

Provider Contact Information for Retirees					
Non-Medicare Health Plans	Telephone #	Email	Prescription	Email	Group/Policy #
HARVARD PILGRIM PPO - Advantage: Town Retiree	1-800-333-4742	www.harvardpilgrim.org			0333180009TR
HARVARD PILGRIM PPO - Advantage: School Retiree					0333180009SR
BCBS - NWB NE (Benchmark): Town Retiree	1-800-782-3675	www.bluecrossma.com			00-4062488
BCBS - NWB NE (Benchmark): School Retiree					00-4062489
BCBS - NWB NE (Benchmark-Select): Town Retiree	1-800-782-3675	www.bluecrossma.com			00-4069899
BCBS - NWB NE (Benchmark-Select): School Retiree					00-4069901
HARVARD PILGRIM HMO (Benchmark): Town Retiree	1-800-333-4742	www.harvardpilgrim.org			0288480024
HARVARD PILGRIM HMO (Benchmark): School Retiree					0288480022
TUFTS NAVIGATOR (Benchmark): Town Retiree	1-800-462-0224	www.tuftshealthplan.com			45843-062
TUFTS NAVIGATOR (Benchmark): School Retiree					45843-122
BCBS - ACCESS BLUE NE SAVER (HDHP): Town Active Emp.	1-800-782-3675	www.bluecrossma.com			00-4062728TR
BCBS - ACCESS BLUE NE SAVER (HDHP): School Active Emp.					00-4064461SR
BCBS - ACCESS BLUE NE SAVER (HDHP-Select): Town Active Emp.	1-800-782-3675	www.bluecrossma.com			00-4070778
BCBS - ACCESS BLUE NE SAVER (HDHP-Select): School Active Emp.					00-4070779
HARVARD PILGRIM HMO (HDHP): Town Active Emp.	1-800-333-4742	www.harvardpilgrim.org			0189920017
HARVARD PILGRIM HMO (HDHP): School Active Emp.					0189920015
TUFTS NAVIGATOR SAVER (HDHP): Town Active Emp.	1-800-462-0224	www.tuftshealthplan.com			57527-122
TUFTS NAVIGATOR SAVER (HDHP): School Active Emp.					57527-062
Medicare Health Plans	Telephone #				Group/Policy #
BCBS - Managed Blue for Seniors: Town Retiree	1-800-782-3675	www.bluecrossma.com	1-888-543-4917	www.Groups.RxMedicarePlans.com	4035708T
BCBS - Managed Blue for Seniors: School Retiree					4035708
BCBS - Medex 2 with Blue Medicare RX: Town Retiree	1-800-782-3675	www.bluecrossma.com	1-888-543-4917	www.Groups.RxMedicarePlans.com	50-2272362T
BCBS - Medex 2 with Blue Medicare RX: School Retiree					50-2272362
Fallon Medicare Plus Premier: Town Retiree	1-800-325-5669	www.fallonhealth.org/medicare			4445919T
Fallon Medicare Plus Premier: School Retiree					4445919
Fallon Medicare Plus Central Premier: Town Retiree	1-800-325-5669	www.fallonhealth.org/medicare			4518708
Fallon Medicare Plus Central Premier: School Retiree					4518707
HP Medicare Enhance w/Aetna Part D: Town Retiree	1-800-333-4742	www.harvardpilgrim.org	1-800-594-9390	www.AetnaRetireePlans.com	039021-000T
HP Medicare Enhance w/Aetna Health Part D: School Retiree					039021-0000
TUFTS Medicare Pref. Supplement PDP Plus: Town Retiree	1-800-701-9000	www.thpmp.org			2183DS-T
TUFTS Medicare Pref. Supplement PDP Plus: School Retiree					2183DS
TUFTS Medicare Preferred HMO: Town Retiree	1-800-701-9000	www.thpmp.org			1055T
TUFTS Medicare Preferred HMO: School Retiree					1055
Medicare Office in Massachusetts	1-800-633-4227	www.medicare.gov			
MassHealth Member Customer Service	1-800-841-2900	www.mass.gov			
Social Security Administration	1-800-772-1213	www.ssa.gov			
SHINE: Serving Health Information Needs of Elders	1-800-243-4636	www.mass.gov			
Additional Benefit Providers					
Boston Mutual Life Insurance: Town Retiree	1-800-669-2668	www.bostonmutual.com			147-1
Boston Mutual Life Insurance: School Retiree					147-2
Boston Mutual Optional Life Insurance: Town Retiree					12612-1
Boston Mutual Optional Life Insurance: School Retiree					12612-2
Boston Mutual Optional Life Insurance: Town					12612-3
Boston Mutual Optional Life Insurance: School					12612-4
Updated: 04/10/23					