#### TOWN OF WAYLAND - TOWN CLERK'S OFFICE NOTICE OF MEETINGS OF TOWN BOARDS/COMMITTEES/COMMISSIONS Posted in accordance with the provisions of the Open Meeting Law

www.mass.gov/ago/openmeeting

#### PLEASE TYPE OR PRINT LEGIBLY

NAME OF BOARD/COMM:	Board of Public Works
FILED BY:	Dan Cabral
DATE OF MEETING:	March 29, 2018
TIME OF MEETING:	7:00 PM
PLACE OF MEETING:	DPW Facility – 66 River Road

<u>NOTE:</u> Notices and agendas are to be posted at least 48 hours in advance of the meetings <u>excluding</u> Saturdays, Sundays, and legal holidays. Please keep in mind the Town Clerk's business hours of operation and make the necessary arrangements to be sure this notice is received and stamped in an adequate amount of time.

### **Board of Public Works - MEETING AGENDA**

- 7:00 Announcements
- 7:01 Public Comment
- 7:05 Water Abatement Review: 9 Apache Trail
- 7:20 Water Abatement Review: 20 Meadowview Road
- 7:35 Water Abatement Review: 69 Old Connecticut Path
- 7:50 Discussion of and Possible Vote(s) on 2018 ATM Articles and Omnibus Budget
- 8:05 DPW Director's Financial Report
- 8:15 Board Members' Reports, Concerns, and Updates
- 8:35 Topics not Reasonably Anticipated by the Chair 48 Hours Prior to Posting, if any
- 8:40 Review and Approve the Minutes of the 2/27/2018 and 3/20/2018 Meetings
- 8:45 Adjourn

<u>NOTE</u>: Per changes to the Open Meeting Law, notice of any meeting of a public body shall include "A listing of topics that the chair reasonably anticipates will be discussed at the meeting". AG's Office guidelines state that the list of topics shall have sufficient specificity to reasonably advise the public of the issue to be discussed. Please list those topics on the above agenda

NOTE: Times are approximate and the Agenda Items may not be discussed in the exact order listed

# **BoPW Meeting 3/29/2018**

Water Abatement Review – 9 Apache Trail



**DEPARTMENT OF PUBLIC WORKS** 

TOWN OF WAYLAND

Entrusted To Manage The Public Infrastructure

Thomas M. Holder *Director*  Joseph Doucette Superintendent Don Millette Superintendent Paul Brinkman Town Engineer

Dear Board of Public Works,

The residents at 9 Apache Road wish to appeal your decision for an Abatement in July of 2017. They discussed this process with myself and Dan Cabral. They have received three Abatements. There have been numerous written and spoken correspondences with the residents regarding the Abatement process and how to go about the Appeal. I am writing you to give you all of the relevant background for this process.

Please find the following attachments in chronological order:

1. The September 20, 2004 Meeting Minutes for the BOPW Hearing in which they were granted their first Abatement

2. E-mail correspondence and relevant paper work for second Abatement in 2012

3. May 15, 2017 E-mail correspondence requesting third Abatement

4. July, 2017 E-mail correspondence requesting an irrigation application to complete the Abatement and the and the information about the amount of the completed Abatement

5. All relevant paper work regarding the third Abatement granted July 13, 2017

6. September 26, 2017 further E-mail correspondence about how the Abatement process takes place and the matter of the current balance due

7. September 30, 2017 Letter from resident expressing her concerns about the process

8. October 5, 2017 E-mail correspondence reiterating the Abatement process and as to why there was a balance due

9. December 2017 bill which the resident would like an Abatement because it includes a time period in which there was still a leak in the irrigation system

10. February 2018 E-mail correspondence concerning the upcoming BOPW meeting

There was also an October 5, 2017 voicemail left By Tom Holder and a voicemail left on February 13, 2018

I hope the information is helpful in reaching your decision.

If you have any questions please do not hesitate to contact me or the office at 508-358-3672

Sincerely,

Kristen Peters

#### HIGHWAY - WATER - PARKS - CEMETERIES - TRANSFER STATION - ENGINEERING

DPW FACILITY | 66 RIVER ROAD | WAYLAND, MASSACHUSETTS 01778 | TEL 508-358-3672

# VAYLAND WATER DEPARTMENT 41 COCHITUATE ROAD WAYLAND, MASSACHUSETTS 01778 508 358 3696



# WATER COMMISSIONERS MEETING MINUTES SEPTEMBER 20, 2004

ATTENDANCE: Robert L. Duffy, Jr., Chairman; Joel Goodmonson & W. Edward Lewis, Commissioners

Meeting called to order at 6:30 P.M.

Minutes were approved and bills were signed.

Discussion: 9 Apache Trail, R. Duffy moved that the bill get readjusted to 20,200 units. J. Goodmonson seconded. Motion passes unanimously 2:0.

Discussion: Water Ban, R Duffy moves that the water supply shortage no longer exists and the state of water supply conservation be terminated as of September 23, 2004 effective upon publication. Goodmonson seconded. Motion passes unanimously 2:0.

E. Lewis arrived at 7:03 P.M.

Discussion: 1 Griffin Circle, Mr. & Mrs. Blocker were upset about a high water meter bill. The Water Department will look into the notices, which were sent out to customers regarding the proposed rate increase.

Discussion: R. Duffy discussed the problem of water liens for the town pool and 312 Old Connecticut Path.

Discussion: Draper Road water main replacement project.

Discussion: E-mail from Kurt Tramposch regarding a water meter replacement at Weir Meadow.

Discussion: Department of Environmental Protection (DEP) mandated disclosure regarding a recent violation of a drinking water standard. Said notice to include a statement that subsequent testing did not indicate any bacteria.

Discussion: Water filtration study. J. Goodmonson will consult Donald Tata/Tata & Howard, Inc. for discussion.

The next meeting will be Wednesday, October 13, 2003 at 6:30PM.

W. Edward Lewis motioned to adjourn at 8:15 P.M. Second by R. Duffy. Unanimous.

Respectfully submitted,

Robert L. Duffy Jr., Chairman

W. Edward Lewis, Commissioner

Joel P. Goodmonson, Commissioner

	TOWN OF WAYLAND DEPT OF PUBLIC WORKS-WATER DIV	Remittance Coupon With Payn	
	41 COCHITUATE ROAD	Account Number: 1304890	
	WAYLAND MA 01778 Hours: 8 AM to 4 PM Phone: 508 358-3672	New Charges: Credits: Past Due: Interest:	\$551.45 \$0.00 \$1,614.85 \$17.97
		Total Due: 01/18/13	\$2,184.27
DESAI VIKA	SS		

Thank You, PL 04 00 002606 0000218427 011813 00002184273

13048	nt# 90		Ce Locat		Parcel Ide 035-01		Billing Date 12/20/2012	Due Dat 1/18/201		tal Due 2,184.27
and therein	Meter Rea	adinas		Usad	e Summary	1	New C	Charge Su	mmary	
Meter		Туре	Read	Rate	Total Usage	Charge		Quantity	Amount	Total
63809039 63809039	12/14/2012 5/24/2012		27,800 19,900	RES	7,900	ADMIN Water	ISTRATIVE FEE-R	IES 1	\$6.00 \$545.45	\$6.00 \$545.45
			BI BI BI	LL 6/22/12 LL 3/27/12 LL 12/22/1	MOVED ACCORDING \$107.00 BALANCE \$929.55 BALANCE \$460.30 BALANCE \$118.00 BALANCE	e due due te due	1			
		Tax	Paver Me	SSAGE				Rate Info	rmation	
Dear Custo	mer,	Tax	Paver Me	essage			RE	Rate Info		
The Board of \$6/Cycle for for a total of this process set annually intent that the	of Public Work r Residential C f \$100 Reduct s until reserve r are fully distri	s voted on Consumers ion per Cor level funds ibuted back ess will be	7/9/12 to re and \$3/Cyc nsumer in F over and al k to rate pay utilized in th	educe the A le for Com Y13 with th bove the re vers. Furthe	Idministration Fee to mercial Consumers e intent to continue serve level target ar, it is the Boards nenever reserve	,		SIDENTIAL F 1500 cubic fee cubic feet \$ cubic feet \$	RATES: et \$5.10 pe 6.60 per 100 7.55 per 100	
The Board of \$6/Cycle for for a total of this process set annually intent that th	of Public Work r Residential C f \$100 Reduct s until reserve are fully distri his same proc	s voted on Consumers ion per Cor level funds ibuted back ess will be	7/9/12 to re and \$3/Cyc nsumer in F over and al k to rate pay utilized in th	educe the A le for Com Y13 with th bove the re vers. Furthe	mercial Consumers e intent to continue serve level target er, it is the Boards	,	LESS THAN 1,501 - 3,000 3,001 - 8,000	SIDENTIAL F 1500 cubic fee cubic feet \$ cubic feet \$ subic feet \$	RATES: et \$5.10 pe 6.60 per 10 7.55 per 10 \$12.50 per 1 2010 WATE	0 cubic feet 0 cubic feet 00 cubic feet

## Hughes, Gay

From: Sent: To: Subject: Attachments: Hughes, Gay Thursday, December 20, 2012 5:46 PM Nitigna Desai (nitignavdesai@gmail.com) Water Bill for 9 Apache Trail 9 APACHE TRAIL.pdf

Please find attached the new water bill for 9 Apache Trail which Trish Lemon has created based on the bill in question for an abatement, including current and past water charges. Should you have any question, please do not hesitate to call.

Gay Hughes, DPW/Water Assist.



# TOWN OF WAYLAND DEPT OF PUBLIC WORKS-WATER DIV

41 COCHITUATE ROAD WAYLAND MA 01778 Hours: 8 AM to 4 PM Phone: 508 358-3672

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

Remittance Coupon With Payn	
Account Number: 1304890	al file desarrow and the second s
New Charges:	\$551.45
Credits:	\$0.00
Past Due:	\$1,614.85
Interest:	\$17.97
Total Due: 01/18/13	\$2,184.27

Treasurer, Please remove intorest if Balance paid by \_\_\_\_\_\_\_\_\_ Thank You, PL

Accol 1304			CHE TRA		Parcel Ide 035-01		Billing Date 12/20/2012	Due Dat 1/18/2013		al Due 184.27
	Meter Rea	adings		Usag	e Summary	Line	New C	harge Su	mmary	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
Meter	Date	Туре	Read	Rate	Total Usage	Charg			Amount	Total
63809039 63809039	12/14/2012 5/24/2012		27,800 19,900	RES	7,900	ADMIN Water	ISTRATIVE FEE-R	ES 1	\$6.00 \$545.45	\$6.00 \$545.45
Dear Custo	omer,	Tax	Payer M	essage		ter ere ere		Rate Infor		
Dear Customer, The Board of Public Works voted on 7/9/12 to reduce the Administration Fee to \$6/Cycle for Residential Consumers and \$3/Cycle for Commercial Consumers, for a total of \$100 Reduction per Consumer in FY13 with the Intent to continue this process until reserve level funds over and above the reserve level target set annually are fully distributed back to rate payers. Further, it is the Boards intent that this same process will be utilized in the future whenever reserve							LESS THAN 1 1,501 - 3,000 3,001 - 8,000 8,001 - Plus c	cubic feet \$6 cubic feet \$7	6.60 per 100 c	ubic feet
							ABATEMENT A			
levels exce Sincerely,							INTEREST RE			USAGE

Town of WAYLAND

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Utility History Summary as of December 20, 2012

 Account
 Owner
 Parcel
 Location

 1304890
 DESAI VIKAS S
 035-014
 9 APACHE TRAIL

Balance: \$1,614.85

Commitments		;	Credit To		Credit To	,		
Billing Date Due Date Type	be	Charges	Charges	Interest	Interest	Balance	Total Due	PerDiem
7/24/2012 Bill	_	\$107.00	\$0.00	\$6.11	\$6.11	\$107.00	\$107.00	\$0.040
4/23/2012 Bill	_	\$1,915.50	\$985.95	\$85.93	\$85.93	\$929.55	\$929.55	\$0.360
1/23/2012 Bill	_	\$56.00	(\$404.30)	\$126.80	\$126.80	\$460.30	\$460.30	\$0.180
6/20/2011 Bill	_	\$193.20	\$75.20	\$33.67	\$33.67	\$118.00	\$118.00	\$0.050
12/23/2010 Bil	_	\$2,493.40	\$2,493.40	\$342.38	\$342.38	\$0.00	\$0.00	\$0.000
6/18/2010 Bill	_	\$190.40	\$190.40	\$0.09	\$0.09	\$0.00	\$0.00	\$0.000
12/21/2009 Bill	_	\$943.60	\$943.60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.000
6/22/2009 Bill	_	\$232.40	\$232.40	\$0.03	\$0.03	\$0.00	\$0.00	\$0.000
12/29/2008 Bill	_	\$423.80	\$423.80	\$0.00	\$0.00	\$0.00	\$0.00	\$0.000
6/16/2008 Demand	emand	\$5.00	\$5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.000
6/23/2008 Bill	_	\$83.60	\$83.60	\$1.64	\$1.64	\$0.00	\$0.00	\$0.000
3/5/2008 Bill	_	\$2,357.60	\$2,357.60	\$68.21	\$68.21	\$0.00	\$0.00	\$0.000
6/11/2007 Bill	_	\$166.60	\$166.60	\$0.00	\$0.00	\$0.00	\$0.00	\$0.000
006 Ba	11/27/2006 12/10/2006 Balance Forward	\$309.00	\$309.00	\$18.42	\$18.42	\$0.00	\$0.00	\$0.000
		\$9,477.10	\$7,862.25	\$683.28	\$683.28	\$1,614.85	\$1,614.85	\$0.630

Transactions

1

Interest Comments	\$0.00	(\$15.31)	\$610.29 BOPW ABATED	USAGE 11/23/2010 REMOVE INTEREST AND FEES PL	\$0.00 PER BOPW ABATE	FROM TOTAL	WATER USAGE	23900 REMOVE	INTEREST AND	\$0.00	(\$372.23) reverse per Plemon	#270 02 I inn Th Dani Gainte
Fees In		\$0.00 (\$	\$0.00 \$6		\$0.00					\$0.00	\$0.00 (\$3	80.00 82
Tax	\$15.31	\$0.00	\$0.00		\$985.95					\$2,149.39	(\$2,687.00)	C0 C01 C0
Total	\$15.31	(\$15.31)	\$610.29		\$985.95					\$2,149.39	(\$3,059.23)	<b>\$2 050 23</b>
PostDate Batch	Ł	12/20/2012 9 APACHE RD	12/20/2012 9 APACHE RD		12/20/2012 9 APACHE RD					4/17/2012 Daily	1/6/2012 reverse liens	40/46/0044 tion To Dool Entoto
Effective Date PostDate	12/20/2012 12/20/2012	12/20/2012 12/20/2012	12/20/2012 12/20/2012		12/20/2012 12/20/2012					4/17/2012	1/6/2012	
Name	Transfer In	Transfer Out	Credit Adjustment		Abatement					Payment	Debit Adjustment	Line To Dool Catato

12/20/2012 5:27:14 PM

Utility History S	Jtility History Summary as of December 20, 3	ecember 20, 2012		Town of \	Town of WAYLAND			
Account	Owner	Parcel	Location					
Payment	5/24/2010	5/25/2010 lockbox w	\$190.00	\$190.00	\$0.00	\$0.00	Lockbox	
Payment	12/15/2009	12/15/2009 12/16/2009 lockbox w	\$944.03	\$944.00	\$0.00	\$0.03	Lockbox	
Payment	6/5/2009	6/8/2009 lockbox w	\$232.00	\$232.00	\$0.00	\$0.00	Lockbox	
Payment	12/15/2008	12/16/2008 lockbox w	\$449.82	\$448.18	\$0.00	\$1.64	Lockbox	
Payment	6/3/2008	6/4/2008 lockbox w	\$1,487.11	\$1,462.73	\$5.00	\$19.38	Lockbox	
Payment	4/28/2008	4/30/2008 lockbox w 042908	\$1,000.00	\$951.17	\$0.00	\$48.83	Lockbox	
Payment	5/17/2007	5/18/2007 lockbox	\$496.94	\$473.52	\$5.00	\$18.42		
Grand Total			\$8,545.53	\$7,852.25	\$10.00	\$683.28		

12/20/2012 5:27:14 PM

Page 2 of 2

# Lemon, Patricia

From: Sent: To: Subject: DiNapoli, MaryAnn Friday, December 14, 2012 10:51 AM Gorham, Diane; Lemon, Patricia; Teixeira, Elizabeth; Hughes, Gay Phone Message

Got a call from Nita Desai, 9 Apache Trail. She said she left a message with the water department and never got a return call – I know you're having phone troubles. Her number is 781-956-7168.

#### MaryAnn

Refrance - PO Absternat monday 12/19/12. She mill send ennail 12/11/

# Lemon, Patricia

From: Sent: To: Cc: Subject:

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Nitigna Desai <nitignavdesai@gmail.com> Friday, December 14, 2012 11:06 AM Lemon, Patricia Desai, Vikas S.,M.D. water bill

Hi Ms Lemon / Water Dept Town of Wayland ,,

Thanks for your time this morning . I will really appreciate an email from you confirming as you had mentioned about the Abatement delay on our water bill at your earliest convinience.

Looking forward to hear from you.

Sincerely,

Nitigna and Vikas Desai . 9 Apache Trail Wayland MA 02493.

		WATER ABATEMENT 5/14/2012 APPROVED BY BOARD OF PUBLIC WORKS
Name	. Nitka D	esai Acct Number 1304890
Addr	ess: 9 Apache	Kel
		Date 11/23/10 Usage 23,900 Water Charge \$ 2,493.40
сом	MENT: My 4/3	0/2012
	ABATEMEN	T APPOVED / DATE DECISION AS FOLLOWS:
	•	from Total Usage 23,900 = Usage 16,075 X Resident Tier Rates = \$
2.	Abate/Usage	from Total Usage = Usage X Resident Tier Rates = \$
3.	Abate/Usage	from Total Usage = Usage X Resident Tier Rates = \$
4.	Abate: Total Usage	X Resident Lowest Tier Rates \$5.10 = \$
5.	Abate: Total Usage	X Resident Lowest Tier Rates \$5.10 = \$
6.	Abate: Total Usage	X Resident Lowest Tier Rates \$5.10 = \$
7.	Abate: \$	from Total Dollars \$ = \$ Owed \$
8.	Abate: \$	from Total Dollars \$ = \$ Owed \$
9.	Abate: \$	from Total Dollars \$ = \$ Owed \$
10.	Abate: Total Usage	X Resident Lowest Tier Rates \$5.10 = \$ AO
11.	Abate: Total Usage	X Resident Lowest Tier Rates \$5.10 = \$
12.	Abate: Total Usage	X Resident Lowest Tier Rates $$5.10 = $$
13.	Abate / Interest /Demar	Id Fee \$
	CONDITION:	ue interest & fees

#### 44 Old Connecticut Path – Marco Seidman is present

Irrigation Issue high usage 4/16/2011 shut off valve and new heads Antico Receipt 12/20/2011 High bill \$6,784.00 bill

Problem not resolved, something is still wrong

Send someone out to check. Will need to come back to the Board once the issue has been found. Seidman will have another irrigation company check his system. Ouellette said that it is definitely an irrigation problem since the winter months look OK. Hold off lien. The Board asked that we schedule a read in August to check it. The Board instructed Seidman to hold off on paying the bill.

#### 9 Apache Road - Nitka Desai is Present

6/6/2011 abatement request was heard regarding the 11/23/2010 bill \$2,493.83
5/9/2011 Lucas Irrigation receipt \$90.00
6/4/2011 Lucas Irrigation receipt \$520.07
Asking for some relief.
Last bill was a one year bill not showing just the summer usage.

Mishara made a motion to abate 7,825 cubic feet from the 11/23/2010 bill at the tiered rate. Abate to 16075 cubic feet and waive all interest and fees.

2<sup>nd</sup> Wegerbauer 2-1-1 Motion Approved

#### 25 Oak Hill Road - John Schoenbaum present

12/22/2011 High water bill 4/13/2012 leak in irrigation system located and repaired receipt from The Sprinkler Guy

Lowery made a motion to abate 1600 cubic feet to 12,600 cubic feet bill at tiered rate. Waive interest and fees. 2<sup>nd</sup> Mishara 4-0 Approved

#### 7 Highfields Drive – Martin Weiss is present

Weiss explained that when he had his house painted the painters damaged the sprinkler heads. Heads have been fixed. 11/23/2010 High usage bill 15400 cubic feet, \$1,422.40 7/28/2011 – receipt to repair sprinkler heads New England Irrigation.

Condition – Have water meter changed out

### Peters, Kristen

From: Sent: To: Subject: Nitigna Desai <nitignavdesai@gmail.com> Monday, May 15, 2017 6:26 PM Peters, Kristen Abatement request for 9 Apache Trail

a.

Abatement

Dear Sir/Madam

Town of Wayland - Dept of public works

Rea

We would like request an abatement on our last water bill( summer / fall 2016) As we have indicated in our phone conversation and all the submitted documents , we had a leak in our irrigation system that was fixed . I have faxed the copy of the form that was sent by you . Please let us know if you have any further questions. Sincerely , Nitigna Desai. 9 Apache Trail Wayland

Sent from my iPhone

Peters, Kristen	(F) E-mails about irrigation applicat
	and anorrived a batemoint.
From:	Peters, Kristen
Sent:	Thursday, July 13, 2017 8:42 AM
То:	'Nitigna Desai'
Subject:	RE: IRRIGATION ABATEMENT
-	

#### Good morning,

I processed the abatement in the amount of \$ 518.45. Jalso removed the interest. The current balance due on the account, including the current bill, is \$2,366.04. if you have any further questions please feel free to contact me. Thank you,

Kristen Peters DPW/WATER Department Assistant Town of Wayland 66 River Road Wayland MA 01778 508 358 3674 Fax 508 358 4082

From: Nitigna Desai [mailto:nitignavdesai@gmail.com] Sent: Wednesday, July 12, 2017 6:51 PM To: Peters, Kristen Subject: Re: iRRIGATION ABATEMENT

Yes please. Hope you have all the information that you needed . Thanks , Nitigna Desai.

Sent from my iPhone

On Jul 12, 2017, at 6:33 PM, Peters, Kristen <<u>kpeters@wayland.ma.us</u>> wrote:

Good afternoon, I received the irrigation application. Did you still want to file for the abatement? Thank you,

Kristen Peters DPW/WATER Department Assistant Town of Wayland 66 River Road Wayland MA 01778 508 358 3674 Fax 508 358 4082

From: Nitigna Desai [mailto:nitignavdesai@gmail.com] Sent: Thursday, May 18, 2017 10:19 AM To: Peters, Kristen Subject: Re: iRRIGATION ABATEMENT Sure! We will . Thank you .

Sent from my iPhone

On May 18, 2017, at 8:19 AM, Peters, Kristen <<u>kpeters@wayland.ma.us</u>> wrote:

The Irrigation company will know where to look. I need to know that there is a backflow device before I can file the abatement paperwork. As soon as you know please give me a call.

Kristen Peters DPW/WATER Department Assistant Town of Wayland 66 River Road Wayland MA 01778 508 358 3674 Fax 508 358 4082

From: Nitigna Desai [mailto:nitignavdesai@gmail.com] Sent: Wednesday, May 17, 2017 5:56 PM To: Peters, Kristen Subject: Re: iRRIGATION ABATEMENT

We have asked an irrigation company . It may be there , we just do not know what to look for ? We will get back to you . Thanks .

Sent from my iPhone

On May 17, 2017, at 2:34 PM, Peters, Kristen <<u>kpeters@wayland.ma.us</u>> wrote:

#### Hi,

I spoke with the Superintendent today and you must have a backflow device installed on your irrigation system. Contact our office when a backflow device is installed and we can proceed with the abatement. If you have any other questions please feel free to contact me. Thank you,

Kristen Peters DPW/WATER Department Assistant Town of Wayland 66 River Road Wayland MA 01778 508 358 3674 Fax 508 358 4082

WATER ABATEMENT REQUEST   *BOPW Meeting / Date Scheduled:/ 2017	5)
Name: <u>VIKAS Desai</u> Address: <u>9 Apache Trail</u> Phone	2
Billing Date 10 Usage 24,100 Water Charge \$ 2,592.23   Billing Date Usage Water Charge \$   REASON	
*DPW Director: Implaub APPOVED DENIED 7/13 Abate/Usage:	<u>/ 2017</u>
Abate/\$\$: abate 20% & 2,592.23 abate-25518.45 - remove interest 4 205.18	
Had Irrigation Leak - Fixed	
	_

# Peters, Kristen

3

From: Sent:	Nitigna Desai <nitignavdesai@gmail.com> Monday, May 15, 2017 6:26 PM</nitignavdesai@gmail.com>
To:	Peters, Kristen
Subject:	Abatement request for 9 Apache Trail

Dear Sir/Madam

Town of Wayland - Dept of public works

We would like request an abatement on our last water bill( summer / fall 2016) As we have indicated in our phone conversation and all the submitted documents , we had a leak in our irrigation system that was fixed .

I have faxed the copy of the form that was sent by you .

Please let us know if you have any further questions.

Sincerely,

Nitigna Desai.

9 Apache Trail

Wayland

Sent from my iPhone

		rigation	20.5378563
63.	UTOMATE LAWN Drip & Micro		
<u>Alex Ri</u>		Dub	
6 Parkview R Everati - MA 0	td.	Cell: (781)	521-0063
	www.ADRIRR	GATION.COM	
9 Apache	DSAI	IN	VOICE
NER	MA 024		ATE <u>07//9//6</u>
YMENTS /	ARE DUE UPON		
		FRESENTAL	IUN OF BILL.
ℤ IRRIC	GATION	DRIP & MI	CRO DIP
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		0010	www.ftstj
TE	INV # / DESCRIPTION	CHARGES	BALANCE
AK IRRIB	Ation SERVICE		man
LEAK			12000
			10040
MUUE	REC 15 FRE	E.	
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		- HANN	
		P di	
		P ch	
then the sign of the pear in the sky" Mc	Son of Man will #Thew 24:30	Total	7 <u>20,00</u> 00.00

	TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778	Remittance Coupon With Payn	
A- 23	[	Account Number: 1304890	
	Hours: Monday 8 AM to 7 PM Hours: Friday 8 AM to 12:30 PM Hours: Tuesday - Thursday 8 AM to 4 PM Phone: 508 358-3672	New Charges: Credits: Past Due: Interest:	\$2,622.23 \$0.00 \$0.35 \$0.02
DESAI VIKAS	S	Total Due: 12/21/16	\$2,622.60
DESAI NITIG	NAV		
9 APACHE TI	RAIL		

WESTON, MA 02493

# 04 00 002606 0000265560 155176 00005655603

63809039       11/7/2016       ACT       89,700         63809039       4/4/2016       ACT       65,600         Figs       24,100       ADMINISTRATIVE FEE-RES       1       \$30.00       \$30         YOUR WATER USAGE IS HIGH       Please check for possible leaks       Toilet, Irrigation, Sink, Spigot,       Plant New Shrubs/Trees, Fill a Pool         Need assistance, Call 508-358-3672       Water       Second leake       Will SEC         Water Saving Tips:       The boost of the shower for some serious water savings.       Second leake       Will SEC         Cut your showers short. Older shower heads can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons.       Second leak for per 100 cubic feet \$5.15 per 100 cubic feet \$6.67 per 100 cubic feet \$12.63 per 100 cubic feet \$12.	130489	90 9 AP/	ACHE TRA	In other Designation		035-01	4	11/18/2016	Concession of the local division of the loca	21/20	In the second second second	2,622.60
B3809039       11/7/2016       ACT       89,700         B3809039       4/4/2016       ACT       65,600         RES       24,100       ADMINISTRATIVE FEE-RES       1       \$30.00       \$30         Water       \$2,592.23       \$2,592       \$2,592       \$2,592         YOUR WATER USAGE IS HIGH       Please check for possible leaks       Toilet, Irrigation, Sink, Spigot,         Please check for possible leaks       Toilet, Irrigation, Sink, Spigot,         Need assistance, Call 508-358-3672       Water       Water         Water Saving Tips:       Check fauces and pipes for leaks. A small drip from a worn faucet washer can waste       Dute Dute Mark         Water Saving Tips:       Estimate for leaks. A small drip from a worn faucet washer can waste       Dute Dute Mark         Cut your showers short. Older shower heads can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings.       LESS THAN 1500 cubic feet \$5.15 per 100 cubic feet         Cut your showers short. Older shower heads can use as much as 5 gallons of water per day. Larger leaks can waste hundreds of gallons.       LESS THAN 1500 cubic feet \$6.67 per 100 cubic feet         Cut your showers short. Older shower heads can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as			Read				Charge	the second s				Total
YOUR WATER USAGE IS HIGH Please check for possible leaks Toilet, Irrigation, Sink, Spigot, Plant New Shrubs/Trees, Fill a Pool Need assistance, Call 508-358-3672 Water Saving Tips: Check for possible leaks Toilet, Irrigation, Sink, Spigot, Plant New Shrubs/Trees, Fill a Pool Need assistance, Call 508-358-3672 Water Saving Tips: Check for possible leaks The Double for Isabet Strubs/Trees, Fill a Pool Need assistance, Call 508-358-3672 Water Saving Tips: Check for possible leaks The Double for Isabet Strubs/Trees, Fill a Pool Need assistance, Call 508-358-3672 Water Saving Tips: Check for Double for Isabet Strubs/Trees, Fill a Pool Need assistance, Call 508-358-3672 Water Saving Tips: Check for Double for Isabet Strubs/The The Double for Isabet Strubs/The The Double for Isabet Strubs/The The Double for Isabet Strubs/The Double for Isabet Strubs/The The Double for Isabet Strubs/The Double for Isabet Strub	63809039	••	89,700	RES			ADMINIS	STRATIVE FEE		· · ·	\$30.00	\$30.00
Water Saving Tips:       Check faucets and pipes for leaks. A small drip from a worn faucet washer can waste         Quint Speed things up in the shower for some serious water savings.       Check faucets of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per day. Larger leaks can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings.       LESS THAN 1500 cubic feet \$5.15 per 100 cubic feet \$1.50 per 100 cubic feet \$1.63 per 100 cubic feet \$1.65 p	63809039	4/4/2016 ACT	65,600				Water				\$2,592.23	\$2,592.23
Water Saving Tips:       Check faucets and pipes for leaks. A small drip from a worn faucet washer can waste         20 gallons of water per day. Larger leaks can waste hundreds of gallons.       LESS THAN 1500 cubic feet \$5.15 per 100 cubic feet         Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings.       LESS THAN 1500 cubic feet \$5.15 per 100 cubic feet         Check your toilets for leaks. Put a little food coloring in your toilet tank. If, without flushing, the color begins to appear in the bowl within 30 minutes, you have a leak that should be repaired immediately.       \$12.63 per 100 cubic feet         Limited supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details.       IF YOUR WATER BILL IS NOT PAID IN FULL		12/7/ Spoke	6	Lina	la -	A SO	Toi Pla Nee Nee	ilet, Irrigatio nt New Shru ed assistance	or pos in, Sin ibs/Tri e, Call	sible k, Sp ees, 508	leaks Digot, Fill a Poo -358-367	7
20 gallons of water per day. Larger leaks can waste hundreds of gallons. Cut your showers short. Older shower heads can use as much as 5 gallons of water per minute. Speed things up in the shower for some serious water savings. Check your toilets for leaks. Put a little food coloring in your toilet tank. If, without flushing, the color begins to appear in the bowl within 30 minutes, you have a leak that should be repaired immediately. Limited supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. Limited Supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. Limited Supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. Limited Supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. Limited Supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. Limited Supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details. Limited Supplies of Water Conservation Kits are available at the Wayland DPW Office, located at 66 River Road. Contact the office for details.	Water Saving	] Tips:	CONTRACTOR AND				A CONTRACTOR	F	RESIDEN	ITIAL	RATES:	
located at 66 River Road. Contact the office for details. WHEN DUE, YOU WILL BE CHARGED INTERES	20 gallons of Cut your show minute, Spee Check your to flushing, the o	water per day. Larger le wers short. Older showe d things up in the show pilets for leaks. Put a litt color begins to appear i	er heads can er heads can er for some s le food color	ste hundred: use as muc serious wate ing in your t	s of gallo ch as 5 g er saving collet tan	ons. gallons of w gs. k. lf, withou	/ater per	LESS THAN 1,501 - 3,00 3,001 - 8,00	l 1500 c O cubic i O cubic i	ubic fe leet s leet s	eet \$5.15 pe \$6.67 per 100 \$7.63 per 100	) cubic feet ) cubic feet
FYI - Your water usage is shown above in Cubic Feet.       AT THE RATE OF 14% PER YEAR AND         1 cubic foot of water equals 7.48052 gallons.       COLLECTION COSTS	located at 66 FYI - Your wa	River Road. Contact thater usage is shown abo	ne office for o ove in Cubic I	letails.	the Way	land DPW	Office,	WHEN DUE AT THE RAT	, YOU W TE OF 14	/ILL B 4% PE	E CHARGE	INTEREST

ł		TOWN OF WAYLAN DEPARTMENT OF PUBLIC 41 Cochituate Road Wayland, MA 01778	· · · · · · · · · · · · · · · · · · ·	
	TEL: 508-358-3672	EMAIL: water@wayland.m	a.us FAX: 508-358-3	679
Å	Please complete all applicable s Systems which cover a Location:	reement for the Installation of an U As governed by Town Bylaw Cha sections of this application and review the o more than 15,000 square feet are prohibit Che Thai red to 15,000 square feet):	pter 191 attached bylaws concerning irrigation ed from being installed or expanded	n systems.
A				
	Owner: <u>B</u> YIKIAS			
	Address:	- 790-1105		a.
	Contractor: 50130	RBAN LAWN SPRINI		
	Address: IR WAVER	LY STREET FRAMINUS	MM MA 01702	
	Phone: 508-872-2727			nt.
FEBCO 765-1 HCO233 flunte RAIN-0	The Plan MUST is A Area co The loc Backfie Rain G S A Progra Shutof UCK OVEK RSP WELL I/we understand and agree that the uninterrupted service, and that the or under any emergency condition Owner Signature: G UBUR BAN Contractor Signature: LAW SPENAR The Board of Public Wo	by the irrigation system sation of the entire eptic system within ow device (manufacturer and model) in f auge / Moisture Detector (manufacturer ommable Timer of Valve WATER (Irrigation Only) the Town of Wayland does not guarantee to be Board of Public Works reserves the right	120  ft oi 30  ft oi 30  ft oi 30  ft oi 30  ft oi 40  ft oi 40  ft oi 40  ft oi 10  ft oi	percons. Refform ry seasons and the
			Fee: \$50.00	٦
	Revised 8/2015		Check #	
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DEPARTMENT OF PUBLIC WORKS 66 River Road

Phone 508-358-3672 Wayland MA 01778

as of July 13, 2017

	Balance:	\$3,130.23	~				
Account	Owner		Parcel	Location	5		
1304890	DESAI VIKAS S	IKAS S	035-014	9 APACHE TRAIL	IE TRAIL		
Commitments Billing Date	S Die Date	Charges	Interect	Credit	Balance	Total Due	
5/8/2017	6/12/2017	\$298.86	\$3.56	\$0.00	\$302.42	\$302.42	
11/18/2016	12/21/2016	\$2,622.23	\$205.18	\$0.00	\$2,827,41	\$2,827.41	
5/9/2016	6/9/2016	\$173.95	\$0.39	\$173.94	\$0.40	\$0.40	
11/5/2015	12/9/2015	\$917.18	\$4.88	\$922.06	\$0.00	\$0.00	
9/16/2015	9/30/2015	\$15.00	\$0.00	\$15.00	\$0.00	\$0.00	
5/14/2015	6/18/2015	\$193.96	\$4.98	\$198.94	\$0.00	\$0.00	
12/17/2014	1/21/2015	\$664.58	\$0.00	\$664.58	\$0.00	\$0.00	
5/20/2014	6/19/2014	\$127.26	\$0.00	\$127.26	\$0.00	\$0.00	
12/23/2013	1/21/2014	\$828.77	\$32.49	\$861.26	\$0.00	\$0.00	
9/30/2013	10/18/2013	\$15.00	\$0.00	\$15.00	\$0.00	\$0.00	
5/10/2013	6/14/2013	\$89.10	\$4.31	\$93.41	\$0.00	\$0.00	
12/20/2012	1/18/2013	\$551.45	\$0.00	\$551.45	\$0.00	\$0.00	
12/20/2012	1/18/2013	\$6.00	\$0.00	\$6.00	\$0.00	\$0.00	
6/22/2012	7/24/2012	\$107.00	\$6.11	\$113.11	\$0.00	\$0.00	
3/27/2012	4/23/2012	\$1,915.50	\$85.93	\$2,001.43	\$0.00	\$0.00	
12/22/2011	1/23/2012	\$56.00	\$126.80	\$182.80	\$0.00	\$0.00	
5/20/2011	6/20/2011	\$193.20	\$33.67	\$226.87	\$0.00	\$0.00	
11/23/2010	12/23/2010	\$2,493.40	\$342.38	\$2,835.78	\$0.00	\$0.00	
5/18/2010	6/18/2010	\$190.40	\$0.09	\$190.49	\$0.00	\$0.00	
11/20/2009	12/21/2009	\$943.60	\$0.00	\$943.60	\$0.00	\$0.00	
5/21/2009	6/22/2009	\$232.40	\$0.03	\$232.43	\$0.00	\$0.00	
11/24/2008	12/29/2008	\$423.80	\$0.00	\$423,80	\$0,00	\$0.00	
5/30/2008	6/16/2008	\$5.00	\$0.00	\$5.00	\$0.00	\$0.00	
5/23/2008	6/23/2008	\$83.60	\$1.64	\$85.24	\$0.00	\$0.00	
2/5/2008	3/5/2008	\$2,357.60	\$68.21	\$2,425.81	\$0.00	\$0.00	
5/9/2007	6/11/2007	\$166.60	\$0.00	\$166.60	\$0.00	\$0.00	
7/13/2017 8:32:33 AM	3 AM						Page 1 of 2

\$0.00	\$3,130.23
\$0.00	\$3,130.23
\$327.42	\$13,789.28
\$18.42	\$939.07
\$309.00	\$15,980.44
12/10/2006	l.
11/27/2006	Grand Total

Total Comments	Lockbox	Vikas S Desai ck 5576	Vikas S Desai check 5557	DEMAND BILL IN ERROR REMOVE INTEREST	Lockbox	Lockbox	Lockbox	Lockbox	Desai 5271	Pd in Full CH5176 Int Waived by DPW- PL	DUPLICATE ADMIN FEE FOR 12/20/12 BILLING GGH		PER BOPW ABATE DOWN TO 16075CF FROM TOTAL WATER USAGE 23900 REMOVE INTEREST AND		BOPW ABATED USAGE 11/23/2010 REMOVE INTEREST AND FEES PL		reverse per Plemon	Lien To Real Estate	Lockbox	Lockbox	Lockbox	Lockbox	Lockbox	Lockbox		
Totz	\$178.82	\$917.47	\$123.52	\$19.69	\$70.44	\$664.37	\$159.96	\$828.77	\$108.41	\$2,166.30	\$6.00	\$15.31	\$985.95	(\$15.31)	\$610.29	\$2,149.39	(\$3,059.23)	\$3,059.23	\$190.00	\$944.03	\$232.00	\$449.82	\$1,487.11	\$1,000.00	\$496.94	\$13,789.28
PostDate Batch	6/15/2016 CENTURY LB WTR	12/22/2015 daily 1	10/1/2015 daily 2	9/25/2015 9 APACHE TRAIL	5/28/2015 lockbox wtr	12/31/2014 lockbox wtr	6/3/2014 lockbox wtr	5/5/2014 lockbox wtr	10/11/2013 Daily	1/16/2013 Daily	1/7/2013 9 APACHE TRAIL	12/20/2012 9 APACHE RD	12/20/2012 9 APACHE RD	12/20/2012 9 APACHE RD	12/20/2012 9 APACHE RD	4/17/2012 Daily	1/6/2012 reverse liens	12/16/2011 Lien To Real Estate	5/25/2010 lackbox w	12/16/2009 lockbox w	6/8/2009 lockbox w	12/16/2008 lockbox w	6/4/2008 lockbox w	4/30/2008 lockbox w 042908	5/18/2007 lockbox	
Effective Date	6/14/2016	12/22/2015	10/1/2015	9/25/2015	5/27/2015	12/30/2014	6/2/2014	5/2/2014	10/11/2013	1/16/2013	1/7/2013	12/20/2012	12/20/2012	12/20/2012	12/20/2012	4/17/2012	1/6/2012	12/16/2011	5/24/2010	12/15/2009	6/5/2009	12/15/2008	6/3/2008	4/28/2008	5/17/2007	
Transactions Type	Payment	Payment	Payment	Credit Adjustment	Payment	Payment	Payment	Payment	Payment	Payment	Abatement	Transfer In	Abatement	Transfer Out	Credit Adjustment	Payment	Debit Adjustment	Lien To Real Estate	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Grand Total

7/13/2017 8:32:33 AM

Page 2 of 2

# Utility Abatement Transactions

Batch: abatement for irrigation 20 % Effective Date: 7/13/2017 Cashier: kpeters

.

Account	C	wner	Tax	Interest	Fees	Total	Clause
1 1304890	D	ESAI VIKAS S	\$518.45	\$205,18	\$0.00	\$723.63	
Grand Total:			\$518.45	\$205.18	\$0.00	\$723.63	8-0-2018 -9-0-919-0-2-akam
Totals Group B	y Receivat	le Name and Fiscal Year:					
Application	Levy	Receivable		Tax	Interest	Fees	
Utility	2017	Water	S	518.45	\$202.83	\$0.00	
Utility	2017	Water Admin		\$0.00	\$2.35	\$0.00	
Grand Total:			\$	518.45	\$205.18	\$0.00	
Totals Group B	y Receivat	le Name:					
Application		Receivable		Tax	Interest	Fees	
Utility		Water	Ş	518.45	\$202.83	\$0.00	**************************************
Utility		Water Admin		\$0.00	\$2,35	\$0.00	
Grand Total:			\$	518.45	\$205.18	\$0.00	

<b>NAYLAND, DPW-WATER-DIV</b>	ENT OF PUBLIC WORKS
TOWN OF WAYL	DEPARTMENT OF

66 River Road

Wayland MA 01778

Phone 508-358-3672

as of July 13, 2017

\$2,366.04

Balance:

Account	Owner		Parcel	Location	U		
1304890	DESAI VIKAS S	/IKAS S	035-014	9 APACI	9 APACHE TRAIL		
Commitments	S Dito Dato	Chamae	Interect	Credit	Balance	Total Due	
5/8/2017	6/12/2017	\$298.86	\$3.56	\$0.00	\$302.42	\$302.42	
11/18/2016	12/21/2016	\$2,622.23	\$164,62	\$723.63	\$2,063.22	\$2,063.22	
5/9/2016	6/9/2016	\$173.95	\$0.39	\$173.94	\$0.40	\$0.40	
11/5/2015	12/9/2015	\$917,18	\$4.88	\$922.06	\$0.00	\$0.00	
9/16/2015	9/30/2015	\$15,00	\$0.00	\$15.00	\$0.00	\$0.00	
5/14/2015	6/18/2015	\$193.96	\$4,98	\$198.94	\$0.00	\$0,00	
12/17/2014	1/21/2015	\$664,58	\$0.00	\$664,58	\$0,00	\$0.00	
5/20/2014	6/19/2014	\$127.26	\$0.00	\$127.26	<b>\$0.00</b>	\$0.00	
12/23/2013	1/21/2014	\$828.77	\$32.49	\$861.26	\$0.00	\$0.00	
9/30/2013	10/18/2013	\$15.00	\$0.00	\$15.00	\$0.00	\$0.00	
5/10/2013	6/14/2013	\$89,10	\$4.31	\$93.41	\$0.00	\$0.00	
12/20/2012	1/18/2013	\$551.45	\$0.00	\$551.45	\$0.00	\$0,00	
12/20/2012	1/18/2013	\$6.00	\$0.00	\$6.00	\$0,00	\$0.00	
6/22/2012	7/24/2012	\$107.00	\$6.11	\$113,11	\$0.00	\$0.00	
3/27/2012	4/23/2012	\$1,915.50	\$85.93	\$2,001.43	\$0.00	\$0.00	
12/22/2011	1/23/2012	\$56.00	\$126.80	\$182.80	\$0.00	\$0.00	
5/20/2011	6/20/2011	\$193.20	\$33.67	\$226.87	\$0.00	\$0.00	
11/23/2010	12/23/2010	\$2,493.40	\$342.38	\$2,835.78	\$0.00	\$0.00	
5/18/2010	6/18/2010	\$190.40	\$0.09	\$190.49	\$0.00	\$0.00	
11/20/2009	12/21/2009	\$943.60	\$0.00	\$943.60	\$0.00	\$0.00	
5/21/2009	6/22/2009	\$232.40	\$0.03	\$232.43	\$0.00	\$0.00	
11/24/2008	12/29/2008	\$423.80	\$0.00	\$423.80	\$0.00	\$0.00	
5/30/2008	6/16/2008	\$5.00	\$0.00	\$5.00	\$0.00	\$0.00	
5/23/2008	6/23/2008	\$83.60	\$1.64	\$85.24	\$0.00	\$0.00	
2/5/2008	3/5/2008	\$2,357.60	\$68.21	\$2,425.81	\$0.00	\$0.00	
5/9/2007	6/11/2007	\$166.60	\$0,00	\$166.60	\$0.00	\$0.00	
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Page 1 of 2

Grand Total		
7/13/2017 8:38:18 AM		

Transactions	Effective Date	PostDate Batch	Total	Total Comments
Abatement	7/13/2017	7/13/2017 abatement for irrigation 2	\$723.63	REMOVE INTEREST AND ABATE WATER 20 PERCENT FOR ABATEMENT PER TH. KP 7/13/2017
Payment	6/14/2016	6/15/2016 CENTURY LB WTR	\$178.82	Lockbox
Payment	12/22/2015	12/22/2015 daily 1	\$917.47	Vikas S Desai ck 5576
Payment	10/1/2015	10/1/2015 daily 2	\$123.52	Vikas S Desai check 5557
Credit Adjustment	9/25/2015	9/25/2015 9 APACHE TRAIL	\$19.69	DEMAND BILL IN ERROR REMOVE INTEREST
Payment	5/27/2015	5/28/2015 lockbox wtr	\$70.44	Lockbox
Payment	12/30/2014	12/31/2014 lockbox wtr	\$664.37	Lockbox
Payment	6/2/2014	6/3/2014 lockbox wtr	\$159.96	Lockbox
Payment	5/2/2014	5/5/2014 lockbox wtr	\$828.77	Lockbox
Payment	10/11/2013	10/11/2013 Daily	\$108.41	Desai 5271
Payment	1/16/2013	1/16/2013 Daily	\$2,166.30	Pd in Full CH5176 Int Waived by DPW- PL
Abatement	1/7/2013	1/7/2013 9 APACHE TRAIL	\$6.00	DUPLICATE ADMIN FEE FOR 12/20/12 BILLING GGH
Transfer In	12/20/2012	12/20/2012 9 APACHE RD	\$15.31	
Abatement	12/20/2012	12/20/2012 9 APACHE RD	\$985.95	PER BOPW ABATE DOWN TO 16075CF FROM TOTAL WATER USAGE 23900 REMOVE INTEREST AND
Transfer Out	12/20/2012	12/20/2012 9 APACHE RD	(\$15.31)	
Credit Adjustment	12/20/2012	12/20/2012 9 APACHE RD	\$610.29	BOPW ABATED USAGE 11/23/2010 REMOVE INTEREST AND FEES PL
Payment	4/17/2012	4/17/2012 Daily	\$2,149.39	
Debit Adjustment	1/6/2012	1/6/2012 reverse liens	(\$3,059.23)	reverse per Plemon
Lien To Real Estate	12/16/2011	12/16/2011 Lien To Real Estate	\$3,059.23	Lien To Real Estate
Payment	5/24/2010	5/25/2010 lockbox w	\$190.00	Lockbox
Payment	12/15/2009	12/16/2009 lockbox w	\$944.03	Lockbox
Payment	6/5/2009	6/8/2009 lockbox w	\$232.00	Lockbox
Payment	12/15/2008	12/16/2008 lockbox w	\$449.82	Lockbox
Payment	6/3/2008	6/4/2008 lockbox w	\$1,487.11	Lockbox
Payment	4/28/2008	4/30/2008 lockbox w 042908	\$1,000.00	Lockbox
Payment	5/17/2007	5/18/2007 lockbox	\$496.94	

Page 2 of 2

\$14,512.91

\$0.00 \$2,366.04

\$0.00 \$2,366.04

\$327.42

\$18.42

\$309.00 \$15,980.44

11/27/2006 12/10/2006

**Grand Total** 

\$898.51 \$14,512.91

Further discussion about about ement and current amount due.

## Hughes, Gay

From: Sent: To: Subject: Attachments: Hughes, Gay Tuesday, September 26, 2017 10:08 AM 'nitignavdesai@gmail.com' FW: iRRIGATION ABATEMENT 9 Apache Trail Bills and Accounting.pdf

Hello Vikas and Nitigna,

I am following up on a phone conversation that I had with Vikas yesterday concerning your unpaid water bills. Please refer to the attachment which consists of your most recent water bills, and the accounting page of your water account.

As you can see, your request for an abatement was granted (please refer to the attached 11/18/2016 water bill with notes.)

Also, as you can see from the email below, Kristen Peters emailed you on July 13<sup>th</sup> letting you know that the abatement was granted and what the balance due was at that time (see below email).

Next, you will see attached the 5/8/2017 water bill that was due on 6/12/2017 which has not been paid.

Lastly, you will see attached the Accounting page for your account, showing the above transactions with the balance due as of 9/25/2017 of \$2,449.24

We look forward to receiving your payment.

Thank you, Gay Hughes

Gay Hughes DPW Department Assistant Town of Wayland 66 River Road Wayland, MA 01778 Monday - Thursday 508-358-3676 FAX: 508-358-4082

From: Peters, Kristen Sent: Thursday, July 13, 2017 8:42 AM To: 'Nitigna Desai' Subject: RE: iRRIGATION ABATEMENT

#### Good morning,

I processed the abatement in the amount of \$ 518.45. I also removed the interest. The current balance due on the account, including the current bill, is \$2,366.04. if you have any further questions please feel free to contact me. Thank you,

Kristen Peters DPW/WATER Department Assistant Town of Wayland



### TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Tuesday 8 AM to 4 PM Hours: Tuesday 8 AM to 4 PM Phone: 508 358-3672

Remittance Coupon With Payn	
Account Number: 1304890	and the second second in the
New Charges:	\$2,622.23
Credits:	\$0.00
Past Due:	\$0.35
Interest:	\$0.02
Total Due: 12/21/16	\$2,622.60

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

## 0# 00 005P0P 00005P55P0 75577P 00005P55P03

Account : 1304890		ACHE TRA		Parcel Ider 035-014		Billing Date	Due Dat 12/21/201		al Due 622.60
M	eter Readings		Ilsane	Summary		New C	harge Su		
Meter	Date Type	Read		Total Usage	Charge		Quantity	Amount	Total
	11/7/2016 ACT 4/4/2016 ACT	89,700 65,600	RES	24,100	ADMINI Water	otement abote 20 remore in	\$30.00 \$2,592.23		
			from a worn fa		waste		Rate Info	RATES:	100 cubic feet
Cut your showe minute. Speed to Check your toile flushing, the col	rs short. Older show things up in the show ats for leaks. Put a li lor begins to appear red immediately.	ver heads car ver for some ttle food colo	i use as much serious water ring in your toi	as 5 gallons of w savings. let tank, If, withou	ıt	1,501 - 3,000 3,001 - 8,000 8,001 - Plus c	cubic feet \$ cubic feet \$	6.67 per 100	cubic feet cubic feet
located at 66 Ri FYI - Your wate	s of Water Conserva iver Road. Contact f r usage is shown ab vater equals 7,48052	the office for ove in Cubic	details.	e Wayland DPW	Office,	IF YOUR WAT WHEN DUE, Y AT THE RATE COLLECTION	OU WILL BE	CHARGED	INTEREST



### TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Tuesday 8 AM to 4 PM Hours: Tuesday 8 AM to 4 PM Phone: 508 358-3672

Remittance Coupon I With Paym		m
Account Number: 1304890		
New Charges:	\$298.86	-Not paia
Credits:	\$0.00	paia
Past Due:	\$2,622.58	1
Interest:	\$174.04	
Total Due: 06/12/17	\$3,095.48	
		1

DESAI VIKAS S DESAI NITIGWA V 9 APACHE TRAIL WESTON, MA 02493

### 04 00 002606 0000309548 061217 00003095482

Account 1 1304890	#	Service 9 APAC	Locat		Parcel Ider 035-014		Billing Date 5/8/2017	Due Dat 6/12/201		al Due 095.48
Me	eter Rea	adinas	Sec. 1	Usage	Summary	1. 1 - N	New C	harge Su	mmary	
Meter		Туре	Read		Fotal Usage	Charge		Quantity	Amount	Total
63809039	5/3/2017 11/7/2016	ACT	93,900 89,700	RES	4,200		STRATIVE FEE-R	•	\$30.00 \$268.86	\$30.00 \$268.86
		Tax Pa	aver Me	essage		1	7.52	Rate Info	rmation	a state of the second
20 gallons of wa Cut your shower minute. Speed t Check your toile flushing, the col should be repair Limited supplies located at 66 Ri	and pipes fit ater per day rs short. Of things up in ets for leaks for begins to red immedi s of Water ( ver Road.	or leaks. A s y. Larger leal der shower l the shower s. Put a little o appear in t iately. Conservation Contact the	mall drip ks can wa heads car for some food colo he bowt w n Kits are office for	from a worn fa ste hundreds o use as much serious water ring in your toil rithin 30 minute available at the detaits.	as 5 gallons of w	vater per ut ak that	RE	SIDENTIAL F 1500 cubic fee cubic feet \$ cubic feet \$ ubic feet \$	RATES: et \$5.15 per 6 67 per 100 7.63 per 100 612.63 per 10 12.63 per 10	cubic feet 0 cubic feet FULL
FYI - Your wate 1 cubic foot of w	r usage is s vater equal THAT THE	shown above s 7.48052 ga E PAYMENT	e in Cubic allons. BILLING	Feet.	AS CHANGED T	D:	AT THE RATE COLLECTION	OF 14% PE		

Page 1 of 3					0 PM	9/25/2017 4:05:10 PM
\$0.00	\$0.00	\$2,425.81	\$68.21	\$2,357.60	3/5/2008	2/5/2008
\$0.00	\$0.00	\$85.24	\$1.64	\$83.60	6/23/2008	5/23/2008
\$0.00	\$0.00	\$5.00	\$0.00	\$5.00	6/16/2008	5/30/2008
\$0.00	\$0.00	\$423.80	\$0.00	\$423.80	12/29/2008	11/24/2008
\$0.00	\$0.00	\$232.43	\$0.03	\$232.40	6/22/2009	5/21/2009
\$0.00	\$0.00	\$943.60	\$0.00	\$943.60	12/21/2009	11/20/2009
\$0.00	\$0.00	\$190.49	\$0.09	\$190.40	6/18/2010	5/18/2010
\$0.00	\$0.00	\$2,835.78	\$342.38	\$2,493.40	12/23/2010	11/23/2010
\$0.00	\$0.00	\$226.87	\$33.67	\$193.20	6/20/2011	5/20/2011
\$0.00	\$0.00	\$182.80	\$126.80	\$56.00	1/23/2012	12/22/2011
\$0.00	\$0.00	\$2,001.43	\$85.93	\$1,915.50	4/23/2012	3/27/2012
\$0.00	\$0.00	\$113.11	\$6.11	\$107.00	7/24/2012	6/22/2012
\$0.00	\$0.00	\$6.00	\$0.00	\$6.00	1/18/2013	12/20/2012
\$0.00	\$0.00	\$551.45	\$0.00	\$551.45	1/18/2013	12/20/2012
\$0.00	\$0.00	\$93.41	\$4.31	\$89.10	6/14/2013	5/10/2013
\$0.00	\$0.00	\$15.00	\$0.00	\$15.00	10/18/2013	9/30/2013
\$0.00	\$0.00	\$861.26	\$32.49	\$828.77	1/21/2014	12/23/2013
\$0.00	\$0.00	\$127.26	\$0.00	\$127.26	6/19/2014	5/20/2014
\$0.00	\$0.00	\$664.58	\$0.00	\$664.58	1/21/2015	12/17/2014
\$0.00	\$0.00	\$198.94	\$4.98	\$193.96	6/18/2015	5/14/2015
\$0.00	\$0.00	\$15.00	\$0.00	\$15.00	9/30/2015	9/16/2015
\$0.00	\$0.00	\$922.06	\$4.88	\$917.18	12/9/2015	11/5/2015
\$0.41-> unpaid interest for late payment of water bill	100× \$0.41	\$173.94 "enery	\$0.40	\$173.95	6/9/2016	5/9/2016
\$2,122.93 -> balance due following at aserony	\$2,122.93	\$723.63 adox	\$224.33	\$2,622.23	12/21/2016	11/18/2016
\$310.90-> May 2017 waxer bill, not paid	\$310.90	\$0.00	\$12.04	\$298.86	6/12/2017	5/8/2017
+ Demand for unpaid	\$15.00	\$0.00	\$0.00	\$15.00	10/19/2017	9/19/2017
Total Due	Balance	Credit	Interest	Charges	s Due Date	Commitments Billing Date
	9 APACHE TRAIL	9 APACH	035-014	IKAS S	DESAI VIKAS S	1304890
		Location	Parcel		Owner	Account
			24	\$2,449.24	Balance:	
			2017	as of September 25, 2017	as of S	
				Phone 508-358-3672	Phone 5	
				Wayland MA 01778	Wayland	
				Road	66 River Road	
			DEPARTMENT OF PUBLIC WORKS	FMENT OF PU	DEPAR	
		R-DIV	TOWN OF WAYLAND. DPW-WATER-DIV	OF WAYLAND	TOWN	

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4.1																																		
9/25/2017 4:05:10 PM	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Lien To Real Estate	Debit Adjustment	Payment	Credit Adjustment	Transfer Out		Abatement	Transfer In	Abatement	rayment	Daymont	Payment	Payment	Payment	Payment	Payment	Creait Aajustment	Payment	Payment	Payment		Abatement	Type	Transactions	<b>Grand Total</b>	11/27/2006	5/9/2007
PM								state	nt		ent													ent	•					Eff			12/10/2006	6/11/2007
	5/17/2007	4/28/2008	6/3/2008	12/15/2008	6/5/2009	12/15/2009	5/24/2010	12/16/2011	1/6/2012	4/17/2012	12/20/2012	12/20/2012		12/20/2012	12/20/2012	1/7/2013	1/10/2013	4/42/0040	10/11/2013	5/2/2014	6/2/2014	12/30/2014	5/27/2015	6102/52/6	10/1/2015	12/22/2015	6/14/2016		7/13/2017	Effective Date		\$15,995.44	\$309.00	\$166.60
	5/18/2007	4/30/2008	6/4/2008	12/16/2008	6/8/2	12/16/2009	5/25/2010	12/16/2011	1/6/2012	4/17/2012	12/20/2012	12/20/2012		12/20/2	12/20/2012	1/7/2	1/10/2013		10/11/2013	5/5/:	6/3/;	12/31/2014	5/28/2015	9102/52/6	10/1/2015	12/22/2015	6/15/2016	7 lat	7/13/2	Post		5.44	9.00	6.60
	2007 lockbox		2008 lockbox w	2008 lockbox w	6/8/2009 lockbox w	2009 lockbox w	2010 lockbox w			2012 Daily				12/20/2012 9 APACHE RD	2012 9 AP	2013 9 AP,			2013 Dailv							2015 daily 1		time we	2017 abate	PostDate Batch		\$966.71	\$18.42	\$0.00
	OX	lockbox w 042908	OX W	OX W	OX W	W XO	OX W	Lien To Real Estate	reverse liens		9 APACHE RD	9 APACHE RD		ACHE RD	9 APACHE RD	1/7/2013 9 APACHE TRAIL				lockbox wtr	lockbox wtr	lockbox wtr	lockbox wtr	9 APACHE THAIL		-	CENTURY LB WTR	last time we received payment	7/13/2017 abatement for irrigation 2	h		1 \$14,512.91	\$327.42	\$166.60
																												nd.				S2,449.24	\$0.00	\$0.00
	\$496.94	\$1,000.00	\$1,487.11	\$449.82	\$232.00	\$944.03	\$190.00	\$3,059.23	(\$3,059.23)	\$2,149.39	\$610.29	(\$15.31)		\$985.95	\$15.31	\$6.00	\$2,166.30		\$108.41	\$828.77	\$159.96	\$664.37	\$70.44	\$19.69	\$123.52	\$917.47	\$178.82		\$723.63	Total		\$2,449.24	\$0.00	\$0.00
		Lockbox	Lockbox	Lockbox	Lockbox	Lockbox	Lockbox	Lien To Real Estate	reverse per Plemon		BOPW ABATE		16075CF FROI USAGE 23900 AND	PER BOPW AF		12/20/12 BILLING GGH	PL PL		Desai 5271	Lockbox	Lockbox	Lockbox	Lockbox	INTEREST	Vikas S Desai check 5557	Vikas S Desai ck 5576	Lockbox	ABATEMENT PER TH. KP	REMOVE INTE	Comments		Total due		
			4					state	mon		BOPW ABATED USAGE 11/23/2010 REMOVE INTEREST AND FEES PL		16075CF FROM TOTAL WATER USAGE 23900 REMOVE INTEREST AND	PER BOPW ABATE DOWN TO		DUPLICATE ADMIN FEE FOR 12/20/12 BILLING GGH	Pd in Full CH3176 Int Waived by DPW- PL							DEMAND BILL IN EHHOH HEMOVE INTEREST	check 5557	ck 5576		ABATEMENT PER TH. KP 7/13/2017	REMOVE INTEREST AND ABATE			04 08 9-25-2017		
Pag																																		

Page 2 of 3

A

9 Apache Trais Wetter MA) alf 93 Town of Wayland DPW- Water Div. 9/30/17 Dear the tright, Tom RE: Accerunt # 1307890 Water bill Thank you so much fer your prom attention & response. We appreciate the details that you sent cn 9/26/17. As per your opplanation the abatement way granted on 11/18/16, However, we do not have any information that we have reciend So for the It is a little confusing since Ms. Peters Coneil form 7/13/17 hos also not occiercel. ( I had been communicanty with here till 7/12/13 & as you can see these is no conspondionce after that - it looks like it had gone to span!) We are not sure Why we did not get anything in mail (Postal mail) abo. May Waterboill was not paid since we were heping that we will bear from you soon about the adjustment of will pay all at aree We also do not understand how abotement Was done? Our understanding was that we will be alled to gu fer a hearing. I am enclosing the deets of 2366.04 as per Ms. Peters email for 7/13/17 that includes current Rayon I would like to request to remove penalty/interes change linnesely 1 10. N ...

## Hughes, Gay

From: Sent: To: Cc: Subject: Hughes, Gay Thursday, October 05, 2017 3:59 PM 'nitignavdesai@gmail.com' Pierce, Zoe; Peters, Kristen; Holder, Thomas 9 Apache Trail Water Account

Hello Nitigna and Vikas,

Thank you for your recent payment of \$2366.04 and your enclosed letter. The amount due as of 9/25/17 was for \$2,449.24 with interest accruing as stated in my email on the same date.

As of today there is a balance on your account of \$92.40 due. Your request to remove interest and penalty was reviewed with our Director and was decided that you do in fact owe the \$92.40 with interest accruing.

Please remit payment.

Regarding the abatement process, since the amount to be abated was less than \$2,000, the DPW Director has the ability to review and decide upon the abatement.

Your abatement request was reviewed and completed by the DPW Director.

If the amount was in excess of this amount, then an abatement request would be heard and decided upon by our Board of Public Works.

We look forward to receiving your payment.

Gay Hughes DPW Department Assistant Town of Wayland 66 River Road Wayland, MA 01778 Monday - Thursday 508-358-3676 FAX: 508-358-4082

\* as of today, after applying the \$2,366.04, there is a halance of \$ 92.40

She still owes: 5/8/17 Admin Fee \$30.-5/8/17 Water # 17.40 11/18/16 Admin Fee \$30. 9/19/17 DEMAND \$15.-\$ 72.40 Treasurers applied money towards interest, etc. 10-5-17 Per Tom H., tell her she owes the \$ 92.40 and



# DEPARTMENT OF PUBLIC WORKS TOWN OF WAYLAND

Entrusted To Manage The Public Infrastructure

Thomas M. Holder Director Joseph Doucette Superintendent Don Millette Superintendent Paul Brinkman Town Engineer

To: Nitigna and Vikas Desai

From: Gay Hughes

Date: October 12, 2017

Subject: 9 Apache Trail Water Account

I am enclosing a copy of the email that I sent to you a week ago on October 5<sup>th</sup>, 2017. I wanted to be sure that you received it.

As of today, the amount due is \$92.61 with interest accruing on a daily basis.

Please see the attached. Thank you.

HIGHWAY - WATER - PARKS - CEMETERIES - TRANSFER STATION - ENGINEERING

DPW FACILITY | 66 RIVER ROAD | WAYLAND, MASSACHUSETTS 01778 | TEL 508 358 3672

	OWN OF WAYLAND, DPW-WATER DIV COCHITUATE RD, WAYLAND MA 01778	Remittance Coupon With Payn	
Hour	s: Monday 8 AM to 7 PM	Account Number: 1304890	
Hour Hour	s: Tuesday 8 AM to 4 PM s: Friday 8 AM to 12:30 PM e: 508 358-3672	New Charges: Credits: Past Due: Interest:	\$3,901.48 \$0.00 \$92.40 \$2.65
DESALVIKAS S		Total Due: 01/02/18	\$3,996.53

# 04 00 002606 0000399653 010218 00003996530

							Billing Date 12/1/2017		a second s		
	Meter Re	adings		Usage	Summary	1	New C	harge S	ummany		
Meter	Date		Read	Rate		Charge				Total	
63809039	11/28/2017			RES				*			
63809039			93.900		00,000	Water			•		
		÷ ,	RED	n Ja	discus	0 0	Non Anna			1.2	
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SUR			-						- QL	ic hi	11
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							- 0				
								2 0	INLIO	I	
							X	nd	12/18	~	
							-1	$\Psi$	•   -		
								1			
	1304890       9 APACHE TRAIL       035-014       12/1/2017       1/2/2018       \$3,996,53         Mater. Readinos       Usage Summary       New Charge Summary       New Charge Summary         Adeter       Date       Type       Read       Rate       Total Usage       Charge       Quantity       Amount       Total         899039       11/2/2/017       ACT       126,800       RES       32,900       ADMINISTRATIVE FEE-RES       1 \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.00       \$30.871.48       \$3,871.48       \$										
NEED MARK	A STATE OF A	Tax	Paver Me	essage	Garan Mary	5-5-5	In the second second	Rate Info	ormation_		
		for looke A	concil drie (	from o woro :	four of weather and			CODENTI	DATES.		ł
20 gallons of	water per da	ior leaks, A ay. Larger le	aks can wa	ste hundreds	s of gallons.	waste				100 cubic feet	
	-				•		1,501 - 3,000 cub	ic feet	\$6.89 per 10	00 cubic feet	
Cut your show	wers short. C	Older showe	r heads can	use as muc	h as 5 gallons of w	ater per		ic feet			
minute. Spee	o unita ap i	in the show	FI TOT SUITIE	scilous wale	i savings.		o,uui - over		\$13.22 per	TUU CUDIC feet	
IF YOU HAV	E RECEIVE		ID BILL PLE	ASE MAKE	SURE YOUR ACC	COUNT					
DEMAND AN	ID IT IS NOT	OVEMBER		Y WILL RE I	IND HAS RECEIV						
DECEMBER							IF YOUR WAT	ER BILL IS	NOT PAID IN	N FULL	
							WHEN DUE, Y	OU WILL E	E CHARGED	INTEREST	
INTEREST A	T THE RAT	E OF 14% F	PER YEAR	AND COLLE	CTION COSTS	ARGED			ER YEAR AN	D	
						- 35		00010			
				ADDRESS I	AS CHANGED TO	D					
		-,	0.0001								

# Peters, Kristen

From: Sent: To: Cc: Subject: Holder, Thomas Monday, February 26, 2018 3:21 PM Nitigna Desai; Hughes, Gay Peters, Kristen; Cabral, Dan RE: 9 Apache Trail Water Account

Mr. and Mrs. Desai – We can certainly include your topic on a meeting agenda in March. The meeting schedule has not yet been set but it would likely be on one of the Tuesday evenings in March. We can notify you once the date and time has been set.

Please let me know that you received this notice and that you are able to attend a meeting on a Tuesday in March.

Best, Tom

Thomas Holder | Director Department of Public Works

66 River Road Wayland, MA 01778 508-358-3678

From: Nitigna Desai [mailto:nitignavdesai@gmail.com] Sent: Tuesday, February 20, 2018 9:02 AM To: Hughes, Gay <ghughes@wayland.ma.us> Cc: Holder, Thomas <<u>tholder@wayland.ma.us</u>>; Peters, Kristen <<u>kpeters@wayland.ma.us</u>> Subject: Re: 9 Apache Trail Water Account

Thanks . Appreciate your prompt response . Nitigna and Vikas Desai .

Sent from my iPhone

On Feb 20, 2018, at 8:48 AM, Hughes, Gay <ghughes@wayland.ma.us> wrote:

Hello Mr. and Mrs. Desai, Tom Holder, DPW Director, is on vacation this week. When he returns next week, either Tom or Kristen will contact you about scheduling a time to go in front of the Board of Public Works. Thank you, Gay

Gay Hughes DPW Department Assistant Town of Wayland 66 River Road Wayland, MA 01778 Monday - Thursday 508-358-3676 FAX: 508-358-4082

From: Nitigna Desai [mailto:nitignavdesai@gmail.com] Sent: Sunday, February 18, 2018 3:05 PM To: Hughes, Gay; Peters, Kristen Cc: Vikas Desai Subject: Fwd: 9 Apache Trail Water Account

Hi Ms Hughes,

I am writing this email in response to the DPW director's voice message . We came in person to DPW office on 2/13/2018 to request a hearing to go over our ongoing water bill situation. Per your request, we are putting this in writing and are hoping for a hearing in front of the board so we can bring this matter to a final conclusion. Please let us know . Thank you for your help in facilitation. Nitigna and Vikas Desai . Sent from my iPhone

Begin forwarded message:

From: Nitigna Desai <<u>nitignavdesai@gmail.com</u>> Date: February 18, 2018 at 2:39:09 PM EST To: Nitigna Desai <<u>nitignavdesai@gmail.com</u>> Subject: Re: 9 Apache Trail Water Account

Hello Mr. Hughes,

We came in person to DPW office on 2/13/2018 to request a hearing to go over our ongoing water bill situation. Per your request, we are putting this in writing and are hoping for a hearing in front of the board so we can bring this matter to a final conclusion.

Thank you Vikas and Nitigna Desai

On Sun, Feb 18, 2018 at 2:35 PM, Nitigna Desai <<u>nitignavdesai@gmail.com</u>> wrote: Hello Mr. Hughes,

We came in person to DPW office on 2/13/2018 to request a hearing to over our ongoing water bill situation. Per your request, we are putting this writing and are requesting a hearing in from of the board so we can bring this matter to a final conclusion.

Thanks you Vikas and Nitigna Desai

On Thu, Oct 5, 2017 at 3:59 PM, Hughes, Gay <<u>ghughes@wayland.ma.us</u>> wrote:

Hello Nitigna and Vikas,

Thank you for your recent payment of \$2366.04 and your enclosed letter.

The amount due as of 9/25/17 was for \$2,449.24 with interest accruing as stated in my email on the same date.

As of today there is a balance on your account of \$92.40 due.

Your request to remove interest and penalty was reviewed with our Director and was decided that you do in fact owe the \$92.40 with interest accruing.

Please remit payment.

Regarding the abatement process, since the amount to be abated was less than \$2,000, the DPW Director has the ability to review and decide upon the abatement.

Your abatement request was reviewed and completed by the DPW Director.

If the amount was in excess of this amount, then an abatement request would be heard and decided upon by our Board of Public Works.

We look forward to receiving your payment.

Gay Hughes DPW Department Assistant Town of Wayland 66 River Road Wayland, MA 01778 Monday - Thursday 508-358-3676 FAX: 508-358-4082

Water Abatement Review – 20 Meadowview

20 Meadow View Road Wayland, MA 01778-2902 2017-12-14

Town of Wayland Board of Public Works Wayland Town Building 41 Cochituate Road Wayland, MA 01778

14

I have been overbilled by <u>\$42.71</u> in my most recent bill (Billing Date 12/01/2017) and would like a credit to my account for \$42.71. The bill was not prorated as the town website indicates that it should have been and it includes an excessive period of time.

Attached is my detailed explanation.

Sincerely, Thomas E. Gulley

508-877-4259

From	4/24/2017	DRATED):				
То	11/14/2017	-				
Days	204	(Dist.)	<b>F</b> . 1. 4			
Tatalilanan	Cu. Ft.	Rate	Ext. \$			
Total Usage	8600					، ماسم 2000 مارونان المارين
Tier 1	1500	5.29	79.35			
Tier 2	1500	6.89	103.35			
Tier 3	5000	7.94	397.00			
Tier 4	600	13.22	<u>79.32</u>			
Total \$			659.02			
Proration	Calculatio	n:				
Old Rate						
From	4/24/2017		-1. (1-1, -1, -1, -1, -1, -1, -1, -1, -1, -1,			
То	7/1/2017				·····	
Days		of 204			1	
Udys	00	01204		1 Mart 1 - ann 1 - ann an Anna a Anna an Anna Anna Anna		
New Rate						
From	7/1/2017					
То	11/14/2017					
Days	136	of 204				
Old Rate %	33.33	(68 of 204 days)				
New Rate %	66.67	(136 of 204 days	)			
		Old	New	Prorated		
	77	Rates	Rates	Rates	-and-and-and-and-and-and-and-and-and-and	adjuljuli versina ann. degegal en
	Tier 1	5.15	5.29	5.24		-oh sagai dal-angaisna
	Tier 2	6.67	6.89	6.82		
	Tier 3	7.63	7.94	7.84		
· · · · · · · · · · · · · · · · · · ·	Tier 4	12.63	13.22	13.02	**************************************	
Prorated	Bill					
	Cu. Ft.	Rate	Ext. \$	: 	****	
Total Usage	8600	1/8(6	1000 L V			
Tier 1	1500	5.24	78.65			99-4-5-000-995-945-64-449
Tier 2	1500	6.82	102.25			
Tier 3	5000	7.84	391.83			
Tier 4	600	13.02	<u>78.14</u>			
Total \$		13.04	<u>650.87</u>			arabaharara —sidi.aaaaa
a 1. and a state of the state o	or 204 days it sh aily usage was 4	ould have been f	or 182 days. (.	22 extra days)		
A REAL PROPERTY AND A REAL	and the second	iay = 927.52 cu.	ft. billed at the	ton rates		-
	Cu. Ft.	Rate	Ext. \$	cals cases		antarih mar maga nga nga
	327.52	7.94	26.01		·····	
		107700 T-12220 T-12220 T-12220				no miraje do appro
	600.00	13.22	<u>79.32</u>			
	PL	405.02	<u>105.33</u>			
	I. ft. was billed al					
		revious Spring Bi				
		5 Overbilled (No		4.56 Overbille	d (Too many days)	
	- 4000101 - 4011					
		1				

.

20 Meadow View Road Wayland, MA 01778-2902 2018-02-09

Mr. Thomas Holder | Director Wayland Department of Public Works DPW Facility 66 River Road Wayland, MA 01778

Mr. Holder,

I am in receipt of your rejection of my 2017-12-14 request for a credit to my water bill account for the overbilling on my December, 2017 water bill. Your four reasons, with the possible exception of #3 (Analysis not taking into account ...), are in direct conflict with the January, 2014 ruling of the Board of Public Works in my favor the first time that I addressed the problem. At that time, the Fall, 2013 overbilling (\$78.47) was credited to my account as per the board's direction (2014-06-26 meeting - 3 to 0 vote).

Subsequent to that overbilling and credit, your office has been notified in 2014 of another overbilling of my account and a \$67.34 credit was applied.

If you disagree with the board's ruling on this problem, it needs to be brought up to them before issuing an outright rejection.

Please notify me when/if this discussion will take place so that I may attend.

If you disagree with the calculation, please provide the details of the error and I will correct it.

If it is an insignificant difference, please just apply a \$90.00 credit to my account.

(Note: I have already remitted the full amount billed in 2017.) Please notify me of you acceptance/rejection of this offer.

Sincerely,

Thomas É. Gulley 508-877-4259

Attachment: Thomas Holder letter to Thomas Gulley - January 2, 2018

CC: Town of Wayland Board of Public Works, Wayland Town Building, 41 Cochituate Road, Wayland, MA 01778

P.S.

As part of the 2013-2014 process, I offered the following possible solutions to this problem that do not require any costly or intrusive upgrades to the existing meter reading system.

If the semi-annual readings can't be done on a timely basis, this recurring overbilling problem can be minimized (solved) in multiple ways. Two programming change solutions are:

The most straightforward is to Annualize the Process.

- 1. Double the level of each of the step rate changes.
- 2. Maintain a year-to-date accumulation and apply the current usage against the applicable step rates as per the annual usage.

A more complicated alternate solution is to automatically perform the calculations in my explanation while maintaining the annualized position as a starting point for the subsequent bill.



# DEPARTMENT OF PUBLIC WORKS

TOWN OF WAYLAND

Entrusted To Manage The Public Infrastructure

Thomas M. Holder Director

Joseph Doucette Superintendent Don Millette Superintendent Paul Brinkman Town Engineer

January 2, 2018

Thomas Gulley 20 Meadow View Road Wayland, MA 01778-2902

Dear Mr. Gulley:

The Department of Public Works (DPW) is in receipt of your correspondence dated December 14, 2017 regarding a requested change to your water bill dated December 1, 2017. We have reviewed your request and offer the following thoughts regarding the proposed changes to the bill.

1. The DPW has no obligation to bill on a strict six month interval. Our policy and ability is to read/bill two times per year for residential customers. In fact, without the implementation of the more automated radio read / advanced metering system being promoted at next Annual Town Meeting, the DPW cannot read/bill on an exact six month interval.

2. All usage is accounted for within the billing period stated on each bill and cannot be shifted from one period to another.

3. The pro-rated modification analysis that you completed did not take into account that the new rate is set on a monthly basis. Using your process, the rate should have been adjusted to include the fourteen days in November that the rate was held constant. A daily rate proration approach rather than the existing monthly proration would actually cause your bill to be higher than the one received.

4. We reviewed your historic usage over the last four years (attached) and as expected, your usage is indeed consistently higher during this subject summer billing period. This can be accounted for to increased usage from summer outside use. This shows that any extended read/bill period in November would have a limited to no impact on the consumption tiers you are billed on.

For the above stated reasons, the DPW is unable to accept your requested modification to the water bill. Please remit the original requested amount within the time specified on the bill.

Respectfully, 1 m Thomas Holder | Director

Thomas Holder | Director Department of Public Works

Attachment (1) – Billing History

Copy: Board of Public Works File

HIGHWAY - WATER - PARKS - CEMETERIES - TRANSFER STATION - ENGINEERING

DPW FACILITY | 66 RIVER ROAD | WAYLAND, MASSACHUSETTS 01778 | TEL 508-358-3672

TOWN OF WAYLAND, DPW-WATER-DIV DEPARTMENT OF PUBLIC WORKS 66 River Road Wayland MA 01778 Phone 508-358-3672

## Usage History Report

Account: 11		Location: 20 ME	ADOWVIEW ROAI	D	Rou	ite: 3	
Owner: Gl	JLLEY JR THOMAS				<u> </u>		
leter #:	07816492	Read Da	ite Read Type	Reading	Usage	Bill Date	Comments
ierial #:	52603992	6/1/2011		256,200	1,800	12/22/2011	Last Reading
lead #:		4/27/201	1 ACTUAL	254,400	4,200	5/20/2011	Read Import on 5/16/201
lead Type:		10/29/20	10 ACTUAL	250,200	20,000	11/23/2010	Read Import on 11/22/20
Valk Seq.:	1100850	4/29/201	0 ACTUAL	230,200	2,000	5/18/2010	Read Import on 5/17/20
ials:	6	10/29/20	09 ACTUAL	228,200	9,900	11/20/2009	Read Import on 11/19/20
Brand:	SENSUS SRII	4/28/200	9 ACTUAL	218,300	3,400	5/21/2009	Read Import on 5/19/20
ype:	Wand	11/3/200	8 ACTUAL	214,900	9,900	11/24/2008	Read Import on 11/20/20
lize:	0.63	5/1/2008	ACTUAL	205,000	2,700	5/23/2008	Read Import on 5/19/20
xchange:	B-Wand	12/5/200	7 ACTUAL	202,300	10,800	2/5/2008	Read Import on 1/29/20
nstall Date	7/17/1997	4/25/200	7 ACTUAL	191,500	2,700	5/9/2007	
Replace Date:	6/1/2011	11/27/20	06 ACTUAL	188,800	9,400		
itatus:	InActive	5/24/200	6 ACTUAL	179,400	3,400		
ocation:	RIGHT FRONT	11/14/20	05 ACTUAL	176,000	16,100		
		6/10/200		159,900	4,100		
		10/22/20		155,800	10,900		
		5/28/200		144,900	0		
 Neter #:	70309170	Read D	ate Read Type	Reading	Usage	Bill Date	Comments
Serial #:	0052	11/14/2		81,400	8,600	12/1/2017	Read Import on 11/30/2
lead #:		4/24/20	17 ACTUAL	72,800	2,800	5/8/2017	Read Import on 5/8/201
lead Type:		10/27/2		70,000	13,000	11/18/2016	Read Import on 11/16/2
Valk Seq.:	1100850	3/29/20		57,000	3,300	5/9/2016	Read Import on 4/13/20
Dials:	6	10/1/20		53,700	11,700		Read Import on 10/20/2
Brand:	SENSUS SR ECR			42,000	1,500		Read Import on 4/29/20
Гуре:	Wand	10/27/2		40,500	10,100		Read Import on 11/24/2
	0.75	3/31/20		30,400	2,300		Read Import on 4/28/20
		0101760	Design and The branch and the second	28,100	12,800		Read Import on 12/5/20
Size:	B-Wand	10/20/2	013 ACTUAL				
Size: Exchange:	100	10/29/2					Read Import on 4/25/20
Size: Exchange: Install Date	B-Wand 6/1/2011	4/8/201	3 ACTUAL	15,300	1,500	5/10/2013	Read Import on 4/25/20 Read Import on 11/29/2
Size: Exchange: Install Date Replace Date Status:	B-Wand 6/1/2011		3 ACTUAL 012 ACTUAL			5/10/2013 12/20/2012	Read Import on 4/25/2 Read Import on 11/29/

Water Abatement Review – 69 Old Connecticut Path

WATER ABATEMENT REQUEST	1.1
*BOPW Meeting / Date Scheduled: / / 2017	
Name: Mainstone Realty Trust. Acct Number 1400300	
Address: 109 ald Conn. Path Phone 508.251 (576	<u>}</u>
Michael Farrell	
Billing Date $10 1 7$ Usage $03,700$ Water Charge \$ $2,655.04$	
Billing Date Usage Water Charge \$	
REASON TENant left water/hose running	
*DPW Director: APPOVED DENIED /	/ 2017
	<u>/</u>
Abate/Usage: Abate usage to average of past three	00
	et_
Seasons bills usage. 2700 9100 $\doteq$ (0.500 = 10,100 Cf	
abate down to le, 100 Cf.	
Abate/\$\$:	
Aboute \$5 2, 264.34 6,100 cg.	
COMMENT/NOTE:	



### TOWN OF WAYLAND, DPW-WATER DIV 41 COCHITUATE RD, WAYLAND MA 01778

Hours: Monday 8 AM to 7 PM Hours: Tuesday 8 AM to 4 PM Hours: Friday 8 AM to 12:30 PM Phone: 508 358-3672

New Charges:	\$2 60E 24
Credits:	\$2,685.24 \$0.00
Past Due:	\$0.00
Interest:	\$0.00
Total Due: 01/02/18	\$2,685.24

MAINSTONE REALTY TRUST C/O DEVENS H HAMLEN TR 54 CANAL STREET BOSTON, MA 02114

### 04 00 002636 0000268524 010218 00002685249

Account # 1400300	Servi 69 OLD COM	ce Locat		Parcel Ide 030-04		Billing Date 12/1/2017	Due Date 1/2/2018		l Due 85.24	
Mete	r Readings		Usage	Summary	Sint	New C	harge Sum	mary		
Meter Da	ate Type	Read	Rate	Total Usage	Charge			mount	Total	
	/2017 ACT /2017 ACT	277,100 253,400	RES abaste V 6,1	23,700 USOQE	ADMINI Water	STRATIVE FEE-R	\$2	\$30.00 655.24 20.90	\$30.00 \$2,655.24	
SHE KING	Tax	Paver Me	essage		Hall(00)		Rate Inform	ation		
Water Saving Tips: Check faucets and p 20 gallons of water p Cut your showers sh minute. Speed thing	oer day. Larger le nort. Older showe	eaks can wa er heads can	ste hundreds o i use as much	of gallons. as 5 gallons of w		R LESS THAN 1,50 1,501 - 3,000 cub 3,001 - 8,000 cub 8,001 - over	ic feet \$6. ic feet \$7.		cubic feet	79.35
IF YOU HAVE REC IS PAID CURRENT DEMAND AND IT IS DECEMBER IF YOUR WATER B INTEREST AT THE	BY NOVEMBER NOT PAID THE BILL IS NOT PAI	1ST. IF YO PROPERT	OUR ACCOUN Y WILL BE LIE WHEN DUE, Y	ID HAS RECEIVI ENED THIS CON	ED A /ING	WHEN DUE, Y	ER BILL IS NO OU WILL BE C OF 14% PER 1	T PAID IN F HARGED IN	Чá	20,97
PLEASE NOTE THA P.O. BOX 663 MED			ADDRESS HA	AS CHANGED TO	D:					

TOWN OF WAYLAND, DPW-WATER-DIV DEPARTMENT OF PUBLIC WORKS 66 River Road Wayland MA 01778 Phone 508-358-3672

### Usage History Report

Account: 14 Owner: M/	00300 AINSTONE REALT	Location: 69 OLD CO Y TRUST	ONN PATH-252	RICE	Roi	ute: 3 👘	
	AINSTONE REALT 07862002 52732347 1300500 6 SENSUS SRII Wand 0.63 B-Wand 9/17/1997		Read Type ACTUAL	RICE Reading 277,100 253,400 251,200 248,500 239,700 230,600 224,900 218,400 214,400 208,300 200,300 194,500 189,700 184,300 184,300 184,300 184,300 184,300 168,100 168,100 161,500 148,600	Roo Usage 23,700 2,200 2,700 8,800 9,100 5,700 6,500 4,000 6,500 4,000 5,800 4,000 5,800 4,800 5,400 4,300 5,400 4,300 5,700 6,200 6,600 12,900 6,300	Bill Date           12/1/2017           5/8/2017           11/18/2016           5/9/2016           11/5/2015           5/14/2015           12/17/2014           5/20/2014           12/23/2013           5/10/2013           12/20/2012           6/22/2012           12/22/2011           5/20/2011           11/23/2010           5/18/2010           11/20/2009           5/21/2009           11/24/2008	Comments Read Import on 11/30/2 Read Import on 5/8/201 Read Import on 5/8/201 Read Import on 11/16/2 Read Import on 4/13/20 Read Import on 4/29/20 Read Import on 10/20/2 Read Import on 11/24/2 Read Import on 11/25/20 Read Import on 11/29/2 Read Import on 6/11/20 Read Import on 5/16/20 Read Import on 5/16/20 Read Import on 5/17/20 Read Import on 11/22/2 Read Import on 5/17/20 Read Import on 11/19/2 Read Import on 5/19/20 Read Import on 5/19/20
		5/6/2008 12/12/2007 5/1/2007 11/14/2005	ACTUAL ACTUAL ACTUAL ACTUAL	142,300 135,900 116,600 87,200	6,400 19,300 29,400 18,400	5/23/2008 2/5/2008 5/9/2007	Read Import on 5/19/2( Read Import on 1/29/2(
		10/22/2004 5/28/2004	ACTUAL	68,800 92,700	976,100 0		

### Peters, Kristen

From:	Michael Farrell <mike@faabs.biz></mike@faabs.biz>
Sent:	Friday, December 29, 2017 9:32 AM
То:	Peters, Kristen
Cc:	Devens H. Hamlen; Charles McKenzie
Subject:	Water Bill at 69 OCP - Parcel Identifier - 030-047 - Account number 1400300

Hello Kristen,

Thank-you so much for chatting with me yesterday regarding the Water Bill at Parcel 030-047 - 69 Old Connecticut.

As a reminder, my name is Michael Farrell and I help Devens Hamlen with his accounting.

As a reminder, this property is a rental unit but Dev pays the water bill on the property. Evidently at some point during the billing period, the tenant left a hose running for an extended period of time which went unnoticed. This has resulted in a huge water bill (\$2,685.24) that differs significantly from the norm. We would appreciate receiving an abatement to bring this bill in line with normal usage amounts. Any help you could provide would be greatly appreciated. Please let us know if we can provide additional information.

Kind Regards,

Mike

Michael Farrell, CPA | MBA Email: <u>mike@faabs.biz</u> Office Phone: 508-251-0572 Cell Phone: 774-249-1875 Fax: 508-460-1114 www.faabs.**BIZ** 

Farmell Accounting And Bookkeeping Surviv

### CONFIDENTIALITY NOTICE:

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Discussion of and Possible Board Vote(s) on 2018 ATM Articles and Omnibus Budget

**DPW Director's Financial Report** 

## **TOWN OF WAYLAND DEPARTMENT OF PUBLIC WORKS**

## FY18-YEAR TO DATE OPERATING BUDGET SUMMARY AS OF 3/23/2018

Program percentage - 76%								
							ACTUAL EXPENSES	
		BUDGET	YE	AR-TO-DATE	%	FY2017	FY2016	FY2015
<u>HIGHWAY</u>								
SALARIES	\$	1,056,109.00	\$	754,149.49	71.41%	\$939,665.56	\$851,281.48	\$869,973.50
SERVICE EXPENSES	\$	459,000.00	\$	231,158.19	50.36%	\$228,709.27	\$254,814.72	\$200,520.72
GOODS EXPENSES	\$	65,500.00	\$	42,032.69	64.17%	\$81,463.56	\$73,263.51	\$65,913.38
FY18 TOTAL	\$	1,580,609.00	\$	1,027,340.37	65.00%	\$1,249,838.39	\$1,179,359.71	\$1,136,407.60
HIGHWAY-SNOW								
OVERTIME	\$	125,000.00	\$	181,941.26	145.55%	\$176 <i>,</i> 405.70	\$96,602.26	\$229,040.3
EXPENSES	\$	325,000.00	\$	501,936.39	154.44%	\$585 <i>,</i> 000.00	\$331,104.92	\$721,887.2
FY18 TOTAL	\$	450,000.00	\$	683,877.65	151.97%	\$761,405.70	\$427,707.18	\$950,927.62
TRANSFER STATION								
SALARIES			\$	107,799.25		\$141,035.65	\$144,899.88	\$134,433.30
EXPENSES			\$	363,315.59		\$406,701.63	\$361,603.29	\$267,179.2
FY18 TOTAL (SPENDING CAP)	\$	625,000.00	\$	471,114.84	75.38%	\$547,737.28	\$506,503.17	\$401,612.5
YTD Actual Revenue	\$	214,340.08			219.80%	\$359,072.54	\$409,071.43	\$291,752.3
LANDFILL EXPENSES	\$	65,000.00	\$	8,123.80	12.50%	\$42,231.64	\$23,316.56	\$32,916.40
PARK								
TOTAL SALARIES	\$	596,437.00	\$	429,967.37	72.09%	\$550,555.51	\$497,669.11	\$400,263.40
SERVICE EXPENSES	\$	205,000.00	\$	120,414.36	58.74%	\$187,726.09	\$216,729.22	\$97,502.83
GOODS EXPENSES	\$	122,000.00	\$	53,136.22	43.55%	\$114,327.03	\$107,032.63	\$122,435.12
FY18 TOTAL	\$	923,437.00	\$	603,517.95	65.36%	\$852,608.63	\$821,430.96	\$620,201.34
SURVEYOR								
TOTAL SALARIES	\$	168,764.00	\$	95,125.23	56.37%	\$169,040.76	\$165,319.10	\$162,411.43
GOODS & SERVICE EXPENSES	\$	25,255.00	\$	17,325.37	68.60%	\$1,634.49	\$2,030.19	\$1,136.68
FY18 TOTAL	\$	194,019.00	\$	112,450.60	57.96%	\$170,675.25	\$167,349.29	\$163,548.1
WATER								
SALARIES	\$	719,600.00	\$	444,595.91	61.78%	\$624,068.06	\$675,805.03	\$655,093.93
EXPENSES	\$	1,742,568.54	\$	1,092,198.81	62.68%	\$3,064,475.79	\$2,687,869.32	\$2,401,710.69
FY18 TOTAL	\$	2,462,168.54	\$	1,536,794.72	62.42%	\$3,688,543.85	\$3,363,674.35	\$3,056,804.62
Revenue	\$	4,007,592.00	\$	2,817,857.10	70.31%	\$3,825,827.51	\$3,684,596.80	\$3,855,079.35
TOTAL DPW FUNDING FOR FY18	Ś	6,300,233.54	Ś	4,443,219,93	70.52%	\$7,313,040.74	\$6,489,341.22	\$6,362,418.28

Discussion and Possible Board Vote Authorizing DPW Director to Submit SRF Application

### **CERTIFYING AUTHORITY TO FILE**

	I hereby certify that the	Wayland Board of Public Works	of
		(Name of Governing Body)	200.560
	the	Town of Wayland	
	(Corporate	Name of Local Government Unit)	
	(hereinafter referred to as the Applic applicable legal requirements, duly v	ant), at a meeting noticed and conducted in accordance w voted to authorize	rith all
		Director of Public Works	
	(Title of )	Local Government Unit Official)	
0	regarding, and performing any and a loan(s) for construction or planning available to the Applicant pursuant t	its agent, in filing applications for, executing agreements Il other actions necessary to secure for the Applicant such of Drinking Water Protection Projects as may be made o the provisions of the Massachusetts Clean Waters Act sive, as amended) and the Water Pollution Abatement .29C) for the following project:	
In	stalling 2,500 linear feet of 12-inch ductil	e iron water main on Boston Post Road (Route 20) and Pelha	um Island Road
		(describe project)	
		mas Holder is the present incumber (Name of Person) I do hereby certify:	ıt
		olution is a true and correct copy of the resolution as fina of the governing body held on the day of, my office:	
C	law and to the extent given; and a legal qu sufficient number of and for the adoption under the law incider including publication	as duly convened and held in all respects in accordance we required by law, due and proper notice of such meeting y orum was present throughout the meeting, and a legally members of the governing body voted in the proper many of said resolution; that all other requirements and proceed in to the proper adoption or passage of said resolution, a, if required, have been duly fulfilled, carried out, and and that I am authorized to execute this certificate:	was ner

3. That if an impression of a seal has been affixed below, it constitutes the official seal of the Applicant and this certificate is hereby executed under such official seal; but if no seal has been affixed, the Applicant does not have an official seal:

IN WITNESS WHEREOF, I have hereunto set my hand this

\_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_

**Board of Public Works** 

O

**Board Members' Reports, Concerns, and Updates** 



The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health 250 Washington Street, Boston, MA 02108-4619

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

February 12, 2018

Dear Water Quality Awardee,

For 2016, a total of 1,360 public water systems in 29 states received these awards, including 68 in Massachusetts.

I am pleased to present you with a 2016 Water Fluoridation Quality Award from the U.S. Centers for Disease Control and Prevention (CDC). Fluoridation of public water supplies in our country began more than 65 years ago. Today in Massachusetts 70% of our residents, more than 4 million people in 138 communities, are receiving the health and economic benefits of community water fluoridation. Each community's water system reports their fluoride level to the Office of Oral Health. We then monitor and document the results in the Water Fluoridation Reporting System (WFRS) managed by the CDC.

The CDC presents this Water Fluoridation Quality Award annually to public water systems that 1. Adjust the fluoride concentration of their drinking water; 2. Achieve a monthly average fluoride level that is in the optimal range for 12 consecutive months in a year; and 3. Document their fluoride levels in CDC's Water Fluoridation Reporting System.

This award recognizes your investment in ensuring that every resident of your community receives the benefits of good dental health.

Thank you for your hard work and dedication and congratulations on this special recognition!

Sincerely,

Brun

Brittany Brown, RDH, BSDH Director, Office of Oral Health Massachusetts Department of Public Health

# C LUGRIDATION

# 2016

# WAYLAND WATER DEPARTMENT Water Fluoridation Quality Award State of Massachusetts

2016. High quality water fluoridation, as demonstrated by this water system, is a safe and effective method The Centers for Disease Control and Prevention commends this water system for its consistent and professional adjustment of the fluoride content to the recommended level for oral health for 12 consecutive months in to prevent tooth decay and improve the oral health of all community residents.

(Unna

Casky Hannan, MPH Director (Acting), Division of Oral Health National Center for Chronic Disease Prevention and Health Promotion Centers for Disease Control and Prevention

Kip Duchon, MS, PE

National Fluoridation Engineer, Division of Oral Health National Center for Chronic Disease Prevention and Health Promotion Centers for Disease Control and Prevention



**U.S. Department of** Health and Human Services Centers for Disease Control and Prevention

Topics Not Reasonably Anticipated by the Chair 48 Hours Prior to Posting

Review and Approve the Minutes of the 2/27/2018 and 3/20/2018 Meetings

### WAYLAND BOARD OF PUBLIC WORKS

DPW Facility 66 River Road Wayland, MA 01778 February 27, 2018

### MEETING MINUTES DRAFT

Present: M. Lowery (Acting Chair), T. Abdella, J. Mishara, T. Holder (DPW Director)

Absent: M. Wegerbauer

DPW Staff in Attendance: Paul Brinkman (Town Engineer), Daniel Cabral (DPW Business Manager), Joe Doucette (DPW Superintendent)

Meeting opened at 7:03 PM

Lowery announced that the meeting is being recorded.

Lowery reviewed the agenda.

Lowery asked for public comment – there was none.

### Discussion and Possible Vote(s) on 2018 ATM Articles and Omnibus Budget

Lowery noted that the funding for meter replacement has been added back into the proposed FY2019 capital budget.

Holder discussed the mechanism for funding the snow fighting equipment for the 6-wheel heavy truck to be purchased through Chapter 90 funding.

### Discussion on Strategies in Preparation for the 3/13/2018 AMI Article Information Forum

Town Engineer Paul Brinkman appeared before the Board to discuss a series of Power Point slides to be presented at the 3/13/2018 public forum.

The Board discussed options for presenting the Advanced Metering Infrastructure (AMI) public forum.

Holder noted that he anticipates several potential vendors will attend to allow the public to view the systems.

Mishara suggested that the effect the AMI system would have on water rates be considered for discussion.

Lowery noted that, in his opinion, statements that the 'opt-out' option would only be available during initial implementation as well as the conversion of 'opt-out' homes to AMI upon their sale be eliminated, as they were not formally adopted by the Board.

Abdella suggested that information about the costs for water meter replacement be removed, while mention of the potential reduction of \$330,000 if the meter replacement capital article passes is added to the Power Point.

The Board agreed to provide their suggested edits to the Power Point presentation to Holder, who would then incorporate the changes in an updated draft.

Lowery requested a copy of the Power Point presentation be sent to Wegerbauer for his comments.

Mishara suggested that a display table be set up at the entrance of Town Meeting with the AMI components on display.

*Items Distributed for Review:* - 3/13/2018 Advanced Metering Infrastructure System Power Point Draft

### **DPW Director's Operational Report**

The Board reviewed the DPW Director's Operational Report.

Lowery asked about the status of the sewer overflow on January 27 and 28.

Brinkman described that issue, noting that it was caused by a plumbing malfunction in a property at Town Center.

Holder noted that a rain barrel and compost bin distribution is scheduled for 4/7/2018 in conjunction with Transition Wayland.

Holder noted that Eversource has recently provided a letter regarding upcoming vegetation management to be conducted on Lincoln and Waltham Road.

Holder clarified that the pruning is an extension of Eversource's Lincoln vegetation management program.

*Items Included in the Packet for Discussion:* - 2/27/2018 Operational Report

#### Items Distributed for Review:

- 1/2/2018 Eversource 2018 Energy Vegetation Management Plan notification letter.

### <u>Discussion and Possible Board Vote Concerning Eversource Request for the Installation of</u> <u>a Utility Pole on Old Connecticut Path</u>

Holder described the planned location of the new pole to provide service to the Whittemore Place development.

Lowery suggested that the Board delay their support for the installation until the utility poles at the intersection of Route 27 and Route 30 are removed.

Holder replied that such a delay would only place a burden on the developer.

Mishara made a motion to authorize Lowery to sign the memo re: Eversource Energy Request – Grant of Location for Utility Pole, dated 2/27/2018 on behalf of the Board.

Abdella  $2^{nd}$ , all in favor.

### Items Distributed for Review:

- 2/27/2018 Memo re: Eversource Energy Request – Grant of Location for Utility Pole

- 1/23/2018 Letter re: request for obtaining a Grant of Location to install one new pole on Old Connecticut Path

- Photos of the proposed location of the utility pole

### **Board Members' Reports, Concerns, and Updates**

Mishara asked about the status of the utility poles at the intersection of Route 27 and Route 30.

Holder noted that he has received no new information regarding the removal of the poles.

Lowery noted that Town Administrator Nan Balmer will be holding a meeting regarding the contents of the recently-released Collins Report.

Holder noted that the report did not offer much comment on the DPW.

Lowery asked the DPW to do what it could to verify that the Library drainage system will function as intended.

### Review and Approve the Minutes of the 2/13/18 Meeting

Lowery noted two corrections to page four of the minutes.

Mishara made a motion to accept the minutes of the 2/13/18 meeting as amended.

Abdella 2<sup>nd</sup>, all in favor.

*Items Included in the Packet for Discussion* - 2/13/18 BOPW Meeting Minutes Draft

### Executive Session to Consider the Release of the Executive Session Minutes of 3/8/2016

Lowery made a motion that the Board of Public Works enter into executive session pursuant to Massachusetts General Laws Chapter 30A, Section 21(a)(3) to consider the release of the executive session minutes of 3/8/2016.

Mishara 2<sup>nd</sup>.

Roll Call Vote: Mishara aye, Lowery aye, Abdella aye.

Lowery invited attendance by Tom Holder, Dan Cabral, and Joe Doucette.

Lowery noted that he Board will reconvene in open session in approximately ten minutes for the purpose of adjourning.

The Board entered into executive session at 8:26 PM.

The Board re-entered open session at 8:29 PM

Mishara made a motion to adjourn.

Abdella 2<sup>nd</sup>, all in favor.

Meeting adjourned at 8:29 PM.

Respectfully submitted, Daniel Cabral Business Manager

### WAYLAND BOARD OF PUBLIC WORKS

Wayland Town Building 41 Cochituate Road Wayland, MA 01778 March 20, 2018

### MEETING MINUTES

Present: M. Lowery, T. Holder (DPW Director)

Absent: T. Abdella, J. Mishara, M. Wegerbauer

7:00PM: The Board did not convene for lack of a quorum.

Respectfully submitted, Daniel Cabral DPW Office Coordinator-Administrator