



TOWN OF WAYLAND

41 COCHITUATE ROAD
WAYLAND, MASSACHUSETTS 01778

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TOWN ADMINISTRATOR
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Police Department Survey

The survey below is being distributed in order to obtain feedback from our community concerning how we view and interact with the Wayland Police Department and gauge if the department is addressing issues of most concern to everyone. The information provided will assist the Town Administrator during the Police Chief search process, help form interview questions, and improve the overall management of the department.

The survey takes approximately ten minutes and is completely anonymous. At the end of the survey, there is a question where you may speak openly about any concerns you have, or about anything not addressed in the survey itself. We appreciate your time and participation and hope to hear from the entire community including people of different backgrounds, identities, experiences, interests, and connections to the Town.

The survey can be [accessed online here](https://www.wayland.ma.us/) or it can be downloaded from <https://www.wayland.ma.us/>, filled in by hand and mailed to:

Town Building
Attn: Louise Miller
41 Cochituate Road,
Wayland, MA 01778

Please circle your response to the questions below.

1. To what extent do you think the Wayland Police Department works with community members to solve local problems?

To a great extent

A lot

Somewhat

A little

Not at all

2. To what extent do you think the Wayland Police Department works with the community to address the root causes of crime in an effort to reduce local problems themselves?

To a great extent

A lot

Somewhat

A little

Not at all

3. Do you believe the Wayland Police Department is addressing the problems that concern you?

To a great extent

A lot

Somewhat

A little

Not at all

4. To what extent does the Wayland Police Department regularly communicate with community members (e.g. press releases, website information, reverse 9-1-1 calls, social media, etc.)?

To a great extent

A lot

Somewhat

A little

Not at all

Open response: how can the Wayland Police Department improve communication?

5. To what extent are you satisfied with the overall performance of the Wayland Police Department?

To a great extent

A lot

Somewhat

A little

Not at all

6. In your opinion, compared to other communities in the Greater Boston area, how safe is Wayland overall?

Much safer

Slightly safer

About the same

Less safe

Much less safe

7. Over the past fifteen (15) months, to what extent have your feelings of safety in Wayland increased, decreased, or stayed the same?

Increased a lot

Increased some

Stayed the same

Decreased some

Decreased a lot

8. Would you call the Wayland Police Department if you needed help?

Yes

No

8.1 If no, please explain:

9. Have you had an encounter with a Wayland Police Officer?

Yes

No

9.1 If yes, what was the encounter(s) regarding?

Outreach program

Traffic stop

Asked for advice or directions

Reported and/or assisted with the investigation of a crime

Discussed community issue

Report suspicious activity/individuals

Medical emergency (injury, heart attack, etc.)

Mental health crisis

Other:

9.2 Rate the overall professionalism of the Police Officer(s) during the encounter(s):

Very professional

Professional

Somewhat Professional

Not Professional

Very Not Professional

10. To what extent do you think the Wayland Police Department treats all people fairly and equally?

To a great extent

A lot

Somewhat

A little

Not at all

(space intentionally left blank)

11. Please select five (5) of the following issues that you think are the greatest problems in Wayland:

- Burglaries/thefts (auto)
- Burglaries/thefts (residential)
- Child abuse
- Child sexual predators
- Disorderly conduct/public intoxication/noise violations
- Disorderly youth (cruising/loitering)
- Domestic violence (adult)
- Driving under the influence (e.g. alcohol/drugs)
- Drug abuse (e.g. manufacture, sale, or use of illegal/prescription drugs)
- Fraud/identity theft
- Gang/extremist activity
- Gun violence
- Hate crimes/hate-based harassment
- Homeland security problems
- Homeless or transient-related problems (panhandling)
- Homicide
- Internet safety
- Mental health issues
- Mugging
- Physical assault
- Prostitution
- Racial profiling
- Safety of worshippers at religious services
- Safety of students walking to/from school
- School safety (e.g. bullying, fighting, or weapons)
- Sexual assault/rape (adult)
- Traffic issues/speeding/parking problems
- Underage drinking/unsupervised house parties
- Vandalism/graffiti
- Other, please specify: _____

12. Are you of Hispanic, Latin, or Spanish origin?

No, not of Hispanic, Latin, or Spanish origin

Yes, Mexican, Mexican American, Chicano

Yes, Puerto Rican

Yes, Cuban

Yes, another Hispanic, Latin, or Spanish origin (other Central or South American origin)

Prefer not to say

13. What is your race?

Asian or Pacific Islander

Black or African American

Native American or Native Alaskan

White/Caucasian

Multiracial or Biracial

Prefer not to answer

14. How many years have you lived and/or been a part of the Wayland Community?

0-2 years

3-5 years

6-10 years

11-20 years

21 years +

15. What is your connection to the Wayland Community?

Resident

Family of student attending Wayland Public Schools

Business owner in town

Employed in town

Travels through town

Other:

Prefer not to say

16. Additional Comments:
