

Town of Wayland
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WAYLAND ANNOUNCES LAUNCH OF PUBLIC RECORDS SOFTWARE

Wayland, MA – Town Clerk, Trudy Reid announced today the introduction of a new software program, which will help streamline the process of accessing public records. Under MGL c.66, § 10 (A-B) the Town of Wayland is required to provide access to public documents in a timely manner. The new software will help to streamline this process while also providing a higher level of public document access. The roll out of this software is part of the Wayland Town Clerk’s ongoing efforts to both keep pace with the continually evolving technology and to further improve the efficiency of local government.

Town Clerk Trudy Reid stated, “It is my hope that with this new software, the Town can further modernize the process of accessing public records. Further, this software will enable the public to view / research previously requested records requests which will in-turn allows Town offices to reallocate resources to other areas of need. We have worked hard to ensure that the new software will help improve what has historically been a challenging multi-step process for municipalities and the public alike.” Town Manager Michael McCall said. “The implementation of this platform will improve efficiency of requests and improve transparency for the public.”

In addition managing the request process, the software also allows for the creation of a public database of all past requests, including the documents that were provided to the requestor. This will allow the public to search the database for commonly requested documents, before logging a new request.

RequestFOIA, LLC is a Massachusetts, minority-owned corporation owned by Herbert Myers and located in Burlington, MA. The company’s Vice President Jigar Shah worked diligently with the Town of Wayland over the last few months to ensure a successful software rollout.

Any questions regarding the software should be emailed to Town Clerk Trudy Reid at treid@wayland.ma.us . The software may be accessed on the Town’s website at the following web address <https://waylandma.requestfoia.com/>

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