more cars are cutting through the narrow roads and streets of Wayland.

Claypit Hill Rd over the last many years has become very unsafe as drivers are speeding through and this has made it unsafe for walkers and bicyclists to use the road. Residents take their lives in their hands just getting the mail with the speeding automobiles. There have been many, many phone calls to the police department to station themselves on certain parts of the road, but they cannot be there 24/7 as other emergencies arise. They do however respond when called and that is great.

We are asking the DPW and the Town of Wayland to put in speed bumps or speed humps to calm the speeding traffic on the road. We understand that Claypit Hill Road is being reconstructed starting sometime in late June or early July. We feel as though this is a perfect opportunity for the town to do something to calm the traffic, or at least slow it down, on Claypit Hill. Someday a person will be seriously injured on Claypit whether they are walking or just riding a bike.

I am sorry to say that just a few weeks ago we found out that Claypit Hill Road was scheduled for reconstruction. In the meantime with the road in horrible condition at the 126 end, the road was been very, very quiet and traffic has been minimal. We just know that when the road is reconstructed and it will be smooth and straight there will be great joy for the speeding drivers that will be using this road. We may as well call it the Indianapolis Speedway.

We feel as though traffic calming measures should be implemented with the reconstruction of Claypit Hill Road. Perhaps, the DPW has already been considering these measures. In reading the traffic calming policy of the town of Wayland I would say that Claypit Hill is more than eligible to have these measure implemented this year.

The street is the following:

A public roadway.

It is a secondary collector and I know that from the previous construction of Claypit Hill which was done in 1990.

It has more than two travel lanes and has posted signs for less than 35 mph.

It is not an emergency response route that we know of.

Please give serious consideration to our request to calm the traffic on Claypit.

Thank you.

honly Me Mitt



TRAFFIC CALMING REQUEST FORM TOWN OF WAYLAND

What is traffic calming? The goal of traffic calming is to make streets safer for pedestrians, bicyclists and motorists by implementing roadways with features that induce drivers to slow down and pay more attention to their surroundings. Three major categories of traffic calming include: (1) narrowing the real or apparent width of the street, (2) deflecting or introducing curvature to the vehicle path, and (3) altering the profile of the vehicle path. Traffic Calming does not include the installation of regulatory traffic control devices such as signals, stop signs, or lowering a speed limit because they are not self-enforcing. A copy of the Wayland Traffic Calming Policy is available by visiting http://www.wayland.ma.us. Call the DPW if you have any questions at (508) 358-3672.

Traffic Calming Request Form Directions: Please fill out this form and mail it to the address listed below. By using this form you will help us assess the type of issues or concerns you are having with a street in your neighborhood. Each request will be considered separately. We will place your request on the agenda for the Board of Public Works (the Board) within sixty (60) days of receipt. Following a public hearing, the Board will make a determination if this traffic calming request merits further consideration.

calming request merits further consideration.
1. Name PATRICE BARIAN Date May 15, 2018
1. Name ATRICE BHRIM Date May 15, 2018 Address 54 Claypit Hull
Phone (day) 508 868 122 (night)
$\kappa = \overline{\nu}$
2. Please list the street(s)/ location/ intersection that concerns you:
2. Please list the street(s)/location/intersection that concerns you: Claypit Hill Rd MOSTly between Decatur and Adams Sane - dangerous curve and 3. What time of day do the concerns you have seem most noticeable? I mited Visability 5am - 9pm by — Claypit R
and Adams Jane - dangerous curve and
3. What time of day do the concerns you have seem most noticeable? mites 1/150 by 1, 4
5am - 9pm by _ Claypit Ro
More during commuting & school hours.

Pedestrian/Bicyclist Safety	Speeding Vehicles	Sign placement
High traffic volume	Parking Issues	Difficult to cross street
Sight Distance Issues (for drive	Poor Road Conditions	Other (describe):
5. Required signatures. This form least ten (10) households or 50 less, for the town to begin consignatures than the minimum to	% of the residences or busines sideration of a traffic calming p	sses on the street, whichever is plan. You can also obtain more
6. You may also attach a drawing	on another sheet of paper if	you think it will be helpful.
Please return this completed form Wayland, MA 01778, Attn: DPW D		orks, 41 Cochituate Road,
<u>Name</u>	<u>Signature</u>	<u>Address</u>
1. Meganmenner 2. Patrice Barton	P. Bauten	77 claypit Hill Road 54 Claypit Hill &
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8		
9		
10		
11		

4. Please check each item below that applies to the referenced street(s):





TRAFFIC CALMING REQUEST FORM TOWN OF WAYLAND

What is traffic calming? The goal of traffic calming is to make streets safer for pedestrians, bicyclists and motorists by implementing roadways with features that induce drivers to slow down and pay more attention to their surroundings. Three major categories of traffic calming include: (1) narrowing the real or apparent width of the street, (2) deflecting or introducing curvature to the vehicle path, and (3) altering the profile of the vehicle path. Traffic Calming does not include the installation of regulatory traffic control devices such as signals, stop signs, or lowering a speed limit because they are not self-enforcing. A copy of the Wayland Traffic Calming Policy is available by visiting http://www.wayland.ma.us. Call the DPW if you have any questions at (508) 358-3672.

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1. Name <u>NANU MCNI</u> Date <u>5/20/</u>
Address 96 ECRUPII HILL RS
WAYLAND, MA. 01778
Email NMMCNTT & GMA/L. COM Phone (day) 508-357 (night) 270
Phone (day) 508 - 35 (night) 4 7 0

2. Please list the street(s)/ location/ intersection that concerns you:

CLAYPAHILL RO.

3. What time of day do the concerns you have seem most noticeable?

DURING RUSH HOURS

STREET IS USED AS A OCUT
THRU & CARS SPEED POGET
TO RIE DO

	4. Please check each item below t	hat applies to the referenced	street(s):
1	Pedestrian/Bicyclist Safety	Speeding Vehicles	Sign placement
	High traffic volume	✓ Parking Issues	Difficult to cross street
	Sight Distance Issues (for driver	rs)Poor Road Conditions	Other (describe):
	5. Required signatures. This form in least ten (10) households or 50% less, for the town to begin consisting signatures than the minimum to	6 of the residences or business deration of a traffic calming pl	ses on the street, whichever is an. You can also obtain more
	6. You may also attach a drawing of	on another sheet of paper if y	ou think it will be helpful.
	Please return this completed form Wayland, MA 01778, Attn: DPW Di		rks, 41 Cochituate Road,
	<u>Name</u>	Signature	<u>Address</u>
	1. Trystan O'Lean		91 Claypit Hill Rd
	3. Kristin Chisum	KaisterChieum	67 Claypit this Rd
	4. Season Beck	120 C	81 Claypy H.M Re
	5. Mary Mitty	NANLY MENLIA	TRICKAUPIT HILL KD.
	6. (about Clay	Valest Cty	59 Claypat Hell Rd.
	1 DOMINIQUE VERLY	Dominique Verly	82 Clayrit Hill
	8. Wenda Ganty	Jubada & Good	83 Claypit Hill
	9		
	10		
	11		
	17		

From: Swanick, Patrick

Sent: Wednesday, June 13, 2018 10:27 AM **To:** Holder, Thomas < tholder@wayland.ma.us>

Subject: Claypit Hill Road

Tom,

Over the last 3 years there have been 3 accidents on Claypit Hill Road.

- 1. 8/31/2016 School bus vs. passenger car Broken mirror
- 2. 7/13/2016 passenger car vs. tree single car crash 21 year old male operator
- 3. 8/20/2015 vehicle vs. utility pole medical related accident, male sick/ill/passed out hit pole.

Last 3 years motor vehicle stops = 20, high traffic location due to school.

Claypit Hill Road does have a lot of traffic because of the school. Once paved, officers will conduct more directed patrol assignments on Claypitt Hill Road to reduce the urge to speed on the freshly paved road.

I believe that traffic humps would cause discomfort to young students riding on school busses.

If you need more, let me know.

Patrick Swanick
Chief of Police
Wayland Police Department
36 Cochituate Road
Wayland, MA 01778
508-358-1710

Memo

To: Tom Holder, DPW Director

From: David Houghton, Fire Chief

Date: June 14, 2018

Re: Claypit Hill Road

20180614002

Thank you for the opportunity to comment on the petitioner request to install traffic calming devices on Claypit Hill Road. As you know I have commented on traffic calming devices on Wayland roads before, and for many reason we are opposed to any device that slows down the response of emergency response vehicles, creates potential damage and or mechanic issues to our vehicles, and most importantly is not in the best interest of patients that we transport in our ambulance.

It is my hope that other ways of taking care of the concern of the petitioners can be found and implemented, and that these do not impeded emergency response in any way.

If you find that the Board is having a meeting on this request, I would be happy to attend and voice my opposition.

Jun 21, 2018

MEGAN MENNER

Dear board Members,

If an winting to you to repress
on concern for the high car speeds
on clayof the Kend. We have
young drither and we would
the to advocate for the installation
of speed burys on clayof this
Road. We greatly appreciate the
planed paring efforts upcoming
and believe this is the perfect
time to put in the speed burys.
Without there, we worry the
car speeds will be even higher
with the new smooth road!

Consideration.

regart Matthew Menner

George and Wenda Gantz 83 Claypit Hill Rd., Wayland MA 01778

Town of Wayland Department of Public Works 66 River Road Wayland, MA 01778

June 26, 2018

RE: In Support of Traffic Calming Measures for Claypit Hill Rd.

Dear Board Members;

We are long-time residents of Wayland, having lived at 83 Claypit Hill Rd for almost forty years.

In that period, the Town has change a lot, and traffic has become much more congested and aggressive. This is particularly the case along Claypit Hill Rd. and specifically at the Adams Lane entrance to Claypit Hill School. We live across the street from Adams Lane.

On weekday mornings, it is nearly impossible to cross the street safely to get to our mailbox or onto the school grounds, due to the speed and density of traffic flow. Designed as a rural road, Claypit Hill has become a much-used cut-through for traffic seeking to avoid Route 20 and the Routes 20/27 interchange, in addition to the school traffic. Drivers are aggressive and visibility is limited, which creates a very unsafe situation.

The recent deterioration of the road surface has brought some welcome relief to the speed and volume of traffic. We urge the Department to include, in the design of the Claypit Hill Rd reconstruction, traffic calming measures that will sustain the slower speeds and reduce the cut-through traffic.

We have seen the benefits of the traffic calming measures on Gleason Lane and the two humps on Plain Rd., and we would welcome similar measure on Claypit Hill Rd.

Thanks for your consideration. We are unable to attend the meeting tonight, but felt it was important that we register our opinion.

Sincerely

George and Wenda Gantz

Wayland DPW

JUL 0 2 2018

RECEIVED

BoPW Meeting 7/10/2018

Public Hearing: Water Rate Hearing



DEPARTMENT OF PUBLIC WORKS TOWN OF WAYLAND

Entrusted To Manage The Public Infrastructure

Wayland FY 2019 Water Rate Schedule

Residential Rate				
Tier 1	0-15 ccf	\$5.57 / ccf		
Tier 2	15-30 ccf	\$7.35 / ccf		
Tier 3 30-80 ccf \$8.57 / cc				
Tier 4	\$14.46 / ccf			
Billed Semi-Annually				
Base Charge \$60 per year				

Commercial Rate				
Tier 1	Tier 1 0-7.5 ccf \$5.57 / ccf			
Tier 2 7.5-30 ccf \$7.35 / ccf				
Tier 3 30-100 ccf \$8.57 / c				
Tier 4	Tier 4 100+ ccf			
Billed Quarterly				
Base Charge \$60 per year				

Municipal Outdoor Rate (Effective 1/1/19)					
All Use 0+ ccf \$5.57 / ccf					
Billed Annually					
Base Charge \$60 per year					

Michael Lowery, Chair	Date:
Cliff Lewis, Vice Chair	Date:
Thomas Abdella	Date:
Michael Wegerbauer	Date:
Jon Mishara	Date:

BoPW Meeting 7/10/2018

Water Abatement Review: 9 Apache Trail

Entrusted To
Manage The
Public
Infrastructure

Thomas M. Holder *Director*

Joseph Doucette
Superintendent

Don Millette Superintendent

Paul Brinkman Town Engineer

Dear Board of Public Works,

The residents at 9 Apache Road wish to appeal your decision for an Abatement in July of 2017. They discussed this process with myself and Dan Cabral. They have received three Abatements. There have been numerous written and spoken correspondences with the residents regarding the Abatement process and how to go about the Appeal. I am writing you to give you all of the relevant background for this process.

Please find the following attachments in chronological order:

- 1. The September 20, 2004 Meeting Minutes for the BOPW Hearing in which they were granted their first Abatement
- 2. E-mail correspondence and relevant paper work for second Abatement in 2012
- 3. May 15, 2017 E-mail correspondence requesting third Abatement
- 4. July, 2017 E-mail correspondence requesting an irrigation application to complete the Abatement and the and the information about the amount of the completed Abatement
- 5. All relevant paper work regarding the third Abatement granted July 13, 2017
- 6. September 26, 2017 further E-mail correspondence about how the Abatement process takes place and the matter of the current balance due
- 7. September 30, 2017 Letter from resident expressing her concerns about the process
- 8. October 5, 2017 E-mail correspondence reiterating the Abatement process and as to why there was a balance due
- 9. December 2017 bill which the resident would like an Abatement because it includes a time period in which there was still a leak in the irrigation system
- 10. February 2018 E-mail correspondence concerning the upcoming BOPW meeting

There was also an October 5, 2017 voicemail left By Tom Holder and a voicemail left on February 13, 2018

I hope the information is helpful in reaching your decision.

If you have any questions please do not hesitate to contact me or the office at 508-358-3672

Sincerely,

Kristen Peters

WAYLAND WATER DEPARTMENT 41 COCHITUATE ROAD WAYLAND, MASSACHUSETTS 01778 508 358 3696



WATER COMMISSIONERS MEETING MINUTES SEPTEMBER 20, 2004

ATTENDANCE: Robert L. Duffy, Jr., Chairman; Joel Goodmonson & W. Edward Lewis, Commissioners

Meeting called to order at 6:30 P.M.

Minutes were approved and bills were signed.

Discussion: 9 Apache Trail, R. Duffy moved that the bill get readjusted to 20,200 units. J. Goodmonson seconded. Motion passes unanimously 2:0.

Discussion: Water Ban, R Duffy moves that the water supply shortage no longer exists and the state of water supply conservation be terminated as of September 23, 2004 effective upon publication. Goodmonson seconded. Motion passes unanimously 2:0.

E. Lewis arrived at 7:03 P.M.

Discussion: 1 Griffin Circle, Mr. & Mrs. Blocker were upset about a high water meter bill. The Water Department will look into the notices, which were sent out to customers regarding the proposed rate increase.

Discussion: R. Duffy discussed the problem of water liens for the town pool and 312 Old Connecticut Path.

Discussion: Draper Road water main replacement project.

Discussion: E-mail from Kurt Tramposch regarding a water meter replacement at Weir Meadow.

Discussion: Department of Environmental Protection (DEP) mandated disclosure regarding a recent violation of a drinking water standard. Said notice to include a statement that subsequent testing did not indicate any bacteria.

Discussion: Water filtration study. J. Goodmonson will consult Donald Tata/Tata & Howard, Inc. for discussion.

The next meeting will be Wednesday, October 13, 2003 at 6:30PM.

W. Edward Lewis motioned to adjourn at 8:15 P.M. Second by R. Duffy. Unanimous.

Respectfully submitted,

Robert L. Duffy Jr., Chairman

W. Edward Lewis, Commissioner

Joel P. Goodmonson, Commissioner





TOWN OF WAYLAND DEPT OF PUBLIC WORKS-WATER DIV

41 COCHITUATE ROAD WAYLAND MA 01778 Hours: 8 AM to 4 PM Phone: 508 358-3672

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

Remittance Coupon Please Return With Payment

Account Number: 1304890

 New Charges:
 \$551.45

 Credits:
 \$0.00

 Past Due:
 \$1,614.85

 Interest:
 \$17.97

 Total Due:
 01/18/13
 \$2,184.27

Treasurer, Please remove interest if Balance paid by

Thank You, PL

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Accou		The same of the same	Ce Locat		Parcel Ide 035-01		Billing Date 12/20/2012	Due Da 1/18/20		Total Due \$2,184.27
	Meter Re	adings		Usa	e Summary		New C	harge S	umman	
Meter	Date	Туре	Read	Rate	Total Usage	Charge		Quantity	Amoun	
63809039 63809039	12/14/2012 5/24/2012		27,800 19,900	RES	7,900	ADMIN Water	ISTRATIVE FEE-R	ES 1	\$6.06 \$545.45	
			IN' BI BI	TEREST RE LL 6/22/12 LL 3/27/12 LL 12/22/2	APPLIED 11/2010 W MOVED ACCORDING \$107.00 BALANCE \$929.55 BALANCE L1 \$460.30 BALANCE L5118.00 BALANCE	GLY DUE DUE E DUE	AGE			

Tax Paver Message	Rate Information			
Dear Customer,	RESIDENTIAL RATES:			
The Board of Public Works voted on 7/9/12 to reduce the Administration Fee to \$6/Cycle for Residential Consumers and \$3/Cycle for Commercial Consumers, for a total of \$100 Reduction per Consumer in FY13 with the intent to continue this process until reserve level funds over and above the reserve level target set annually are fully distributed back to rate payers. Further, it is the Boards intent that this same process will be utilized in the future whenever reserve levels exceed established reserve level targets.	LESS THAN 1500 cubic feet \$5.10 per 100 cubic feet 1,501 - 3,000 cubic feet \$6.60 per 100 cubic feet 3,001 - 8,000 cubic feet \$7.55 per 100 cubic feet 8,001 - Plus cubic feet \$12.50 per 100 cubic feet			
Sincerely,	ABATEMENT APPLIED 11/2010 WATER USAGE INTEREST REMOVED ACCORDINGLY			
Board of Public Works				

Hughes, Gay

From:

Hughes, Gay

Sent:

Thursday, December 20, 2012 5:46 PM

To:

Nitigna Desai (nitignavdesai@gmail.com)

Subject:

Water Bill for 9 Apache Trail

Attachments:

9 APACHE TRAIL.pdf

Please find attached the new water bill for 9 Apache Trail which Trish Lemon has created based on the bill in question for an abatement, including current and past water charges.

Should you have any question, please do not hesitate to call.

Gay Hughes, DPW/Water Assist.



TOWN OF WAYLAND DEPT OF PUBLIC WORKS-WATER DIV

41 COCHITUATE ROAD WAYLAND MA 01778 Hours: 8 AM to 4 PM Phone: 508 358-3672

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

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Treasurer, Please remove into est if Balance paid by

Thank You, PL

Accou		- The second second	ce Local		Parcel Ide 035-01	THE RESIDENCE OF THE PARTY OF T	12/20/2012	Due D 1/18/2		Total \$2,184	
	Meter Re	adings		Usag	e Summary		New C	Charge S	umma	Y	N. S.
Meter	Date	Туре	Read	Rate	Total Usage	Charge		Quantity			Total
63809039 63809039	12/14/2012 5/24/2012		27,800 19,900	RES	7,900	ADMINI Water	ISTRATIVE FEE-F	RES 1	\$6. \$545.		\$6.00 \$545.45

Tax Payer Message

Dear Customer,

The Board of Public Works voted on 7/9/12 to reduce the Administration Fee to \$6/Cycle for Residential Consumers and \$3/Cycle for Commercial Consumers, for a total of \$100 Reduction per Consumer in FY13 with the Intent to continue this process until reserve level funds over and above the reserve level target set annually are fully distributed back to rate payers. Further, it is the Boards intent that this same process will be utilized in the future whenever reserve levels exceed established reserve level targets.

Sincerely,

Board of Public Works

Rate Information

LESS THAN 1500 cubic feet \$5.10 per 100 cubic feet 1,501 - 3,000 cubic feet \$6.60 per 100 cubic feet 3,001 - 8,000 cubic feet \$7.55 per 100 cubic feet \$12.50 per 100 cubic feet

ABATEMENT APPLIED 11/2010 WATER USAGE INTEREST REMOVED ACCORDINGLY

12/20/2012 5:27:14 PM

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			\$0.040	\$0.360	\$0.180	\$0.050	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	\$0.630				ED.	//2010 EREST ?L	BATE 075CF			emon	state
		Circle Control	\$107.00	\$929.55	\$460.30	\$118.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,614.85	Interest Comments			BOPW ABATED	USAGE 11/23/2010 REMOVE INTEREST AND FEES PL	PER BOPW ABATE DOWN TO 16075CF FROM TOTAL WATER USAGE	23900 REMOVE INTEREST AND		reverse per Plemon	Lien To Real Estate
		-	\$107.00	\$929.55	\$460.30	\$118.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,614.85	Interest	\$0.00	(\$15.31)	\$610.29		\$0.00		\$0.00	(\$372.23)	\$372.23
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Location 9 APACHE TRAIL		Credit To	\$0.00	\$985.95	(\$404.30)	\$75.20	\$2,493.40	\$190.40	\$943.60	\$232.40	\$423.80	\$5.00	\$83.60	\$2,357.60	\$166.60	\$309.00	\$7,862.25	Total	\$15.31	(\$15.31)	\$610.29		\$985.95		\$2,149.39	(\$3,059.23)	\$3,059.23
Parcel 035-014		Correction	\$107.00	\$1,915.50	\$56.00	\$193.20	\$2,493.40	\$190.40	\$943.60	\$232.40	\$423.80	\$5.00	\$83.60	\$2,357.60	\$166.60	\$309.00	\$9,477.10	late Batch		2012 9 APACHE RD	2012 9 APACHE RD		12/20/2012 9 APACHE RD		4/17/2012 Daily	1/6/2012 reverse liens	2011 Lien To Real Estate
Owner DESAI VIKAS S	\$1,614.85	Sold Date	١.,	4/23/2012 Bill	1/23/2012 Bill	6/20/2011 Bill	12/23/2010 Bill	6/18/2010 Bill	2/21/2009 Bill	6/22/2009 Bill	2/29/2008 Bill	6/16/2008 Demand	6/23/2008 Bill	3/5/2008 Bill	6/11/2007 Bill	12/10/2006 Balance Forward		Effective Date PostDate	1.	12/20/2012 12/20/2012	nt 12/20/2012 12/20/2012		12/20/2012 12/20/3		7/17/2012 4/17/	1/6/2012	ate 12/16/2011 12/16/2011
Account 1304890	ä	Commitments	1	3/27/2012 4/7	12/22/2011 1/	5/20/2011 6/	11/23/2010 12/	5/18/2010 6/	11/20/2009 12/	5/21/2009 6/	11/24/2008 12/	5/30/2008 6/	5/23/2008 6/	2/5/2008	5/9/2007 6/	11/27/2006 12/	Grand Total	Transactions Name	Transfer In	Transfer Out	Credit Adjustment		Abatement		Payment	Debit Adjustment	Lien To Real Estate

Town of WAYLAND

Utility History Summary as of December 20, 2012

Utility History St	ımmary as of D	Utility History Summary as of December 20, 2012		Town of V	Town of WAYLAND		
Account	Owner	Parcel	Location				
Payment	5/24/2010	5/25/2010 lockbox w	\$190.00	\$190,00	\$0.00	\$0.00	Lockbox
Payment	12/15/2009	12/15/2009 12/16/2009 lockbox w	\$944.03	\$944.00	\$0.00	\$0.03	Lockbox
Payment	6/5/2009	6/8/2009 lockbox w	\$232.00	\$232.00	\$0.00	\$0.00	Lockbox
Payment	12/15/2008	12/16/2008 lockbox w	\$449.82	\$448.18	\$0.00	\$1.64	Lockbox
Payment	6/3/2008	6/4/2008 lockbox w	\$1,487.11	\$1,462.73	\$5.00	\$19.38	Lockbox
Payment	4/28/2008	4/30/2008 lockbox w 042908	\$1,000.00	\$951.17	\$0.00	\$48.83	Lockbox
Payment	5/17/2007	5/18/2007 lockbox	\$496.94	\$473.52	\$5.00	\$18.42	
Grand Total			\$8,545.53	\$7,852.25	\$10.00	\$683.28	

Lemon, Patricia

From:

DiNapoli, MaryAnn

Sent:

Friday, December 14, 2012 10:51 AM

To:

Gorham, Diane; Lemon, Patricia; Teixeira, Elizabeth; Hughes, Gay

Subject:

Phone Message

Got a call from Nita Desai, 9 Apache Trail. She said she left a message with the water department and never got a return call – I know you're having phone troubles. Her number is 781-956-7168.

MaryAnn

1

Lemon, Patricia

From:

Nitigna Desai <nitignavdesai@gmail.com>

Sent:

Friday, December 14, 2012 11:06 AM

To:

Lemon, Patricia

Cc:

Desai, Vikas S.,M.D.

Subject:

water bill

Hi Ms Lemon / Water Dept Town of Wayland,,

Thanks for your time this morning. I will really appreciate an email from you confirming as you had mentioned about the Abatement delay on our water bill at your earliest convinience.

Looking forward to hear from you.

Sincerely,

Nitigna and Vikas Desai . 9 Apache Trail Wayland MA 02493.



WATER ABATEMENT 5/14/2012 APPROVED BY BOARD OF PUBLIC WORKS

Nam Addr	e: Nitka D ess: 9 Agache	esai Kul		Acct	Number <u> 304</u>	890
	ement Request: Billing C		ge <u>23,900</u>	Water Cl	harge \$ 2,49	3.40_
	ABATEMEN	T APPOVED / DA	ATE	DEC	ISION AS FOLL	ows:
1.	Abate/Usage 7,825	from Total Usage	23,900 =	Usage 16,07	5 X Resident Tie	er Rates = \$
2.	Abate/Usage	from Total Usage	= (Usage	X Resident Tie	er Rates = \$
3.	Abate/Usage	from Total Usage	= 1	Usage	X Resident Tie	er Rates = \$
4.	Abate: Total Usage	X Resident I	Lowest Tier Rates	\$5.10 =	\$	
5.	Abate: Total Usage	X Resident I	Lowest Tier Rates	\$5.10 =	\$	
6.	Abate: Total Usage	X Resident I	Lowest Tier Rates	\$5.10 =	\$	· · · · · · · · · · · · · · · · · · ·
7.	Abate: \$	from Total Dollars	\$ =	\$	Owed \$	
8.	Abate: \$	from Total Dollars	\$ =	\$	Owed \$	
9.	Abate: \$	from Total Dollars	\$ =	\$	Owed \$	
10.	Abate: Total Usage	X Resident I	Lowest Tier Rates	\$5.10 =	\$	40
11.	Abate: Total Usage	X Resident I	Lowest Tier Rates	\$5.10 =	\$	00//
12.	Abate: Total Usage	X Resident i	owest Tier Rates	\$5.10 =	\$	16,675
13.	Abate / Interest /Deman	id Fee \$			phone	12/30/12
	CONDITION:	uc jateres	or of fee	رك		
	-					

44 Old Connecticut Path - Marco Seidman is present

Irrigation Issue high usage 4/16/2011 shut off valve and new heads Antico Receipt 12/20/2011 High bill \$6,784.00 bill

Problem not resolved, something is still wrong

Send someone out to check. Will need to come back to the Board once the issue has been found. Seidman will have another irrigation company check his system. Ouellette said that it is definitely an irrigation problem since the winter months look OK. Hold off lien. The Board asked that we schedule a read in August to check it. The Board instructed Seidman to hold off on paying the bill.

9 Apache Road - Nitka Desai is Present

6/6/2011 abatement request was heard regarding the 11/23/2010 bill \$2,493.83

5/9/2011 Lucas Irrigation receipt \$90.00

6/4/2011 Lucas Irrigation receipt \$520.07

Asking for some relief.

Last bill was a one year bill not showing just the summer usage.

Mishara made a motion to abate 7,825 cubic feet from the 11/23/2010 bill at the tiered rate. Abate to 16075 cubic feet and waive all interest and fees.

2nd Wegerbauer

2-1-1 Motion Approved

25 Oak Hill Road - John Schoenbaum present

12/22/2011 High water bill

4/13/2012 leak in irrigation system located and repaired receipt from The Sprinkler Guy

Lowery made a motion to abate 1600 cubic feet to 12,600 cubic feet bill at tiered rate. Waive interest and fees.

2nd Mishara

4-0 Approved

7 Highfields Drive – Martin Weiss is present

Weiss explained that when he had his house painted the painters damaged the sprinkler heads. Heads have been fixed.

11/23/2010 High usage bill 15400 cubic feet, \$1,422.40

7/28/2011 - receipt to repair sprinkler heads New England Irrigation.

Condition – Have water meter changed out

Peters, Kristen

Regrest for 3rd Abarement

(3)

From:

Nitigna Desai <nitignavdesai@gmail.com>

Sent:

Monday, May 15, 2017 6:26 PM

To:

Peters, Kristen

Subject:

Abatement request for 9 Apache Trail

Dear Sir/Madam

Town of Wayland - Dept of public works

We would like request an abatement on our last water bill (summer / fall 2016) As we have indicated in our phone conversation and all the submitted documents, we had a leak in our irrigation system that was fixed.

I have faxed the copy of the form that was sent by you .

Please let us know if you have any further questions.

Sincerely,

Nitigna Desai.

9 Apache Trail

Wayland

Sent from my iPhone

Peters, Kristen

(F)

E-mails about irrigation applica and approved aboutement.

From:

Peters, Kristen

Sent:

Thursday, July 13, 2017 8:42 AM

To:

'Nitigna Desai'

Subject:

RE: IRRIGATION ABATEMENT

Good morning,

I processed the abatement in the amount of \$ 518.45. I also removed the interest. The current balance due on the account, including the current bill, is \$2,366.04. If you have any further questions please feel free to contact me. Thank you,

Kristen Peters
DPW/WATER Department Assistant
Town of Wayland
66 River Road
Wayland MA 01778
508 358 3674
Fax 508 358 4082

From: Nitigna Desai [mailto:nitiqnavdesai@gmail.com]

Sent: Wednesday, July 12, 2017 6:51 PM

To: Peters, Kristen

Subject: Re: iRRIGATION ABATEMENT

Yes please. Hope you have all the information that you needed.

Thanks,

Nitigna Desai.

Sent from my iPhone

On Jul 12, 2017, at 6:33 PM, Peters, Kristen < kpeters@wayland.ma.us > wrote:

Good afternoon,

I received the irrigation application. Did you still want to file for the abatement?

Thank you,

Kristen Peters
DPW/WATER Department Assistant
Town of Wayland
66 River Road
Wayland MA 01778
508 358 3674
Fax 508 358 4082

From: Nitigna Desai [mailto:nitiqnavdesai@qmail.com]

Sent: Thursday, May 18, 2017 10:19 AM

To: Peters, Kristen

Subject: Re: iRRIGATION ABATEMENT

Sure! We will . Thank you .

Sent from my iPhone

On May 18, 2017, at 8:19 AM, Peters, Kristen < kpeters@wayland.ma.us > wrote:

The Irrigation company will know where to look. I need to know that there is a backflow device before I can file the abatement paperwork. As soon as you know please give me a call.

Kristen Peters
DPW/WATER Department Assistant
Town of Wayland
66 River Road
Wayland MA 01778
508 358 3674
Fax 508 358 4082

From: Nitigna Desai [mailto:nitignavdesai@gmail.com]

Sent: Wednesday, May 17, 2017 5:56 PM

To: Peters, Kristen

Subject: Re: iRRIGATION ABATEMENT

We have asked an irrigation company . It may be there , we just do not know what to look for ? We will get back to you . Thanks .

Sent from my iPhone

On May 17, 2017, at 2:34 PM, Peters, Kristen < kpeters@wayland.ma.us > wrote:

Hi,
I spoke with the Superintendent today and you must have a backflow device installed on your irrigation system. Contact our office when a backflow device is installed and we can proceed with the abatement. If you have any other questions please feel free to contact me. Thank you,

Kristen Peters
DPW/WATER Department Assistant
Town of Wayland
66 River Road
Wayland MA 01778
508 358 3674
Fax 508 358 4082

*BOPW Meeting / Date Scheduled:
*BOPW Meeting / Date Scheduled: / /2017 X APPOVED DENIED Name: VIKOS Desai Acct Number 304890 Address: 9 Apache Trail Phone Billing Date 1/8 10 Usage 34, 100 Water Charge \$ 2,593,33 Billing Date Usage Water Charge \$ 2,593,33 REASON APPOVED DENIED 7 / 13/2
Name: VIKAS Desai Acct Number 304890 Address: 9 Apache Trail Phone Billing Date 1/18/10 Usage 24, 100 Water Charge \$ 2,593.33 Billing Date Usage Water Charge \$
Name: WKAS Desai Acct Number 304890 Address: 9 Apache Trail Phone Billing Date 1/18/10 Usage 24, 100 Water Charge \$ 2,592.23 Billing Date Usage Water Charge \$
Address: 9 Apache TrauPhone
Address: 9 Apache Trau Phone Billing Date 1/8/10 Usage 24, 100 Water Charge \$ 2,593,33 Billing Date Usage Water Charge \$
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Billing Date Usage Water Charge \$ REASON
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Abate/Usage:
abate/\$\$:
abate + \$ 518.45 - remove interest 4
000,10
Had irrigation leak - Fixed
North Control of the
The programment - tixed

Peters, Kristen

From: Nitigna Desai <nitignavdesai@gmail.com>

Sent: Monday, May 15, 2017 6:26 PM

To: Peters, Kristen

Subject: Abatement request for 9 Apache Trail

Dear Sir/Madam

Town of Wayland - Dept of public works

We would like request an abatement on our last water bill (summer / fall 2016) As we have indicated in our phone conversation and all the submitted documents, we had a leak in our irrigation system that was fixed.

I have faxed the copy of the form that was sent by you .

Please let us know if you have any further questions.

Sincerely,

Nitigna Desai.

9 Apache Trail

Wayland

Sent from my iPhone

A & DR Parigation

Lic # 20.5378563

AUTOMATIC LAWN SPRINKLERS

Drip & Micro Drip

Alex Rizo

6 Parkview Rd. Everett - MA 02149

Cell: (781) 521-0063

	www. AD RIRRIGAT	ION.COM		
Custome 9		IN DA	VOICE <u>0007</u> ATE <u>07/19/16</u>	
	/	IP & MIC		
	□ BLOW OUT	S		www.fleigne.com
DATE	INV # / DESCRIPTION	CHARGES	BALANCE	7
7/19/1	MANGATION SERVICE	700,00	20,00	7
	LEAK FIX AND CONTROL	120,00	120,00	7
	MUUE RED IS FREE.			
		Ch de		
'And then appear	the sign of the Son of Man will In the sky" Matthew 24:30	otal 8	20,00] ,

Thank You!



ACCOUNT TO

TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Friday 8 AM to 12:30 PM

Hours: Tuesday - Thursday 8 AM to 4 PM

Phone: 508 358-3672

O ADACHE TOAH

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

Remittance Coupon Please Return With Payment

Account Number: 1304890

New Charges:

\$2,622.23

Credits: Past Due: \$0.00

Past Due: Interest:

\$0.35 \$0.03

Total Due: 12/21/16

\$0.02 **\$2,622.60**

04 00 002606 0000262260 122116 00002622607

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Water Saving Tips:

Check fauce's and pipes for leaks. A small drip from a worn faucet washer can waste 20 gallons of water per day. Larger leaks can waste hundreds of gallons.

Esta Dovolationamento.

Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings. Check your toilets for leaks. Put a little food coloring in your toilet tank. If, without flushing, the color begins to appear in the bowl within 30 minutes, you have a leak that should be repaired immediately.

Limited supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details.

FYI - Your water usage is shown above in Cubic Feet.

1 cubic foot of water equals 7.48052 gallons.

RESIDENTIAL RATES:

LESS THAN 1500 cubic feet \$5.15 per 100 cubic feet 1,501 - 3,000 cubic feet \$6.67 per 100 cubic feet 3,001 - 8,000 cubic feet \$7.63 per 100 cubic feet

8,001 - Plus cubic feet \$12.63 per 100 cubic feet

IF YOUR WATER BILL IS NOT PAID IN FULL WHEN DUE, YOU WILL BE CHARGED INTEREST AT THE RATE OF 14% PER YEAR AND COLLECTION COSTS



TOWN OF WAYLAND DEPARTMENT OF PUBLIC WORKS

Permit#_____

41 Cochituate Road Wayland, MA 01778

TEL: 508-358-3672

Revised 8/2015

EMAIL: water@wayland.ma.us

FAX: 508-358-3679

Application & Agreement for the Installation of an Underground Irrigation System

As governed by Town Bylaw Chapter 191

Please complete all applicable sections of this application and review the attached bylaws concerning irrigation systems.

Systems which cover more than 15,000 square feet are prohibited from being installed or expanded.

Location: 9 Apache	Trail
Lot Area & Description (limited to 15,000	
Owner: 1/Kits DESITI	
Address: 9 APITCHE	TRAIL
Phone: 181 - 790 -	405
Contractor: SUBURBAN	LAWN SPRINKIER CO.
	EFET FRAMINICHAM MA 01702
Phone: 50%-872-2727	N 18
X Programmable T	me irrigation system e entire septic system (within 20 ft of (manufacturer and model) free howse sisture Detector (manufacturer and r
₩ Shutoff Valve	V
I/we understand and agree that the Town of V	- N.D
	Date: 1-15-17 Date: 1-9 Jeff Date: 1-9 Jeff
DPW Director Signature:	Date:
	Fee: \$50.00

Check #

Page 1 of 2

7/13/2017 8:32:33 AM

TOWN OF WAYLAND, DPW-WATER-DIV **DEPARTMENT OF PUBLIC WORKS**

Wayland MA 01778 66 River Road

Phone 508-358-3672

as of July 13, 2017

	,																													
			1	FOCAL DUE	\$302.42 \$7 877 44	12.120.23	\$0.40	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
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5/17/2007 5/18/2007 lockbox 5/13/2007 statement 5/13/2007 statemen	ment	4/28/2008	4/30/2008		v 042908		\$1,000.00	Lockbox
	ment	5/17/2007	5/18/2007				\$496.94	
	nd Total						\$13,789.28	

Utility Abatement Transactions

Batch: abatement for irrigation 20 %

Effective Date: 7/13/2017

Cashier: kpeters

Account	C	wner	Tax	Interest	Fees	Total	Clause
1 1304890	D	ESAI VIKAS S	\$518.45	\$205.18	\$0.00	\$723.63	
Grand Total:			\$518.45	\$205.18	\$0.00	\$723.63	
Totals Group B	y Receivat	le Name and Fiscal Year:					
Application	Levy	Receivable		Tax	Interest	Fees	
Utility	2017	Water		\$518.45	\$202.83	\$0.00	
Utility	2017	Water Admin		\$0.00	\$2.35	\$0.00	
Grand Total:				\$518.45	\$205.18	\$0.00	
Totals Group B	y Receivat	le Name:					
Application		Receivable		Tax	Interest	Fees	
Utility		Water		\$518.45	\$202.83	\$0.00	
Utility		Water Admin		\$0.00	\$2,35	\$0.00	
Grand Total:				\$518.45	\$205.18	\$0.00	

7/13/2017 8:37:18 AM Page 1 of 1

7/13/2017 8:38:18 AM

TOWN OF WAYLAND, DPW-WATER-DIV DEPARTMENT OF PUBLIC WORKS

66 River Road

Wayland MA 01778

Phone 508-358-3672

as of July 13, 2017

			Total Due	\$302.42	\$2,063.22	\$0.40	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0,00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	u.	9 APACHE TRAIL	Balance	\$302.42	\$2,063.22	\$0.40	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Location	9 APACH	Credit	\$0.00	\$723.63	\$173.94	\$922.06	\$15.00	\$198.94	\$664.58	\$127.26	\$861.26	\$15.00	\$93.41	\$551.45	\$6.00	\$113.11	\$2,001.43	\$182.80	\$226.87	\$2,835.78	\$190.49	\$943.60	\$232.43	\$423.80	\$5.00	\$85.24	\$2,425.81	\$166.60
	Parcel	035-014	Interest	\$3.56	\$164.62	\$0.39	\$4.88	\$0.00	\$4.98	\$0.00	\$0.00	\$32.49	\$0.00	\$4.31	\$0.00	\$0.00	\$6.11	\$85.93	\$126.80	\$33.67	\$342.38	\$0.09	\$0.00	\$0.03	\$0.00	\$0.00	\$1.64	\$68.21	\$0.00
\$2,366.04		IKAS S	Charges	\$298.86	\$2,622.23	\$173.95	\$917.18	\$15,00	\$193.96	\$664,58	\$127.26	\$828.77	\$15.00	\$89,10	\$551.45	\$6.00	\$107.00	\$1,915.50	\$56.00	\$193.20	\$2,493.40	\$190.40	\$943.60	\$232.40	\$423.80	\$5.00	\$83.60	\$2,357.60	\$166.60
Balance:	Owner	DESAI VIKAS S	Due Date	6/12/2017	12/21/2016	6/9/2016	12/9/2015	9/30/2015	6/18/2015	1/21/2015	6/19/2014	1/21/2014	10/18/2013	6/14/2013	1/18/2013	1/18/2013	7/24/2012	4/23/2012	1/23/2012	6/20/2011	12/23/2010	6/18/2010	12/21/2009	6/22/2009	12/29/2008	6/16/2008	6/23/2008	3/5/2008	6/11/2007
	Account	1304890	Commitments Billing Date	5/8/2017	11/18/2016	5/9/2016	11/5/2015	9/16/2015	5/14/2015	12/17/2014	5/20/2014	12/23/2013	9/30/2013	5/10/2013	12/20/2012	12/20/2012	6/22/2012	3/27/2012	12/22/2011	5/20/2011	11/23/2010	5/18/2010	11/20/2009	5/21/2009	11/24/2008	5/30/2008	5/23/2008	2/5/2008	5/9/2007

	1	nts	REMOVE INTEREST AND ABATE WATER 20 PERCENT FOR ABATEMENT PER TH. KP 7/13/2017	~	Vikas S Desai ck 5576	Vikas S Desai check 5557	DEMAND BILL IN ERROR REMOVE INTEREST					271	Pd in Full CH5176 Int Waived by DPW-	DUPLICATE ADMIN FEE FOR 12/20/12 BILLING GGH		PER BOPW ABATE DOWN TO 16075CF FROM TOTAL WATER USAGE 23900 REMOVE INTEREST AND		BOPW ABATED USAGE 11/23/2010 REMOVE INTEREST AND FEES PL		reverse per Plemon	Lien To Real Estate		~			~			
		Total Comments	REMOV WATER ABATER	Lockbox	Vikas S	Vikas S	DEMAND E	Lockbox	Lockbox	Lockbox	Lockbox	Desai 5271	Pd in F	DUPLIC 12/20/1;		PER BC 16075C USAGE AND		BOPW,		reverse	Lien To	Lockbox	Lockbox	Lockbox	Lockbox	Lockbox	Lockbox		
\$0.00	\$2,366.04	Total	\$723.63	\$178.82	\$917.47	\$123.52	\$19.69	\$70.44	\$664.37	\$159.96	\$828.77	\$108.41	\$2,166.30	\$6.00	\$15.31	\$985.95	(\$15.31)	\$610.29	\$2,149.39	(\$3,059.23)	\$3,059.23	\$190.00	\$944.03	\$232.00	\$449.82	\$1,487.11	\$1,000.00	\$496.94	\$14,512.91
\$0.00	\$2,366.04																												
\$327.42	\$14,512.91		abatement for irrigation 2	CENTURY LB WTR			APACHE TRAIL	wir	wtr	wtr	wtr			APACHE TRAIL	APACHE RD	APACHE RD	APACHE RD	APACHE RD		liens	Lien To Real Estate	*	×	*	W	*	lockbox w 042908		
\$18.42	\$898.51	PostDate Batch	7/13/2017 abatem	6/15/2016 CENTU	12/22/2015 daily 1	10/1/2015 daily 2	9/25/2015 9 APAC	5/28/2015 lockbox wtr	12/31/2014 lockbox wtr	6/3/2014 lockbox wtr	5/5/2014 lockbox wtr	10/11/2013 Daily	1/16/2013 Daily	1/7/2013 9 APAC	12/20/2012 9 APAC	0	12/20/2012 9 APAC	6	4/17/2012 Daily	1/6/2012 reverse liens	12/16/2011 Lien To	5/25/2010 lockbox w	12/16/2009 lockbox w	6/8/2009 lockbox w	12/16/2008 lockbox w	6/4/2008 lockbox w	4/30/2008 lockbox	5/18/2007 lockbox	
\$309.00	\$15,980.44																												
12/10/2006	\$	Effective Date	7/13/2017	6/14/2016	12/22/2015	10/1/2015	9/25/2015	5/27/2015	12/30/2014	6/2/2014	5/2/2014	10/11/2013	1/16/2013	1/7/2013	12/20/2012	12/20/2012	12/20/2012	12/20/2012	4/17/2012	1/6/2012	12/16/2011	5/24/2010	12/15/2009	6/5/2009	12/15/2008	6/3/2008	4/28/2008	5/17/2007	
11/27/2006 12/1	Grand Total	Transactions Type	Abatement	Payment	Payment	Payment	Credit Adjustment	Payment	Payment	Payment	Payment	Payment	Payment	Abatement	Transfer In	Abatement	Transfer Out	Credit Adjustment	Payment	Debit Adjustment	Lien To Real Estate	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Grand Total

Further discussion about about anothernent and current amount due.

Hughes, Gay

From:

Hughes, Gay

Sent:

Tuesday, September 26, 2017 10:08 AM

To:

'nitignavdesai@gmail.com'

Subject:

FW: iRRIGATION ABATEMENT

Attachments:

9 Apache Trail Bills and Accounting.pdf

Hello Vikas and Nitigna,

lam following up on a phone conversation that I had with Vikas yesterday concerning your unpaid water bills.

Please refer to the attachment which consists of your most recent water bills, and the accounting page of your water account.

As you can see, your request for an abatement was granted (please refer to the attached 11/18/2016 water bill with notes.)

Also, as you can see from the email below, Kristen Peters emailed you on July 13th letting you know that the abatement was granted and what the balance due was at that time (see below email).

Next, you will see attached the 5/8/2017 water bill that was due on 6/12/2017 which has not been paid.

Lastly, you will see attached the Accounting page for your account, showing the above transactions with the balance due as of 9/25/2017 of \$2,449.24

We look forward to receiving your payment.

Thank you, Gay Hughes

Gay Hughes DPW Department Assistant Town of Wayland 66 River Road Wayland, MA 01778 Monday - Thursday 508-358-3676

FAX: 508-358-4082

From: Peters, Kristen

Sent: Thursday, July 13, 2017 8:42 AM

To: 'Nitigna Desai'

Subject: RE: iRRIGATION ABATEMENT

Good morning,

I processed the abatement in the amount of \$ 518,45. I also removed the interest. The current balance due on the account, including the current bill, is \$2,366.04. if you have any further questions please feel free to contact me. Thank you,

Kristen Peters
DPW/WATER Department Assistant
Town of Wayland



TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Tuesday 8 AM to 4 PM Hours: Tuesday 8 AM to 4 PM

Phone: 508 358-3672

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

4/4/2016 ACT

Remittance Coupon Please Return With Payment

Account Number: 1304890

\$2,622.23 New Charges: Credits: \$0.00 Past Due: \$0.35 Interest: \$0.02

\$2,622.60 Total Due: 12/21/16

04 00 002606 0000262260 122116 00002622607

Accou 13048	-		ICE Locat		Parcel Ide 035-01		Billing Date 11/18/2016	Due D 12/21/2		Total Due \$2,622.60
	Meter Re	adinas		Usa	ge Summary		New C	Charge S	Summar	V
Meter	Date	Туре	Read	Rate	Total Usage	Charg		Quantity		
63809039	11/7/2016	ACT	89,700	RES	24,100	ADMIN	ISTRATIVE FEE-F	RES 1	\$30.0	00 \$30.00

Water

-abotement granted 7/13/2017 · abote 20 % of #2,572.23=\$518. · remove interest \$ 205.18 abated \$723.63

\$2,592.23

\$2,592.23

Tax Paver Message

65,600

Water Saving Tips:

63809039

Check faucets and pipes for leaks. A small drip from a worn faucet washer can waste 20 gallons of water per day. Larger leaks can waste hundreds of gallons.

Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings. Check your toilets for leaks. Put a little food coloring in your toilet tank. If, without flushing, the color begins to appear in the bowl within 30 minutes, you have a leak that should be repaired immediately.

Limited supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. FYI - Your water usage is shown above in Cubic Feet. 1 cubic foot of water equals 7.48052 gallons.

Rate Information RESIDENTIAL RATES:

LESS THAN 1500 cubic feet \$5.15 per 100 cubic feet 1,501 - 3,000 cubic feet \$6.67 per 100 cubic feet 3,001 - 8,000 cubic feet \$7.63 per 100 cubic feet 8,001 - Plus cubic feet \$12.63 per 100 cubic feet

IF YOUR WATER BILL IS NOT PAID IN FULL WHEN DUE, YOU WILL BE CHARGED INTEREST AT THE RATE OF 14% PER YEAR AND **COLLECTION COSTS**



TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Tuesday 8 AM to 4 PM Hours: Tuesday 8 AM to 4 PM

Phone: 508 358-3672

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

Remittance Coupon Please Return With Payment

Account Number: 1304890

New Charges: \$298.86 -Not Credits: \$0.00 part

Past Due: \$2,622.58 Interest: \$174.04 **Total Due: 06/12/17** \$3,095.48

04 00 002606 0000309548 061217 00003095482

Account#	Service Location	Parcel Identifier	Billing Date	Due Date	Total Due
1304890	9 APACHE TRAIL	035-014	5/8/2017	6/12/2017	\$3,095.48

No. of Street,	Meter Re	adings		Usac	ne Summary	Marie State	New Char	ge St	immary	
Meter		Туре	Read	Rate	Total Usage	Charge		antity	Amount	Total
63809039	5/3/2017	ACT	93,900	RES	4,200	ADMINISTRATIV	E FEE-RES	1	\$30.00	\$30.00
63809039	11/7/2016	ACT	89,700			Water			\$268.86	\$268.86
						-				

Tax Paver Message

Water Saving Tips:

Check faucets and pipes for leaks. A small drip from a worn faucet washer can waste 20 gallons of water per day. Larger leaks can waste hundreds of gallons.

Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings. Check your toilets for leaks. Put a little food coloring in your toilet tank. If, without flushing, the color begins to appear in the bowl within 30 minutes, you have a leak that should be repaired immediately.

Limited supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details.

FYI - Your water usage is shown above in Cubic Feet,
1 cubic foot of water equals 7.48052 gallons.

PLEASE NOTE THAT THE PAYMENT BILLING ADDRESS HAS CHANGED TO: P.O. BOX 663 MEDFORD, MA 02155-0007

Rate Information

RESIDENTIAL RATES

LESS THAN 1500 cubic feet \$5.15 per 100 cubic feet 1,501 - 3,000 cubic feet \$6.67 per 100 cubic feet 3,001 - 8,000 cubic feet \$7.63 per 100 cubic feet \$12.63 per 100 cubic feet

IF YOUR WATER BILL IS NOT PAID IN FULL WHEN DUE, YOU WILL BE CHARGED INTEREST AT THE RATE OF 14% PER YEAR AND COLLECTION COSTS

DEPARTMENT OF PUBLIC WORKS TOWN OF WAYLAND, DPW-WATER-DIV

66 River Road Phone 508-358-3672 Wayland MA 01778

as of September 25, 2017 \$2,449.24

Account

Balance:

Owner

Parcel

Location

1304890	DESAI VIKAS S	KAS S	035-014	9 APACHE TRAIL	JE TRAIL	
Billing Date	Due Date	Charges	Interest	Credit	Balance	Total Due
9/19/2017	10/19/2017	\$15.00	\$0.00	\$0.00	\$15.00	\$15.00 -> Demand for unpoind wills
5/8/2017	6/12/2017	\$298.86	\$12.04	\$0.00	\$310.90	\$310.90-> May 2017 wax-extill, not paid
11/18/2016	12/21/2016	\$2,622.23	\$224.33	\$723.63 06 \$2,	\$2,122.93	\$2,122.93 -> balance due following ab aseron
5/9/2016	6/9/2016	\$173.95	\$0.40	\$173.94	% \$0.41	\$0.41-> unpaid interest for late payment of water bill
11/5/2015	12/9/2015	\$917.18	\$4.88	\$922.06	\$0.00	\$0.00
9/16/2015	9/30/2015	\$15.00	\$0.00	\$15.00	\$0.00	\$0.00
5/14/2015	6/18/2015	\$193.96	\$4.98	\$198.94	\$0.00	\$0.00
12/17/2014	1/21/2015	\$664.58	\$0.00	\$664.58	\$0.00	\$0.00
5/20/2014	6/19/2014	\$127.26	\$0.00	\$127.26	\$0.00	\$0.00
12/23/2013	1/21/2014	\$828.77	\$32.49	\$861.26	\$0.00	\$0.00
9/30/2013	10/18/2013	\$15.00	\$0.00	\$15.00	\$0.00	\$0.00
5/10/2013	6/14/2013	\$89.10	\$4.31	\$93.41	\$0.00	\$0.00
12/20/2012	1/18/2013	\$551.45	\$0.00	\$551.45	\$0.00	\$0.00
12/20/2012	1/18/2013	\$6.00	\$0.00	\$6.00	\$0.00	\$0.00
6/22/2012	7/24/2012	\$107.00	\$6.11	\$113.11	\$0.00	\$0.00
3/27/2012	4/23/2012	\$1,915.50	\$85.93	\$2,001.43	\$0.00	\$0.00
12/22/2011	1/23/2012	\$56.00	\$126.80	\$182.80	\$0.00	\$0.00
5/20/2011	6/20/2011	\$193.20	\$33.67	\$226.87	\$0.00	\$0.00
11/23/2010	12/23/2010	\$2,493.40	\$342.38	\$2,835.78	\$0.00	\$0.00
5/18/2010	6/18/2010	\$190.40	\$0.09	\$190.49	\$0.00	\$0.00
11/20/2009	12/21/2009	\$943.60	\$0.00	\$943.60	\$0.00	\$0.00
5/21/2009	6/22/2009	\$232.40	\$0.03	\$232.43	\$0.00	\$0.00
11/24/2008	12/29/2008	\$423.80	\$0.00	\$423.80	\$0.00	\$0.00
5/30/2008	6/16/2008	\$5.00	\$0.00	\$5.00	\$0.00	\$0.00
5/23/2008	6/23/2008	\$83.60	\$1.64	\$85.24	\$0.00	\$0.00
2/5/2008	3/5/2008	\$2,357.60	\$68.21	\$2,425.81	\$0.00	\$0.00

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5/9/2007 11/27/2006	6/11/2007 12/10/2006	\$166.60 \$309.00	\$0.00	\$166.60 \$327.42	\$0.00 \$0.00	\$0.00		
Grand Total	ı	\$15,995.44	\$966.71	\$14,512.91	\$2,449.24	\$2,449.24 ->	total due	,449.24 -> Total due as of 9-25-2017
Transactions								
Туре	Effecti	Effective Date	PostDate Batch			Total	Total Comments	
Abatement	7/	7/13/2017	7/13/2017 abatement for irrigation 2	ent for irrigation 2		\$723.63	REMOVE INTO	REMOVE INTEREST AND ABATE
		Ä	last time we r	received payment	pot to		ABATEMENT PER TH. KP	WATER 20 PERCENT FOR ABATEMENT PER TH. KP 7/13/2017
Payment	6/	6/14/2016	6/15/2016 CENTU	CENTURY LB WTR		\$178.82	Lockbox	
Payment	12/	12/22/2015				\$917.47	Vikas S Desai ck 5576	ck 5576
Payment	10	10/1/2015	10/1/2015 daily 2			\$123.52	Vikas S Desai check 5557	check 5557
Credit Adjustment		9/25/2015	9/25/2015 9 APAC	9 APACHE TRAIL		\$19.69	DEMAND BILL	DEMAND BILL IN ERROR REMOVE
Payment	5/	5/27/2015	5/28/2015 lockbox wtr	wtr		\$70.44	Lockbox	
Payment	12/	12/30/2014	12/31/2014 lockbox wtr	wtr		\$664.37	Lockbox	
Payment	6	6/2/2014	6/3/2014 lockbox wtr	wtr		\$159.96	Lockbox	
Payment	'n	5/2/2014	5/5/2014 lockbox wtr	wtr		\$828.77	Lockbox	
Payment	10/	10/11/2013	10/11/2013 Daily			\$108.41	Desai 5271	
Payment	1/	1/16/2013	1/16/2013 Daily			\$2,166.30	Pd in Full CHE PL	Pd in Full CH5176 Int Waived by DPW- PL
Abatement	_	1/7/2013	1/7/2013 9 APACHE TRAIL	HE TRAIL		\$6.00	DUPLICATE ADMIN FEI 12/20/12 BILLING GGH	DUPLICATE ADMIN FEE FOR 12/20/12 BILLING GGH
Transfer In	12/	12/20/2012	12/20/2012 9 APACHE RD	HE RD		\$15.31		
Abatement	12/	12/20/2012	12/20/2012 9 APACHE RD	HE RD		\$985.95	PER BOPW AI 16075CF FRO USAGE 23900 AND	PER BOPW ABATE DOWN TO 16075CF FROM TOTAL WATER USAGE 23900 REMOVE INTEREST AND
Transfer Out	12/	12/20/2012	12/20/2012 9 APACHE RD	HE RD		(\$15.31)		
Credit Adjustment		12/20/2012	12/20/2012 9 APACHE RD	HE RD		\$610.29	BOPW ABATE	BOPW ABATED USAGE 11/23/2010 REMOVE INTEREST AND FEES PL
Payment	4/	4/17/2012	4/17/2012 Daily			\$2,149.39		
Debit Adjustment		1/6/2012	1/6/2012 reverse liens	liens		(\$3,059.23)	reverse per Plemon	mon
Lien To Real Estate		12/16/2011	12/16/2011 Lien To	Lien To Real Estate		\$3,059.23	Lien To Real Estate	state
Payment	5/:	5/24/2010	5/25/2010 lockbox w	W		\$190.00	Lockbox	
Payment	12/	12/15/2009	12/16/2009 lockbox w	W		\$944.03	Lockbox	
Payment	6	6/5/2009	6/8/2009 lockbox w	W		\$232.00	Lockbox	
Payment	12/	12/15/2008	12/16/2008 lockbox w	W		\$449.82	Lockbox	
Payment	a	6/3/2008	6/4/2008 lockbox w	W		\$1,487.11	Lockbox	4
Payment	4/:	4/28/2008		lockbox w 042908		\$1,000.00	Lockbox	
Payment	5/	5/17/2007	5/18/2007 lockbox			\$496.94		

9 Apuche Trais Weten MA) al493 Town of wayland DPW- Water Div. 9/30/17 Dear his thighs, TORBE: Account # 1307890 Noter bill Thank you so much fel your lossing attention & response. We appreciate the details that you sent on 9/26/17. As per your explanation the abatement way granted on 11/18/16, However, we do not have any information that we have reciend So for . One It is a little confusing since Ms. Peters Coneil form 7/13/17 has also not occiered (I had been comonimical, with her till 7/12/13 & as you can see these is no conspondance after that - it looks like it had gone to Spani) We are not sure Why we did not get anything in mail (Postal mail) also. hoping that we will hear from you soon about the adjustment & will pay all at aree be also do not understand how abotement was done? Our understanding was that we will be alled to gu fer a hearing. Jes Ms. Petess email for 7/13/17 that includes current Payor I would like to request to remove penalty/interes charge Connected 1 17.

Hughes, Gay



From:

Hughes, Gay

Sent:

Thursday, October 05, 2017 3:59 PM

To:

'nitignavdesai@gmail.com'

Cc:

Pierce, Zoe; Peters, Kristen; Holder, Thomas

Subject:

9 Apache Trail Water Account

Hello Nitigna and Vikas,

Thank you for your recent payment of \$2366.04 and your enclosed letter.

The amount due as of 9/25/17 was for \$2,449.24 with interest accruing as stated in my email on the same date.

As of today there is a balance on your account of \$92.40 due.

Your request to remove interest and penalty was reviewed with our Director and was decided that you do in fact owe the \$92.40 with interest accruing.

Please remit payment.

Regarding the abatement process, since the amount to be abated was less than \$2,000, the DPW Director has the ability to review and decide upon the abatement.

Your abatement request was reviewed and completed by the DPW Director.

If the amount was in excess of this amount, then an abatement request would be heard and decided upon by our Board

of Public Works.

We look forward to receiving your payment.

Gay Hughes DPW Department Assistant Town of Wayland 66 River Road Wayland, MA 01778 Monday - Thursday 508-358-3676

FAX: 508-358-4082

* as of today, after applying
the \$2,366.04, Hore is a
balance of \$72.40

She still owes:
5/8/17 Admin Fee \$30.
5/8/17 Water \$17.40
11/18/16 Admin Fee \$30.
9/19/17 DEMAND \$15.
\$72.40

Treasurers applied many towards
interest, otc.
10-517
Per Tom H., tell her she
owes the \$72.40 add



DEPARTMENT OF PUBLIC WORKSTOWN OF WAYLAND

Entrusted To
Manage The
Public
Infrastructure

Thomas M. Holder *Director* Joseph Doucette
Superintendent

Don Millette Superintendent Paul Brinkman Town Engineer

To:

Nitigna and Vikas Desai

From:

Gay Hughes

Date:

October 12, 2017

Subject: 9 Apache Trail Water Account

Lam enclosing a copy of the email that I sent to you a week ago on October 5th, 2017.

I wanted to be sure that you received it.

As of today, the amount due is \$92.61 with interest accruing on a daily basis.

Please see the attached. Thank you.



TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Tuesday 8 AM to 4 PM Hours: Friday 8 AM to 12:30 PM

Phone: 508 358-3672

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

Remittance Coupon Please Return With Payment

Account Number: 1304890

New Charges:

\$3,901.48

Credits: Past Due:

\$0.00 \$92.40

Interest:

\$2.65

Total Due: 01/02/18

\$3.996.53

04 00 002606 0000399653 010218 00003996530

Account : 1304890	#		ice Locat		Parcel Ide 035-01		Billing Date 12/1/2017	Due D		tal Due 3,996.53
M	eter Re	adings		Usage	Summary	1 700	New C	Charge S	ummary	
Meter	Date	Туре	Read	Rate	Total Usage	Charg	е	Quantity		Total
63809039 1 63809039	1/28/2017 5/3/2017		126,800 93,900	RES	32,900	ADMIN Water	ISTRATIVE FEE-R	ES 1	\$30.00 \$3,871.48	\$30.00 \$3,871.48
410 ca	me	into	OFFIC	e to	discus	Sa	boseme	ent.		sking
for a	na	ppe	al. L	DOU	d Leke	a	baten		t an	part
most	rec	ien-	t bil	1 5to	eting	th	at The	2 111	190	tion_
Syste	m	was	S V4	pai	redir	hd	uly 17	2' 51	24h	is bi
Inch	Jde	S 5	Samo	P'B	, tha	Pi	sage	αS	we	e/
							K	Pa	1/2/18	2
		-	Daver M				I had to be a second or second		ormation	

Tax Paver Message

Water Saving Tips:

Check faucets and pipes for leaks. A small drip from a worn faucet washer can waste 20 gallons of water per day. Larger leaks can waste hundreds of gallons.

Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings.

IF YOU HAVE RECEIVED A DEMAND BILL PLEASE MAKE SURE YOUR ACCOUNT IS PAID CURRENT BY NOVEMBER 1ST. IF YOUR ACCOUND HAS RECEIVED A DEMAND AND IT IS NOT PAID THE PROPERTY WILL BE LIENED THIS COMING DECEMBER

IF YOUR WATER BILL IS NOT PAID IN FULL WHEN DUE, YOU WILL BE CHARGED INTEREST AT THE RATE OF 14% PER YEAR AND COLLECTION COSTS

PLEASE NOTE THAT THE PAYMENT BILLING ADDRESS HAS CHANGED TO: P.O. BOX 663 MEDFORD, MA 02155-0007

_Rate_Information

RESIDENTIAL RATES:

LESS THAN 1,500 cubic feet \$5.29 per 100 cubic feet 1,501 - 3,000 cubic feet

\$6.89 per 100 cubic feet

3,001 - 8,000 cubic feet

\$7.94 per 100 cubic feet

8,001 - over

\$13.22 per 100 cubic feet

IF YOUR WATER BILL IS NOT PAID IN FULL WHEN DUE, YOU WILL BE CHARGED INTEREST AT THE RATE OF 14% PER YEAR AND **COLLECTION COSTS**



Peters, Kristen

From:

Holder, Thomas

Sent:

Monday, February 26, 2018 3:21 PM

To:

Nitigna Desai; Hughes, Gay

Cc:

Peters, Kristen; Cabral, Dan

Subject:

RE: 9 Apache Trail Water Account

Mr. and Mrs. Desai – We can certainly include your topic on a meeting agenda in March. The meeting schedule has not yet been set but it would likely be on one of the Tuesday evenings in March. We can notify you once the date and time has been set.

Please let me know that you received this notice and that you are able to attend a meeting on a Tuesday in March.

Best.

Tom

Thomas Holder | Director Department of Public Works

66 River Road Wayland, MA 01778 508-358-3678

From: Nitigna Desai [mailto:nitignavdesai@gmail.com]

Sent: Tuesday, February 20, 2018 9:02 AM To: Hughes, Gay <ghughes@wayland.ma.us>

Cc: Holder, Thomas < tholder@wayland.ma.us>; Peters, Kristen < kpeters@wayland.ma.us>

Subject: Re: 9 Apache Trail Water Account

Thanks.

Appreciate your prompt response.

Nitigna and Vikas Desai.

Sent from my iPhone

On Feb 20, 2018, at 8:48 AM, Hughes, Gay <ghughes@wayland.ma.us> wrote:

Hello Mr. and Mrs. Desai,

Tom Holder, DPW Director, is on vacation this week.

When he returns next week, either Tom or Kristen will contact you about scheduling a time to go in front of the Board of Public Works.

Thank you, Gay

Gay Hughes DPW Department Assistant Town of Wayland 66 River Road Wayland, MA 01778 Monday - Thursday 508-358-3676

FAX: 508-358-4082

From: Nitigna Desai [mailto:nitiqnavdesai@qmail.com]

Sent: Sunday, February 18, 2018 3:05 PM

To: Hughes, Gay; Peters, Kristen

Cc: Vikas Desai

Subject: Fwd: 9 Apache Trail Water Account

Hi Ms Hughes,

I am writing this email in response to the DPW director's voice message.

We came in person to DPW office on 2/13/2018 to request a hearing to go over our ongoing water bill situation. Per your request, we are putting this in writing and are hoping for a hearing in front of the board so we can bring this matter to a final conclusion.

Please let us know.

Thank you for your help in facilitation.

Nitigna and Vikas Desai.

Sent from my iPhone

Begin forwarded message:

From: Nitigna Desai < nitignavdesai@gmail.com>

Date: February 18, 2018 at 2:39:09 PM EST

To: Nitigna Desai < nitignavdesai@gmail.com >

Subject: Re: 9 Apache Trail Water Account

Hello Mr. Hughes,

We came in person to DPW office on 2/13/2018 to request a hearing to go over our ongoing water bill situation. Per your request, we are putting this in writing and are hoping for a hearing in front of the board so we can bring this matter to a final conclusion.

Thank you

Vikas and Nitigna Desai

On Sun, Feb 18, 2018 at 2:35 PM, Nitigna Desai < nitignavdesai@gmail.com > wrote:

Hello Mr. Hughes,

We came in person to DPW office on 2/13/2018 to request a hearing to over our ongoing water bill situation. Per your request, we are putting this writing and are requesting a hearing in from of the board so we can bring this matter to a final conclusion.

Thanks you

Vikas and Nitigna Desai

On Thu, Oct 5, 2017 at 3:59 PM, Hughes, Gay <ghughes@wayland.ma.us> wrote:

Hello Nitigna and Vikas,

Thank you for your recent payment of \$2366.04 and your enclosed letter.

The amount due as of 9/25/17 was for \$2,449.24 with interest accruing as stated in my email on the same date.

As of today there is a balance on your account of \$92.40 due.

Your request to remove interest and penalty was reviewed with our Director and was decided that you do in fact owe the \$92.40 with interest accruing.

Please remit payment.

Regarding the abatement process, since the amount to be abated was less than \$2,000, the DPW Director has the ability to review and decide upon the abatement.

Your abatement request was reviewed and completed by the DPW Director.

If the amount was in excess of this amount, then an abatement request would be heard and decided upon by our Board of Public Works.

We look forward to receiving your payment.

Gay Hughes

DPW Department Assistant

Town of Wayland

66 River Road

Wayland, MA 01778

Monday - Thursday

508-358-3676

FAX: <u>508-358-4082</u>

Vikas and Nitigna Desai

9, Apache Trail, Wayland

Re: Water usage / abatement

To, Town of Wayland DPW and Town Administration,

Dear Sir / Madam,

We appreciated the opportunity to discuss this matter further with both of you.

I have had phone conversations with Mr. Holder, I am writing this letter and summarizing the concerns as requested by him.

In reference to the water bill and abetment for our house we have been struggling by many emails, letters and telephone conversation since spring of 2017. I am attaching the back and forth conversations as well as the bills that we have paid so far.

We would like some consideration and fair settlement of this matter since the water bill for our house has been outrageously high".

We believe that there are multiple factors that has contributed to this high usage. We had a high bill in Spring of 2017 even before we turned the sprinklers on for the season. When we got our sprinkler system evaluated in spring of 2017 we learned that there was a leak , which took a few months for us to have contractor come and repair- work was completed in July 2017. We also upgraded and put in a backflow valve as required by the water department . Meanwhile ,we incurred further charges for the summer fall cycle as well.

We had an additional factor of needing to water 20-25 plants planted by the developer in our back yard (not in our property line) in fall of 2016. This was done as a result of numerous back and forth between the town and the developer of Covered bridge and the neighborhood. This new development had removed all the trees from our back and removed all the barriers to our privacy. He then planted this trees on the higher edge of the development and told us that he had no access to water and asked us to water them. This clearly required additional water usage both during the fall of 2016 and spring of 2017.

As per the instruction by the water department, we sent a payment of \$2366.04 in late September or early October 2017. At the same time we also requested a hearing and an appeal. We were required a lot of documentation and paperwork in response to that. We provided all of that subsequently and waited for the hearing. We did not hear for a while and therefore we went to the DPW. We were told that a hearing will be scheduled at a certain date in March.

However it was canceled last minute (the day before) and rescheduled at the time when I was on-call and could not attend. We were then told that it will be put on the next month schedule. We informed Kristen in DPW that there are certain days in April that we were out of country and she said not to worry because it will not be during that time. When we returned back from vacation we had a couple of voicemail messages from the DPW looking for us for this hearing despite of the knowledge that we were out of country. When we called them they said they will get back to us and instead we received a letter in the mail asking us for yet more paperwork and also an instruction that there will not be any further hearing as well as another almost \$4000 worth of bill was included.

We feel that the time of Wayland so far has not been fair in the process of appropriate services to us. We have experienced numerous issues do to the Project behind us that covered bridge development. It has opened up the "cul-de-sac" that was dead end and now as a result of that "fire "entrance "during the wintertime, the snow is dumped into our yard which has killed multiple trees as well as grandiosity front that has not been replaced by the time. It has also opened up illegal driving through that is not being monitored by anyone. We have lost about privacy and barriers of the trees. Growing the new trees is going to take a long time and should be town responsibility. We should not be paying the cost of watering those trees!

We will appreciate your consideration and fair settlement of this situation either by a hearing or an arbitration by you respected Town Administrator.

Respectfully,

Nitigna and Vikas Desai.

Account # Parcel Identifier Billing Date Service Location **Due Date** 1304890 **Total Due** 9 APACHE TRAIL 035-014

	Meter Re	adings	TELEVOLUE IN	50 1 de 1	035-014		12/1/2017	1/2/201		3,996.53
Meter 53809039	Date 11/28/2017	Type ACT	Read 126,800	Rate RES	Total Usage 32,900	Charge		Quantity	Amount	Total
33809039	5/3/2017		93,900		32,900	YOUR Please Tollet, Plant N	WATER USAGE check for poss Irrigation, Sink lew Shrubs/Tre ssistance, Call	IS HIGH ible leaks , Spigot,	\$30.00 \$3,871.48	\$30.00 \$3,871.48

Tax Paver Message 2

Check faucets and pipes for leaks. A small drip from a worn faucet washer can waste 20 gallons of water per day. Larger leaks can waste hundreds of gallons.

Water Saving Tips:

Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings.

IF YOU HAVE RECEIVED A DEMAND BILL PLEASE MAKE SURE YOUR ACCOUNT IS PAID CURRENT BY NOVEMBER 1ST. IF YOUR ACCOUND HAS RECEIVED A DEMAND AND IT IS NOT PAID THE PROPERTY WILL BE LIENED THIS COMING

IF YOUR WATER BILL IS NOT PAID IN FULL WHEN DUE, YOU WILL BE CHARGED INTEREST AT THE RATE OF 14% PER YEAR AND COLLECTION COSTS

PLEASE NOTE THAT THE PAYMENT BILLING ADDRESS HAS CHANGED TO: P.O. BOX 663 MEDFORD, MA 02155-0007

Rate Information

RESIDENTIAL RATES:

LESS THAN 1,500 cubic feet \$5.29 per 100 cubic feet 1,501 - 3,000 cubic feet \$6.89 per 100 cubic feet 3,001 - 8,000 cubic feet \$7.94 per 100 cubic feet 8,001 - over \$13.22 per 100 cubic feet

IF YOUR WATER BILL IS NOT PAID IN FULL WHEN DUE, YOU WILL BE CHARGED INTEREST AT THE RATE OF 14% PER YEAR AND **COLLECTION COSTS**

Hughes, Gay

From:

Hughes, Gay

Sent:

Thursday, October 05, 2017 3:59 PM

To:

'nitignavdesai@gmail.com'

Cc:

Pierce, Zoe; Peters, Kristen; Holder, Thomas

Subject:

9 Apache Trail Water Account

Hello Nitigna and Vikas,

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If the amount was in excess of this amount, then an abatement request would be heard and decided upon by our Board of Public Works.

We look forward to receiving your payment.

Gay Hughes
DPW Department Assistant
Town of Wayland
66 River Road
Wayland, MA 01778
Monday - Thursday
508-358-3676
FAX: 508-358-4082



TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Tuesday 8 AM to 4 PM Hours: Tuesday 8 AM to 4 PM Phone: 508 358-3672

DESAI VIKAS S DESAI NITIGWA V

WESTON, MA 02493

9 APACHE TRAIL

Remittance Coupon Please Return With Payment

Account Number: 1304890

New Charges: \$0.00 Credits: \$0.00 Past Due: \$2,402.99 Interest: \$53.36 Demand: \$15.00 Total Due: 10/19/17

\$2,471.35

04 00 002606 0000247135 101917 00002471351

Account #	Service Location	Parcel Identifier	l Difess Barri	Inches and the second	
1304890	Sefect restriction to the Street Comment	055-014	9/19/2017	Due Date 10/19/2017	
Meter I	Readings Usar	de Summarv		Charge Summ	\$2,471.35

New Charge Summary Charge Quantity **Amount** Total Demand \$15.00 \$15.00

Tax Paver Message Water Saving Tips: Check faucets and pipes for leaks. A small drip from a worn faucet washer can waste 20 gallons of water per day. Larger leaks can waste hundreds of gallons.

Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings. Check your toilets for leaks. Put a little food coloring in your toilet tank. If, without flushing, the color begins to appear in the bowl within 30 minutes, you have a leak that should be repaired immediately.

Limited supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. FYI - Your water usage is shown above in Cubic Feet. 1 cubic foot of water equals 7.48052 gallons.

PLEASE NOTE THAT THE PAYMENT BILLING ADDRESS HAS CHANGED TO: P.O. BOX 663 MEDFORD. MA 02155-0007

Rate Information

WATER AND WASTE WATER DEMANDS

PLEASE SEND PAYMENT IN ENVELOPE PROVIDED OR MAKE A PAYMENT AT TOWN HALL 41 COCHITUATE ROAD, WAYLAND, MA 01778

IF YOUR WATER AND WASTE WATER BILL IS NOT

PAID IN FULL WHEN DUE, YOU WILL BE CHARGED

INTEREST AT THE RATE OF 14% PER YEAR AND COLLECTION COSTS

Water Asset Management Report Review

DPW Director's Financial Report

TOWN OF WAYLAND DEPARTMENT OF PUBLIC WORKS

FY18-YEAR TO DATE OPERATING BUDGET SUMMARY AS OF 7/2/2018

Week 52 of 52								
Program percentage - 100%				ACTUAL EXPENSES				
		BUDGET	ΥE	AR-TO-DATE	%	FY2017	FY2016	FY2015
<u>HIGHWAY</u>								
SALARIES	\$	1,056,109.00	\$	974,401.72	92.26%	\$939,665.56	\$851,281.48	\$869,973.50
SERVICE EXPENSES	\$	459,000.00	\$	462,611.14	100.79%	\$228,709.27	\$254,814.72	\$200,520.72
GOODS EXPENSES	\$	65,500.00	\$	92,252.51	140.84%	\$81,463.56	\$73,263.51	\$65,913.38
FY18 TOTAL	\$	1,580,609.00	\$	1,529,265.37	96.75%	\$1,249,838.39	\$1,179,359.71	\$1,136,407.60
HIGHWAY-SNOW								
OVERTIME	\$	210,000.00	\$	207,581.41	98.85%	\$176,405.70	\$96,602.26	\$229,040.35
EXPENSES	\$	540,000.00	\$	522,549.00	96.77%	\$585,000.00	\$331,104.92	\$721,887.27
FY18 TOTAL	\$	750,000.00	\$	730,130.41	97.35%	\$761,405.70	\$427,707.18	\$950,927.62
TRANSFER STATION								
SALARIES			\$	151,835.45		\$141,035.65	\$144,899.88	\$134,433.30
EXPENSES			\$	456,161.95		\$406,701.63	\$361,603.29	\$267,179.29
FY18 TOTAL (SPENDING CAP)	\$	625,000.00	\$	607,997.40	97.28%	\$547,737.28	\$506,503.17	\$401,612.59
YTD Actual Revenue	\$	290,459.18			209.32%	\$359,072.54	\$409,071.43	\$291,752.35
LANDFILL EXPENSES	\$	65,000.00	\$	53,150.20	81.77%	\$42,231.64	\$23,316.56	\$32,916.40
PARK								
TOTAL SALARIES	\$	596,437.00	\$	552,945.11	92.71%	\$550,555.51	\$497,669.11	\$400,263.40
SERVICE EXPENSES	\$	205,000.00	\$	211,203.07	103.03%	\$187,726.09	\$216,729.22	\$97,502.83
GOODS EXPENSES	\$	122,000.00	\$	122,535.91	100.44%	\$114,327.03	\$107,032.63	\$122,435.11
FY18 TOTAL	\$	923,437.00	\$	886,684.09	96.02%	\$852,608.63	\$821,430.96	\$620,201.34
SURVEYOR								
TOTAL SALARIES	\$	168,764.00	\$	131,060.43	77.66%	\$169,040.76	\$165,319.10	\$162,411.43
GOODS & SERVICE EXPENSES	\$	25,255.00	\$	25,169.99	99.66%	\$1,634.49	\$2,030.19	\$1,136.68
FY18 TOTAL	\$	194,019.00	\$	156,230.42	80.52%	\$170,675.25	\$167,349.29	\$163,548.11
WATER								
SALARIES	\$	719,600.00	\$	658,889.07	91.56%	\$624,068.06	\$675,805.03	\$655,093.93
EXPENSES	\$	1,742,568.54	\$	1,437,250.57	82.48%	\$3,064,475.79	\$2,687,869.32	\$2,401,710.69
FY18 TOTAL	\$	2,462,168.54	\$	2,096,139.64	85.13%	\$3,688,543.85	\$3,363,674.35	\$3,056,804.62
Revenue	\$	4,007,592.00	\$	3,726,457.75	92.98%	\$3,825,827.51	\$3,684,596.80	\$3,855,079.35
TOTAL DPW FUNDING FOR FY18	\$	6,600,233.54	\$	6,059,597.53	91.81%	\$7,313,040.74	\$6,489,341.22	\$6,362,418.28

Discussion on the Potential Financial Benefit for Automated Meter Infrastructure Devices

Board Members' Reports, Concerns, and Updates

Topics Not Reasonably Anticipated by the Chair 48 Hours Prior to Posting

Review and Approve the Minutes of the 6/12/2018 Meeting

WAYLAND BOARD OF PUBLIC WORKS

DPW Facility 66 River Road Wayland, MA 01778 June 12, 2018

MEETING MINUTES DRAFT

Present: M. Lowery (Chair), T. Abdella, C. Lewis, J. Mishara, M. Wegerbauer, T. Holder (DPW Director)

DPW Staff in Attendance: Paul Brinkman (Town Engineer), Daniel Cabral (DPW Business Manager), Joe Doucette (DPW Superintendent)

Meeting opened at 7:00 PM

Lowery announced that the meeting is being recorded.

Lowery announced that the Dudley Pond Association is having its annual ice cream social at Mansion Beach this weekend.

Public Comment

Lowery noted that the Board of Selectmen received two letters concerning the increase in the Transfer Station Recycling Permit fee for FY2019.

Lowery suggested that an informational article be drafted for publication in the Wayland Town Crier.

Irrigation Application: 131 Commonwealth Road

William Kenney of 131 Commonwealth Road appeared before the Board to discuss his irrigation application.

Wegerbauer made a motion to approve the application as presented.

Abdella 2nd, all in favor.

Items Included in the Packet for Discussion:

- 131 Commonwealth Irrigation Application

Initial Evaluation of Claypit Hill Traffic Calming Request

Lewis recused himself from the discussion, as he is a resident of Claypit Hill Road.

Nancy McNitt of 92 Claypit Hill Road appeared before the Board to discuss her traffic calming request.

Lowery explained the traffic calming policy to McNitt.

Holder noted that he would get accident and citation information from the Police Department.

Wegerbauer made a motion to schedule a traffic calming public hearing for Claypit Hill Road for the 6/26/2018 meeting, and requested that accident and citation information be available for the meeting.

Mishara 2nd.

Abdella, Mishara, and Wegerbauer in favor; Lowery abstain.

Items Included in the Packet for Discussion:

- Claypit Hill Traffic Calming Request submitted by Nancy McNitt and Patrice Barton

Discussion on Establishing a Municipal Water Rate

Lewis returned to his seat on the Board

Lowery noted that it is the sense of the Board that they are supportive of the establishment of a municipal water rate beginning in FY2020.

Susan Bottan, Wayland Public Schools Business Administrator, appeared before the Board to discuss the potential implications a municipal water rate would have on the School Department.

Wegerbauer suggested that tier 1 be used as a flat rate for outdoor municipal water usage, with the base charge remaining.

Lowery noted that the sense of the Board is that the institution of a municipal water rate for FY2020 would likely be considered as part of the upcoming water rate public hearing.

Items Included in the Packet for Discussion:

- Spreadsheet: Water Use and Potential Costs at Unbilled/Seasonal Locations

Continued Discussion on FY2019 Water Rate Setting (Paul Brinkman in Attendance)

Brinkman presented the PowerPoint Presentation, Water Rate Discussion – Meeting 2, concerning FY2019 water rate setting to the Board.

The Board discussed potential changes to water tier rates as depicted in the PowerPoint.

Wegerbauer noted that he would be comfortable with an increase in water rates for FY2019, but was opposed to increasing the base charge.

Mishara and Lowery agreed with Wegerbauer.

Lowery noted that the sense of the Board is that it is in support of implementing the proposed tier rates of 4%, 5%, 6%, and 7% respectively while not modifying the base charge.

The Board determined that the water rate public hearing should be scheduled for the 6/26/2018 meeting.

Items Distributed for Review

- Water Rate Discussion - Meeting 2

Discussion on Pursuing Beneficial Application of Automated Meter Infrastructure

Lewis discussed the costs of water damage to homes and a potential system of monitoring for, and notification of, major water leaks as part of an AMI system.

Lewis noted that many insurance companies offer a reduction in insurance rates for the installation of such a device.

Lewis noted that if the sense of the Board is that this should be pursued, he will continue to gather data.

Lowery noted he could prefer for the Board to review a description of such a device for the Board to review in the future.

Discussion on Status of Route 20 South Former Landfill Site

Holder reviewed the memo drafted by Paul Brinkman, "South Landfill Repurposing Project – Status Report".

Lewis suggested that the scope be expanded, so a complete project plan utilizing the extra space is developed.

Items Included in the Packet for Discussion:

- 6/5/2018 Memo from Paul Brinkman "South Landfill Repurposing Project – Status Report"

DPW Director's Operational Report

Holder reviewed the DPW Director's Operational Report.

Wegerbauer asked about the status of River's Edge.

Brinkman discuss the current status of the clean-up process of the River's Edge site.

Lowery expressed his desire for a publicly accessible list of town projects and their current status.

Lewis asked about the status of the demolition of 195 Main Street.

Holder replied that he anticipates demolition work will begin in the fall.

Holder discussed the status of the MS4 storm water permit and its budgetary impact.

Lowery asked about the status of the Transfer Station Access Road.

Brinkman replied that he anticipates it will be advertised within the next two months.

Board Members' Reports, Concerns, and Updates

Lewis noted that a religious institution has asked the Planning Board for permission to park along Concord Road.

The Board discussed whose jurisdiction this should be placed on.

Lowery suggested that a copy of the permit issued by the Planning Board be obtained for future review by the Board.

Wegerbauer discussed the current configuration of the intersection of Adams and Claypit Hill, and asked if it could be narrowed when it is paved.

Lowery noted that he attended a BOH meeting regarding 10 Glezen Lane Title V, which is located within a Zone 1.

Lowery noted that the BOH has asked the owner to evaluate the utilization of approximately 7000 square feet of their property that is outside the Zone 1.

Lowery suggested the Board consider instituting a subsidy program to assist homeowners whose septic systems are located within a Zone 1.

Lowery discussed recent emails concerning the safety of soccer goals.

Holder noted that upon inspection of the goals, it was determined that they did not constitute an imminent danger and will be repaired shortly.

Lowery noted that he received a request from Gretchen Schuler asking if the DPW could undertake repairs needed to the historic fence at the First Parish Church.

Items Distributed for Review:

- 5/18/18 Email from Mike Lowery re: Possible scheme for selling 'tickets' for bulky waste disposal"

Topics Not Reasonably Anticipated by the Chair 48 Hours Prior to Posting

The Board discussed a latter received by the Board of Selectmen from residents of 9 Apache Trail regarding the water abatement process.

Holder discussed a recent conversation he had with the homeowners, noting that they plan on attending the 7/10/2018 meeting.

Wegerbauer made a motion to designate the Director, or his designee, the authority to impose or remove water usage restrictions in accordance with Town Bylaw.

Abdella 2nd, all in favor.

Brinkman discussed an open order of conditions on the Treatment Plant remains open, and that one of the conditions is that a portion of land be preserved for conservation purposes.

Lowery requested a copy of the order of conditions.

Items Distributed for Review:

- 6/8/2018 letter from Vikas and Nitigna Desai of 9 Apache Trail re: Water usage/abatement

Review and Approve the Minutes of the 5/22/2018 Meetings

Lowery noted that Abdella was absent for the meeting.

Lowery noted that during the discussion on FY2019 water rate setting, Holder recommended municipal rates not be adopted until FY2020.

Wegerbauer made a motion to approve the minutes of the 5/22/2018 meeting as amended.

Abdella 2nd, all in favor.

Items Included in the Packet for Discussion

- 5/22/18 Meeting Minutes Draft

Executive Session to Discuss Recent Legal Actions Regarding Cochituate Commons Land Taking and 20 Meadowview Abatement Small Claims Case

Lowery made a motion that the Board of Public Works enter into executive session pursuant to Massachusetts General Laws Chapter 30A, Section 21(a)(3) to discuss recent legal actions regarding Cochituate Commons Land Taking and 20 Meadowview Abatement Small Claims Case.

Wegerbauer 2nd.

Roll Call Vote: Abdella – aye, Lewis – aye, Lowery – aye, Mishara – aye, Wegerbauer – aye.

Lowery invited attendance by DPW employees Paul Brinkman, Tom Holder, Joe Doucette, and Dan Cabral.

Lowery noted that the Board will reconvene in open session in approximately fifteen minutes for the purpose of adjourning.

Board entered into executive session at 9:40 PM

The Board reconvened in open session at 9:56 PM

Wegerbauer made a motion to adjourn.

Mishara 2nd, all in favor.

Meeting adjourned at 9:57 PM.

Respectfully submitted, Daniel Cabral Business Manager

Executive Session to Review and Approve the Minutes of the 6/12/2018 Executive Session

MOTION TO GO INTO EXECUTIVE SESSION

CHAIR: I move that the Board of Public Works enter into executive session pursuant to Massachusetts General Laws Chapter 30A, Section 21(a)(3) to review and approve the minutes of the 6/12/2018 executive session.

<Second>

<Roll Call Vote>

CHAIR: The Chair invites attendance by <names of any attendees other than members of the Board of Public Works>.

CHAIR: The Board will reconvene in open session in approximately fifteen minutes for the purpose of adjourning.